



## Children's Services 2021/22 (Director - Mac Heath)

On target or better	
Within 10% of target	
More than 10% off target	

### Directorate Dashboard: Full Suite of Indicators

Reference	Performance Indicator	Measure Description	Reporting Frequency	Bigger is better/ Smaller is better	Q4 Outturn	Target 20-21	2021/22 Annual Target	Quarterly Target 2021/22	Q1	Commentary
MKC 1306	% of C&F (Child and Family) assessments completed in the period within 45 working days.	% of C&F (Child and Family) assessments completed in the period within 45 working days.	Monthly	Bigger	93.6%	80.0%	80.0%	80.0%	94.6%	The challenge is within the FS (Family Support) and CWD (Children with Disabilities) Teams. FS are seeing more cases transfer into the service than those closing. This has created a pressure and the focus has been intervention as a result the writing up of C&F (Children and Family) Assessments have been delayed. All FST & CWD cases have been audited in July 2021 to see when the last C&F Assessment was, we now have a clear understanding of those needed and this has become a priority to address within timescales.
MKC 325	A2. Average time (in days) between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family, for children who have been adopted	A2. Average time (in days) between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family, for children who have been adopted	Monthly	Smaller	N/A	201	185	185	372	The performance is impacted by the adoption of 5 children. 2 were siblings adopted by their foster carers where the delay in matching was impacted by the time to complete the adopter assessment and approval alongside the applicants request to take more time before progressing to adoption match. A further child (6yrs) experienced a delay in family finding as the original care plan was to place him with a younger sibling with additional needs but a match was not found and a change of care plan resulted in both siblings being placed in separate adoptive placements with contact. This data is better viewed over a longer period and that this will be reviewed for Q2 to see if a rolling 12 month / 3 year figure would be better to report back.
MKC 1648	Reduce the number of children requiring re-referrals into the service.	the % of CSC referrals coming in that have had a previous referral in the last 12 months	Monthly	Smaller	New	New	20%	20%	20.2%	Minimal rise above target and is due to the Covid-19 impact on families. During the 3 lockdowns, families have not been able to access the level of support required and therefore their situations have deteriorated and there has been an increase in families seeking support for a variety of reasons, therefore being re-referred to CSC for different reasons.
MKC 1649	Percentage of families with no escalation to statutory services.	% of Children and Family Practices cases that are closed down without requiring escalation to CSC statutory services	Monthly	Bigger	New	New	83%	83%	87.8%	
MKC 1847	Number of Looked After Children per 10,000	the number of children in care per 10,000 0-17s in the general Milton Keynes population, e.g. 400 children in care, 70,000 children 0-17 in the population would be $400 / 70000 \times 10000 = 57$	Monthly	Smaller	New	New	63	63	55	
MKC 1846	% outside Local Authority Area and within 20 miles from home	% of children in care who are not placed both outside the MKC boundary and further than 20 miles from their registered home postcode, this is compared to the full children in care cohort e.g. 400 children in care, of which 350 fall into this category - $350/400 = 87.5\%$	Quarterly	Bigger	New	New	80%	80%	74.5%	Sourcing quality local placements has been a major challenge over the last 18 months due to lockdown conditions, as such, the placements outside MKC have increased. We are working hard now that conditions are returning to normal, to ensure that a greater % are within MKC and expect the target to be met within 21-22.
MKC 1810	Care Leaver in Touch %	% of care leavers being worked with that were in touch with their social worker at the latest recorded point	Monthly	Bigger	New	New	96%	96%	93.0%	The Care Leavers target for in touch is very challenging at 96%, we have dipped slightly under this at 93%, but are working to improve and move this as close to 100% during 21-22. The National rate is 93%.
MKC 1811	Care Leavers Education, Employment or Training %	% of care leavers being worked with that were in Education, Employment, or Training at the latest recorded point	Monthly	Bigger	New	New	65%	65%	57.0%	The EET % is currently below target, however this is an aspirational target, with the expectation that it is likely to be achieved only later towards the end of 21-22. We are currently working hard to improve this each month an ensure that those that can be in Employment, Education, or Training are doing so.

