

KEY TARGETS OR KEY THRESHOLDS

No.	TARGET	ORGANIS-ATIONS	DIFFERENCES IN MEASURES	LEAD	MONITORING PERIOD	TARGET 06/07	PERFORMANCE					LATEST AVAILABLE DATA	DATA SOURCE	LINKS WITH OTHER ORGANISATIONS (MK)	RATIONALE FOR LINK	COMMENTS/ACTIONS
							2002-3	2003-4	2004-5	2005-6	2006-7					
1	Total wait time in A&E - % of patients discharged within 4 hours	MKGH MKPCT	Exactly the same	MKGH	2006-07	98%	76%	91%	Apr 04 to Dec 04 96% Jan 05 to Mar 05 98%	98.19%	99.16%	3 Sept 2006	SITREP	Two Shires Mental health	(1) Failure in A&E may result in ambulances waiting to unload which impacts on Ambulance targets (2) Access to crisis resolution team for Mental Health patients	
2	% of items of equipment and adaptations delivered within 7 working days MKC AO/D54	MKPCT	PCT: 2003: NHS commissioned services only		PCT: 2006-07	06/07 target=90%	PCT: 2/5	92%	91%	92.38%	91.14%	31 July 06	PCT:LDPR		Similar target for MKPCT and MKC. It is a key threshold for MKC and part of scorecard for MKPCT.	05/06 - the move to SAP financial system caused some problems for MKC with stock availability. Issues now largely resolved and hopefully indicators can still achieve target by the end of the year.
		MKC/MKPCT			MKC: 2006-07	05/06 target=89%	93%	93%	88%	85%	2005/06	MKPCT: OT service				
3	Number of inpatients waiting longer than standard	MKPCT	PCT: MK residents, any provider		2006-07	No patient waiting more than 6 months for admission	MKPCT: 0	MKPCT: 0	MKPCT: 0	MKPCT: 14	MKPCT: 0	31 July 06	KH07		Same targets. High proportion of MK patients on MKGH list	
		MKGH	MKGH: All patients, any purchaser				MKGH: 0	MKGH: 0	MKGH: 0	MKGH: 0	MKGH: 0	31 July 06				
4	Number of outpatients waiting longer than standard	MKPCT	PCT: MK residents, any provider		2006-07	No patient waiting more than 13 weeks for first outpatient appointment	MKPCT: 0	MKPCT: 0	MKPCT: 0	MKPCT: 0	MKPCT: 0	31 July 06	QM08		Same targets. High proportion of MK patients on MKGH list	
		MKGH	MKGH: All patients, any purchaser				MKGH: 9	MKGH: 0	MKGH: 0	MKGH: 0	MKGH: 0	31 July 06				
5	Increase in participation of drug misusers in treatment programmes	MKPCT	PCT: number of drug misusers v LDP	MKPCT	2006-07	314 for 2003-04 334 for 2004-05 372 for 2005-06 400 for 2006-07	MKPCT: 0	240	467	487	405	31 July 06				Withdrawn from PAF & BV 03/04 as national database not ready. Key target for PCT but not key for MKC
6	Care plans are held on a central database which is regularly updated and available 24 hours a day	MKMH		MKMH	Mar-05	>80%	Achieve	Achieve	Under Achieved	Achieve		Mar-06	CPA systems survey	MKC?		An action plan has been produced to ensure that ALL service users receiving specialist mental health care are on the CPA system by March 2006.
7	Four week smoking quitters - % achieved against plan for 2003-6	MKPCT		MKPCT	2006-07	>60%	25%	104%	117%	117%	Dropped by the HCC	31 Mar 2006	SCR	MKC?	Are there any social services stop smoking services which can also be used?	This area continues to perform well and is online to overachieve as per 2004/5.
