

Neighbourhood Wardens

**Working towards a cleaner, greener
and safer place to live and work**

What the Wardens can offer you:

- A visible presence in the community and friendly reassuring face.
- Engaging with all members of the community no matter what age, race or ability.
- Visits to schools to educate our future residents on everything from 'stranger danger', littering and firework safety.
- General public education events on topics from dog fouling to waste and recycling.
- Crime reduction – targeting areas that have fallen victim to crime and ASB, acting as a reassurance to residents and offering security advice.
- Abandoned Vehicles – helping to clear these eyesores from public areas.

What the Wardens can offer you continued:

- Maintain levels of health & safety by supporting landscaping works to remove potential safety hazards.
- Multi-agency working to support problem solving, working closely with other Council departments, the Police, residents groups, Parishes and NAGs.
- Support community cohesion by setting up and supporting community groups across Milton Keynes.
- Support with ASB issues; the Wardens are trained as mobile reporting centres from the Anti Hate Crime Group, and they have used their expertise manage neighbourhood disputes and engage with young people to ease local issues area.
- Expertise in project delivery and support; the Wardens are involved in a number of projects that relate to environmental, social and community issues.

Enforcement

F.P.N. – Fixed Penalty Notice

- FPN's aren't an instant solution, they are a last resort when engagement and education has failed.
- When used these notices can result in a dramatic reduction in littering and dog fouling in an area.
- Wardens provide targeted enforcement patrols in problem areas to tie in with educational events.
- 122 FPNs have been issued in the last 2 years.
- Wardens are trained to gather precise evidence and to attend court visits where people have refused to pay their fines.

FIXED PENALTY NOTICE 
MILTON KEYNES COUNCIL

IMPORTANT - READ THE NOTES ON THE BACK OF THIS FORM

PART 1 RECIPIENT COPY Ref No.

TITLE SURNAME

FORENAMES

DATE OF BIRTH (ddmmyyyy) ADDRESS

POST CODE

OFFENCE TIME HRS. OFFENCE DATE

AT (location)

OFFENCE CODE DATE OF ISSUE

OFFENCE PARTICULARS

CONTRARY TO (Act containing offence)

FIXED PENALTY NOTICE AMOUNT £ .

SIGNATURE OF RECIPIENT TO ACKNOWLEDGE RECEIPT OF FIXED PENALTY

ISSUING OFFICER NAME ISSUING OFFICER SIGNATURE

IMPORTANT - READ THE NOTES ON THE BACK OF THIS FORM
This Fixed Penalty Notice offers you the opportunity of discharging any liability to conviction of the offence.

Enforcement - Section 46 Notices

- They act as a final warning to residents who do not dispose of their household waste properly.
- If breached, a FPN or a court fine of up to £1000 can be issued.
- 224 of these notices were served last year and the majority were served by Wardens.
- These notices are valid for 1 calendar year once served.
- They are also to be used as a last resort when all education fails.
- MKC served the whole of one estate recently with these notices and saw a dramatic fall in waste out early and incorrect presentation.

SECTION 46 ENVIRONMENTAL PROTECTION ACT 1990

HOUSEHOLD WASTE FOR COLLECTION

LEGAL NOTICE

To:

Name: The Occupiers

Address: Conniburrow

This is to notify you that **Milton Keynes Council** (which is responsible for collecting your household waste) **requires that:**

1. You put your household waste for collection **only** in black refuse sacks and your recycling materials in pink recycling sacks as provided by the Council. If you are using the councils green garden waste bin or blue re-cycling box the same procedure also applies to these receptacles.
2. Pink recycling sacks are only to be filled with paper, plastic bottles, aluminium foil, tins, ~~cans~~, small pieces of cardboard, textiles and shoes. "Contaminated sacks" will not be taken as part of the usual collection. Green bins can only be used for organic matter such as food or garden waste and the blue box can only be used for glass bottles and jars.
3. Refuse and recycling sacks must be left on the boundary of your property and the waste will be collected from here on your collection day. Waste and Recycling must not be left outside your boundary.

Failure without reasonable excuse to comply with all of the above requirements is an offence, punishable by Fixed Penalty Notice or, upon conviction, a fine of up to £1000.

Dated: Signed:

Designation:

Please address any communication to The Safer Communities Unit, Milton Keynes Council, Civic Offices, 1, Saxon Gate East, Central Milton Keynes, MK9 3EJ.

S.A.S.S.I. – Sheltered & Assisted Stay Safe Initiative

- Set up by Wardens after a spate of thefts and burglaries from sheltered housing schemes across MK.
- Wardens carried out security surveys along with the Crime Reduction Advisor from TVP. This also involved signing residents up to the Neighbourhood Watch scheme.
- Wardens delivered safety advice talks to residents
- Security failings around the schemes were identified and repaired or replaced by willing local businesses which improved the quality of life and security at no expense to the residents.
- Whilst running, this actively saw a decrease in crime around sheltered housing schemes we visited.



Engagement with Local Residents & Junior NAGs

The Wardens help to promote community engagement and stewardship and they do this by encouraging individuals to develop pride in their local areas.

Having worked within these communities for years the Wardens know the people and the people know them, they have vast knowledge of the residents that are willing to get involved and who can inspire others to take action.



Engagement with Local Residents & Junior NAGs

- **Creation of the Junior NAGs:**

- Wardens have set up Junior NAGs across the borough.

- A **Junior NAG** is a group of local youths from various estates coming together to identify and report issues within their communities.

- Their reports are also fed into the main NAGs and help to shape their communities.

To help sustain the positive contributions Wardens have made across Milton Keynes, we need your support.

Wardens have a wealth of local knowledge, on a variety of neighbourhood management issues. If you wish to incorporate this into your workforce, and local area please do take some time to consider your commitment to Wardens.

- For any queries or more information please contact Rob Ward on 01908 252513 or email: Rob.Ward@milton-keynes.gov.uk