

**Minutes of the meeting of the JOINT HEALTH AND SOCIAL CARE BOARD
held on THURSDAY 15 MAY 2003 at 7.00 pm in Room 4 Civic Offices,
Central Milton Keynes**

Present: **Milton Keynes Council (MKC)**
Councillors I Henderson and Saunders

Milton Keynes Primary Care Trust (MKPCT)

J Ablett
M Brighton (Chair MK PCT)
L Kent (MKPCT and Chair of the Innovations Fund Panel)
C Kenny (Director of Clinical Governance MKPCT)
B Kennedy (Chief Executive MKPCT)
N Oldring (Director of Children's Services)

Milton Keynes General Hospital Trust (MKGHT)

M Rowlands (Chair)
J Rodney (Chief Executive)

M Harley – M K Carers Project
H Kirkwood – M K Crossroads

Officers: K Page (Strategic Director Neighbourhood Services) - MKC
J Moffoot (Head of Democratic Services) - MKC
S Yapp (Acting Head of Integrated Commissioning) - MKC
Dr N Hicks – Director of Public Health MKC/MKPCT
A Shepherd – Joint Commissioning Manager: Users and Carers
MKC/MKPCT
W Marsden – Senior Committee Manager – MKC

Apologies: Councillors Hoyle and Monk
Liz Wogan (Non-Executive Director – MKGHT)
David Moore (Head of Commissioning and Customer Care –
MKC)

Observers: **Milton Keynes Community Health Council**
P White (Chair)

1 Minutes

RESOLVED –

That the Minutes of the meeting held on 20 March 2003 be approved as a correct record.

2 Matters Arising

- a) It was stated that with regard to the Implications of the Victoria Climbe Enquiry a full report was to be submitted to a future Board Meeting.
- b) Nick Hicks provided a verbal update on the challenge to Capitation formula used to allocate resources to Milton Keynes.

3 Question from Members of the Public

The following question was received from Jean Bromley:

“Can you tell me what progress has been made in managing the transition from Children’s Services to Adult Social Care, for children with disabilities, particularly Learning Disability. Data available to MK Carers indicates that this is still a time of immense uncertainty and, therefore stress, for carers of these children. What structure has Milton Keynes Council and the local NHS set up to ensure meaningful co-operation between the two departments? If MKC/NHS think they are managing the process well perhaps they should publish a road map!

A written reply to be forwarded to Jean Bromley.

4 Joint Agreement on Quality Aspects of Commissioning

Dr Tina Kenny introduced her report which represented the proposed jointly agreed quality criteria for commissioned services and Service Level Agreements between Milton Keynes PCT, Milton Keynes Council, General Trust and others.

Board Members made comments which included the lack of an equal opportunities statement in the paper and that all forms of discrimination should be covered; the need for timescales within the implementation plan, staff delivering the commissioning service must be aware of the desire for continuous improvement; and that compliments and comments be included in the proposed quality criteria.

The Board requested that adjustments be made in the proposed jointly agreed criteria for commissioned services and Service Level Agreements across the 3 organisations in light of the discussions that had taken place.

RESOLVED –

1. That the proposed quality criteria as common quality standards to which all three organisations adhere be approved.
2. That the use of these quality standards in commissioned services and Service Level Agreements between the three organisations which may hold a contract or sub-contract be approved.
3. That the three organisations be instructed to devise an implementation plan.

5 Joint Public Involvement Strategy

Alison Shepherd presented the Joint Public Involvement Strategy following its revision after the January Joint Health and Social Care Board Meeting.

Board members mentioned that the Council's role through the Overview Committees in its scrutiny role should be included in the strategy.

RESOLVED –

1. That agencies and services that are involved in conjunction with users and carers, be asked to draw up an action plan each for implementing the Joint Public Involvement Strategy.
2. The Joint Public Involvement Strategy for implementation be approved.