MKC 1812	Percentage of Care Leavers in suitable accomodation	% of care leavers being worked with that were in suitable accommodation at the latest recorded point	Monthly	Bigger	New	New	90%	90%	96.0%	
MKC 1847	All children to have clear education transition plans and support between KS2-KS3 and Post 16	All children to have clear education transition plans and support between KS2-KS3 and Post 17	Annual	Bigger	New	New	75%	75%	98.0%	
MKC 1848	PEP's completed within timescales (every term or three a year).	All children in care attending school to have an updated Personal Education Plan during the last term	Termly (3)	Bigger	New	New	90%	90%	85.0%	Due to an increased amount of staff shortages in schools and meetings being cancelled due to COVID, as well as increasing the frequency of PEPs (Personal Education Plans) from twice a year to three times a year, some PEPs are slightly out of timescale. However, the missing ones are still in timescale for the old system. We did expect some glitches from the changes being taken on board and delays in response.
MKC 1645	Reg. 44 visits will take place each month with the report forwarded to Ofsted within the required timescale		Bi-annual	Bigger			100%	100%	N/A	Reg. 44 is due in Q2
MKC 1655	Qualification Achievement Rates	The outturn of qualification achievement rates.	Annual	Bigger	N/A	85.0%	85%		N/A	GCSE results aren't published until 12/08/21, The Functional Skills exam series has only just taken place and results are not available yet.
MKC 345a	Percentage of family cases closed within 20 weeks	Target for the CFP (Children and Family Practices) workers is 70% of families close within a 20 week period of opening to the CFP Team. The indicator is for the cases closed in the period by the Early Help Children and Families Practices Team. The percentage is how many of those cases closed were completed within twenty weeks and the target is 70%.	Monthly	Bigger	75.0%	70.0%	70%	70%	63.0%	Covid has had a significant impact on the delivery of support as staff have needed to self-isolate as have families which have led to delays, high levels of referrals into the service which has diluted the intensity of the work CFP have been able to provide, more complex cases requires longer period of involvement, other services not being fully operational and long waiting lists for CAMHS (Child and Adolescent Mental Health Services). Teams are working on throughput, working more closely with Family & Children's Centres to be able to step down cases if appropriate and additional support services are being explored. Covid restrictions easing will enable more work to be completed.
NI 65	Percentage of children becoming subject of a Child Protection Plan for a second or subsequent time in the last two years.	Percentage of children becoming subject of a Child Protection Plan for a second or subsequent time in the last two years.	Quarterly	Smaller	New	New	10%	10%	2.0%	
MKC 323a	% of Review Health Assessments completed within timescales	% children in care to have had a Review Health Assessment in the last 12 months	Monthly	Bigger	New	New	85%	85%	100.0%	
MKC 351	% of primary school children allocated a preference school	The percentage of children due to start school for the first time in September that were offered a place on national offer day (March) at one of the schools the parent listed on their school application (parents can list up to 4 preference schools).	Annual	Bigger	99.0%	97.0%	97%		N/A	
MKC 352	% of secondary school children allocated a preference school	The percentage of children due to start secondary school in September that were offered a place on national offer day (March) at one of the schools the parent listed on their school application (parents can list up to 4 preference schools). To be reported in Q4.	Annual	Bigger	95.0%	94.0%	94%		N/A	

