

**20 JANUARY 2000**

**ACTION PLAN ON SERVICES FOR PEOPLE WHO ARE DEAF OR HARD OF HEARING**

Accountable Officer: Derek Nickless (Head of Neighbourhood Services)

Author: Maurica Legg (Lead Commissioner) - MK253259

**1. Purpose**

- 1.1 To provide the Committee with the additional detail regarding the “Review of Services for People who are Deaf and Hard of Hearing” as requested by Members in Committee on 9 November 1999.

**2. Summary**

- 2.1 The Action Plan, attached as an **Annex** to this report, provides details in relation to the recommendations of the review report. It identifies detail of action required, by whom, by when and the resource implications.

**3. Recommendations**

- 3.1 The Committee is asked to note the progress being made on the Action Plan.

#### 4. **Background**

4.1 The full review report was submitted to the Committee on 9 November 1999. The recommendations were agreed. Members requested a more detailed action plan to support the progress of the recommendations.

4.2 It was also agreed that a number of issues be referred on to the Equalities Panel for consideration. These items are both corporate and part of the equalities agenda. The report has been tabled for next Equalities Panel on 24 January 2000.

#### 5. **Issues and Choices**

5.1 There are no additional issues for Neighbourhood Services to consider at this time.

#### 6. **Implications**

6.1 There are no additional implications for consideration. Some financial implications need to be considered by the Equalities Panel before progressing further.

#### 7. **Conclusions**

7.1 This action plan breaks down the recommendations of the Review of Services for people who are Deaf and Hard of Hearing. This provides a framework, which will be helpful in monitoring progress of the work required.

Background Papers: Report to Neighbourhood Services Committee - 9 November 1999  
Action Plan - Deaf and Hard of Hearing