8	75% of Category A calls responded to within 8 minutes	South Central		Two Shires	2006-07	75%	77%	76.6	75.95%	72.61%	72.87%	Jul-06	Two Shires	MKGH	Delays in A&E could prevent ambulances off-loading patients and therefore delay attending other patients	
9	95% of Category A calls responded to within 19 minutes	South Central		Two Shires	2006-07	95%	97%	96.80%	96.97%	94.75%	93.88%	Jul-06	Two Shires	MKGH	Delays in A&E could prevent ambulances off-loading patients and therefore delay attending other patients	
10	No patients waiting more than 12 hours for admission after decision to admit is made	MKGH		MKGH	2006-07	0	123	0	0	0	0	Aug-06	SITREP	MKPCT	Lack of available beds will impact on this target. Bed availability at Bletchley, or, other schemes in the community will assist.	
11	AO/C26: Admissions of supported residents aged 65 years or over to residential or nursing care (10,000 pop 65 and over)	MKC	superseded by C72			target 05/06 = 81 admissions per 10,000 population 65 and over	117	91	81	n/a	n/a				superseded by C73	
	AO/C72: Admissions of supported residents aged 65 years or over to residential or nursing care (10,000 pop 65 and over) <i>new definition</i>	MKC		MKC	2006-07	99	n/a	n/a	n/a	102	74	Jul-06				
12	AO/C28: Intensive home care	MKC		MKC	2006-07	13	11.1	11.5	12.14	12.97		2005/06	Annual sample week. HH1 Table 3B ONS mid year pop	?PCT	Any link with district nursing etc to avoid admission for nursing care	MKC -Intensive =more than 10 hours care a week in 6 or more visits
13	AO/D55: Acceptable waiting times for assessments, for new older clients. Average of a) assessments started within 48 hours and b) assessments completed within 4 weeks	MKC		MKC	2006-07	82%	n/a	77%	58%	80.50%		2005/06	DH RAP return	(1) Acute (2) ?PCT	(1) Rely on notification of when patients medically fit for discharge (2) Input from DN/HVs?	Improvements in OT assessment procedures should lead to improved performance of this indicator in 05/06.
14	AO/D56: Acceptable waiting times for care packages, for new older clients. The % of clients whom receive all services within care package within 28 calendar days of the completion of the assessment.	MKC		MKC	2006-07	93%	n/a	56.70%	81%	93%		2005/06	DH RAP return	(1) ?PCT	(1) Input from DN/HVs?	

OTHER PERFORMANCE INDICATORS

No.	TARGET	ORGANISATIONS	DIFFERENCES IN MEASURES	LEAD	MONITORING PERIOD	TARGET 06/07	PERFORMANCE					LATEST AVAILABLE DATA	DATA SOURCE	LINKS WITH OTHER ORGANISATIONS (MK)	RATIONALE FOR LINK	COMMENTS/ACTIONS
							2002/03	2003-4	2004-5	2005-6	2006-7					
15	Delayed transfers of care: % of patients who transfer was delayed	MKGH	MKGH: All delays	MKGH	2006-07	target for 06/07 - Minimal levels	MKGH: 3/5 (4.2%)	7%	2.63%	2.53%	2.51%	Aug-06	MKGH:SITREP		Bed availability at Bletchley and schemes in the community will improve delayed discharge. Completion of assessments, funding placement availability all reasons for delays	Slightly different indicators for each organisation. Care to be taken when reviewing performance. April - July 05 there is an average of 8 delays a week, of which 32% are attributed to social care. Are we sure as a whole system that those counted are genuine delays? Concerns that performance is worse for MKC & PCT in 2004/5 when compared to 2003/4. This is opposite of the national trend.