6 Supporting People in Milton Keynes – Links with Health and Social Care

The Board received and noted an information report on Supporting People in Milton Keynes.

7. Annual Report on the Innovations Fund

The Board received and noted for information purposes the Annual Report on the Innovations Fund presented by Lynn Kent the Chair of the Innovations Fund Panel.

8. Local Delivery Plan – Verbal Update

The Board received a verbal update from Jeannie Ablett on the Local Delivery Plan.

9. Outline of Framework for Visioning Away Day to set the long term Strategic Direction of the Joint Health and Social Care Board

Nick Hicks provided a verbal update to Board Members and stressed the importance of the future Health Services, Social Services and Health Care in Milton Keynes. The impending growth in houses in Milton Keynes was highlighted which would necessitate substantial investments in Hospital Services/Health Services/Social Care Services. A vision for Milton Keynes needed to be developed to build a new Health and Social Care System over the next 20 to 30 years.

Tenders would shortly be invited for a set of consultants to lead the process. Milton Keynes would be part of a South Midlands Study and Nick Hicks would work closely with the consultants.

The JHSCB discussed the criteria and the following points were raised:

M K Master Plan Mark 2

Developing the Health and Social Care Component

Nick Hicks posed the following to board members:-

What are the characteristics you would want to see of the process?

- Accountability, status and links to other plans.
- Clarity of purpose
- Geographical Area
- Period to be covered (10, 20 or 30 years)
- Nature and details of product
- Strategic vision and/or implementation plan
- Stakeholders involvement and public consultation
- Handling of evidence and use of external experts
- Link to good practice elsewhere in the country/Europe/beyond
- Resources required for a) the plan b) to deliver the vision

Comments from JHSCB Members

Geography

- Co-terminus boundaries for L/A, PCT and Acute Trust
- Aylesbury Vale Growth will look towards MK
- Geographical Area for 10 years will be different for 30 years
- Optimum level of services in 10 years time will be different in 30 years. Do we want different people to deliver?
- How do we consult with people/get ideas across?
- Patterns change

Timescale

- 30 years – ideas can be platitudes,
- 10 years – tangible
- Think in milestones
- MK Masterplan was 25 years, if vision is too far ahead could be doing ourselves a disservice
- Difficult to gauge timescale because of pace of change/lack of resources/demands on service.

Learning from the Past

- What stopped delivery of vision
- MK/South Midlands Study is whim of ODPM
- Problem with MK is that it has developed the housing first followed by the infrastructure

Links

- Should we wait for greater clarity about ODPM agreed delivery structure
- Need to be links to Regional Plans
- Must be accountability in Master Plan
- Need link to delivery mechanism

Purpose

- Create a vision that is a starting point for negotiation
- Guide to available new investment
- People don't worry about administrative boundaries
- People want Local GP
- Tap International Expertise
- Pace of change – can only look 10 years forward, but on a rolling programme.
- Need for determination/infrastructure
- Be ambitious, get ahead of the game and stretch our

- horizons
- Everything should be joined up - young/old
all disabilities
leisure/education
housing/employment/
communities

 - When and how to involve the voluntary sector in the process
 - Transportation critical
 - Engage various communities in process – on a neighbourhood basis.
 - Need to manage expectations as well as the process
 - Look at some of the models developed elsewhere e.g. Bradford, France, America

 - Training Needs/Funding to be examined
 - What is the nature of future population
 - Demographics will be vitally important
 - Need to develop a style for engaging with ethnic minority groups
 - Plan for diverse population
 - Think around people and promote their independence

Process

- JHSCB link to LSP and Community Strategy
- Dedicated taskforce requires resolve – Project support will be required
- Gather intelligence and then extrapolate
- Question of Planning Gain towards Infrastructure
- Need to resource adequately

10 **Date of Next Meeting**

It was noted that the next meeting was scheduled for 31 July 2003 at 7pm in the Council Chamber.