		MKPCT	MKPCT: MK residents only (% of all patients)	MKPCT	2006-07		PCT: 3/5	1.4%	2.30%	2.10%	2.06%	Jun-06	MKPCT:LDPR			
		MKC	MKC: D41 The average no. of delayed transfers of care (all ages) in a week taken over the year; per 100,000 pop 65 and over.	MKGH	2006-07		32	46	33	34.45	32.02	31.26	Jul-06			
16	Organisations protect children by following national child protection guidelines within their own activities & in their dealings with other organisations. (HealthCare Commission Core Standard Safety C2)	MKGH	Same measure	MKGH	March 31st	Compliance	Not applicable	14/15	15/15	Compliant		2005-06	HCC Core standards - final declaration		All organisations have child protection indicators as a performance measure	
		MKPCT & MH South Central		MKPCT & MH Two Shires	March 31st			March 31st	9/13	13/13	Compliant	2005-06				
		MKC		MKC	As at March 31st As at March 31st As at March 31st			5% 10% 100%	4.84% 8.8% 100%	15.8% 22.9% 100%	Not available Not available Not available	5.6% 10% 100%				31.03.06 31.03.06 31.03.06
17	< Six month inpatient waits as % of all waits	MKPCT	PCT: MK residents, any provider	MKPCT	As at March 31st	Progression toward all inpatients being seen within the 6 mth target by Dec 2005	Not applicable	94.7%	95.58%	99.93%	100.00%	Jun-06	KH07	High proportion of MKGH list are MK residents		
		MKGH	MKGH: All patients, any purchaser	MKGH				Score 3/5 79%	94.4%	95.20%	100.00%	100.00%				Jun-06
18	Emergency psychiatric re-admissions PAF AO/A6	MKMH	Re-admission for patients aged 16-64 (% of discharges) only. Mental Health also has a separate indicator for older people (for MKC -Re-admission rate within 28days)	MKMH	2004		Score 3/5 8.3%			not reported yet		Mar-05	HES	Similar measures.	Slightly different time periods for each MK Mental Health and MK Council; Care to be taken when reviewing performance.	
		MKC		MKC	2005-06											9.40%
19	Thrombolysis: 60 minute call to needle time	MKGH South Central	Same measure	MKGH	2005-06	10% increase per year	Not applicable	82%	74% 45%	69.90%	Mar 06	MINAP		Same measure. Thrombolysis delivered by paramedics will improve performance against this measure.	Measure included to promote interface working	
20	Diabetic retinopathy screening (by 2006 a minimum of 80% of diabetics will be offered screening)	MKPCT		MKPCT	As at March 31st	>80%	Not applicable	Yes	67.20%	75.01%	66.66%	Annual Assessment	LDPR	MKGH	Diabetic retinopathy screening clinics held at Acute Hospital.	Difference in DoH and PCT year end figure due to incorrect submission by SHA. Action required to improve performance over 80%
21	Health equality audit - has an audit taken place, are there implementation plans etc	MKPCT		MKPCT	As at March 31st	4 questions	Not applicable	5/5	4/4			Dec-04	LDPR	MKC	Input from MKC needed?	
22	Infant health: % of mothers smoking during pregnancy % of mothers initiating breastfeeding	MKPCT		MKPCT	2006-07	2% increase in breast feeding uptake year on year and a 1% decrease in smoking during pregnancy	Not applicable	(1) breastfeeding = 66% (2) smoking in pregnancy = 19%	(1) breastfeeding = 72% (2) smoking in pregnancy = 15%	(1) breastfeeding = 73.22% (2) smoking in pregnancy = 14.25%	(1) breastfeeding = 71.91% (2) smoking in pregnancy = 13.98%	Jun-06	LDPR	MKGH	Midwives collect data on smoking in pregnancy and breast feeding at discharge. Health Visitors (PCT) also collect some data.	It has been agreed with MKGH that from Q2 2005/06 status would be fully available, therefore data accuracy will improve as a consequence.
23	CF/19: Health of children looked after: % of children who had teeth and health assessments in last 12 months, against all children looked after	MKC		MKC	As at 30th September	04/05 80%	77.70%	78.40%	not available yet	80.80%		2005/06	OC2	MKPCT	Access to GP, HV, and Dentist?	Definition changed 03.04
24	Category B calls - 95% within 19 minutes	South Central		Two Shires	2006-07	95%	Score 3/5 95%	95%	95.16%	93.88%	92.72%	Jul-06	Two Shires	Acute	Delays unloading at A&E will impact on wait times for other calls.	
25	GP urgent calls meeting national 15 minute target	South Central		Two Shires	2006-07	95%	Score 4/5 93%	89.5%	92.01%	86.59%	88.20%	Jun-06	Not yet defined	Acute	Time to arrive is determined by GP and Hospital. Changes to bed states can impact on ambulance target. Delays in A&E can lead to unavailability of transport.	
26	A&E Emergency Admissions - & admitted within 4 hours of decision to admit	MKGH		MKGH	2006-07		score 2/5 (82.4%)	95.6%	99.10%	99.58%	99.95%	Aug 06	QMAE return	PCT MKC	Ability to admit within 4 hours directly linked to bed availability. Reduction in delayed discharges will assist. Capacity at Bletchley will impact. Other schemes within primary care?	

	TARGET	ORGANISATIONS	DIFFERENCES IN MEASURES	LEAD	MONITORING PERIOD	TARGET	2002-3	2003-4	2004-5	2005-6	2006-7	LATEST AVAILABLE DATA	DATA SOURCE	LINKS WITH OTHER ORGANISATIONS (MK)	RATIONALE FOR LINK	COMMENTS/ACTIONS	
27	Cancelled operations - last minute cancellations as% of all elective admissions	MKGH		MKGH	2006-07	<0.5%	score 1/5 (2.8%)	1.7%	1.80%	1.68%	1.62%	Aug 06	QMCO return	PCT MKC	Cancelled ops mainly due to lack of beds. See A&E 4 hour wait.		
28	Emergency readmission following discharge for fractured hip	MKGH		MKGH	2006-07		Score 3/5 8.3%		Score 3/5 10.54%			Annual assessment	HES	PCT MKC	Is there anything that can be undertaken in the community to reduce the number of re-admissions?		
29	CF/A2 Educational qualifications of children looked after	MKC		MKC	As at 31st March	50%	36.80%	40.54%	37.50%	36%		2005/06	OC1				
30	CF/C24 Children looked after absent from school	MKC		MKC	As at 30th September	10%	16.10%	14.20%	12.80%	10.60%		2005/06	OC2		link particularly on LAC children absent from school, with disabilities		
31	Number of Social workers employed in CAMHS (required for DIS)	MKC		MKC	As at 31st March	1	not req	0.81	0.81	1		31.03.06	DIS		impacts on CAMHS grant	post but not currently filled	
32	AQ/C27 Admissions of adults aged 18-64 to residential and nursing homes, per 10,000 population 18-64.	MKC	superseded by C73				1.1	1.33	0.79	n/a	n/a	superseded by C73					
	AQ/C73 Admissions of adults aged 18-64 to residential and nursing homes, per 10,000 population 18-64. New definition	MKC		MKC	2006-07	1.7	n/a	n/a	n/a	1.92		2005/06	SSD -CareFirst				
33	AQ/C29 Adults with a physical disability helped to live at home, per 1,000 population 18-64	MKC		MKC	2006-07	target for 05/06 = 4.7	1.9	2.5	4.6	4.16		2005/06	SSD -CareFirst	MKPCT?	links with district nursing and other health services that help enable people to live at home	systems only allow data to be collated annually for these indicators	
34	AQ/C30 Adults with a learning disability helped to live at home, per 1,000 population 18-64	MKC		MKC	2006-07	target for 05/06 = 3	1.8	2.1	2	2.09		2005/06	SSD -CareFirst	MKPCT?	links with district nursing and other health services that help enable people to live at home	systems only allow data to be collated annually for these indicators	
35	AQ/C31 adults with mental health problems helped to live at home, per 1,000 population 18-64	MKC		MKC	2006-07	target for 05/06 = 3.5	3	3.5	3.5	5.02		2005/06	SSD -CareFirst	MKPCT?	links with CPNs and other health services that help enable people to live at home	systems only allow data to be collated annually for these indicators	
36	AQ/C32 older people helped to live at home , per 1,000 population aged 65 and over	MKC		MKC	2006-07	target for 05/06 = 99	63	57	99	96.38		2005/06	SSD -CareFirst	MKPCT?	links with district nursing and other health services that help enable people to live at home	systems only allow data to be collated annually for these indicators	