MKC 1363	Number of newly approved Mainstream Foster carers.	Mainstream Foster Carers are fostering families who are approved foster carers. They are able to offer a placement to looked after children either as respite; short term or permanently.	Quarterly	Bigger	2	5	20	5	0	Whilst we had a number of enquiries during the pandemic, not many converted to application following visits. There were also a number of potential carers who were deferred at Panel which delayed approval. We have a new recruitment strategy and panel chair and will continue to build on improving the recruitment of carers. This in turn will help the local authority to place children in inhouse respite, short term, and long term. Some of our carers had to isolate and could not have a placement. Carers who have left the local authority which also impacted on placements.
MKC 1361	Percentage of Children in mainstream placements.	Number of children in mainstream placements refers to those children being looked after by MKC Foster Carers who are not related to the child. We would refer to this as our In-House provision and it is managed by MKC Fostering Team. We would seek to increase children with MKC Carers and reduce those in external placements. The benefits to the child means that they are more likely to be remain living in MK, remain in the same school, have a MKC Social Worker for the Child and a MKC Social Worker for the Foster Carer who share the same aim a vision for our children. Reducing external placements also has significant budgetary benefits to MKC	Monthly	Bigger	61.0%	80.0%	60%	60%	69.00%	
MKC 1849	Number of people who have actively engaged with library resources	The number of library members who have used library services, this includes borrowing books, accessing e-resources, or using the IT facilities.	Annual	Bigger	New	New	24,000		24072	
MKC 187	% of Repeat Referrals to MASH within 12 months	% of Repeat Referrals to MASH (Multi-Agency Safeguarding Hub) within 12 months	Monthly	Smaller	22.5%	20.0%	20%	20%	21.1%	The repeat referral rate is slightly higher in Q1 due to the impact of Covid and schools fully back in operation meaning more repeat referrals to the Multi-Agency Safeguarding Hub. This is lower than the Q4 20.21 outturn which was 22.5%.
MKC 1138	Number of Payment By results claims	A Payment by Results claim can be submitted if the Local Authority can demonstrate that a family has improved their situation by either: <ul style="list-style-type: none"> <li>Achieving significant and sustained improvement against all problem areas identified at the point of engagement, or</li> <li>Having an adult in the family move into continuous employment</li> </ul>	Quarterly	Bigger	81	61	279	69.75	51	The number is low this quarter due to: 1) changes to the Supporting Families management system made by the supporting families national team which slowed the process of putting claims through in April, so no claims were made in April. 2) 3 terms of education attendance data is needed to claim for families, Dfe (Department for Education) previously provided these. However, there is no data for the Summer and Autumn term for 2020 due to COVID. The guidance from the national team was if live data isn't received schools would need to be contacted individually to request data, this process is time consuming.  We should be able to increase numbers in the next quarter as we start to receive Dfe data again.
MKC 1351	Proportion of young people in Y12-13 who are NEET or unknown	Proportion of young people in Y12-13 who are NEET or unknown. (Not in Education, Employment or Training).	Monthly	Smaller	4.56%	5.50%	5.50%	5.50%	4.2%	
MKC308	Prevent young people from entering the Criminal Justice System	The number of young people recorded on Police National Computer as living in the area and receiving their first caution or conviction.	Quarterly	Smaller	157	150	145	145	157	Target reduced from 150 per 100,000 youth population. Latest data is for year Jan-Dec 2019 (no PNC data available) but proxy measure for year July '20 - Jun '21 suggests we are on target. Smaller is better in both cases, more challenging for our performance – set by Youth Offending Board.
MKC309	Prevent reoffending by young people	The percentage of young people given a caution, a non-custodial conviction or who were released from custody in the period who reoffend within 12 months. Quarterly cohorts are combined to create the annual cohort.	Quarterly	Smaller	30.0%	35.0%	32%	32%	31.4%	Target for 2020-21 reduced to 32% from 35%. Latest data is for year April '18 - Mar '19. The targets are set by the Youth Offending Strategic Board – a multi-agency body (not MKC) and the new targets were set on the basis of; - Performance to date using the nationally produced data and - Local proxy data indicating what we expect to achieve by the relevant reporting dates. (Both data sets are 'in arrears'.) In both cases we believe our success in reducing the number of young people entering the criminal justice system (308) and reoffending by those in the system (309) will continue.
MKC 1842	Number of EHC needs assessments completed within in 20 weeks	Completing EHCP (Education, Health and Care Plan) needs assessments within the statutory timescales in the SEND (Special Education Needs and Disabilities) Code of Practice.	Quarterly	Bigger	New	New	70%	70%	85.1%	

MKC 1843	Children with Disability Team contributing to the EHC annual review for children on their caseloads	This indicator supports children and young people EHC plans being a holistic integrated plan covering their education, health and social care needs.	Quarterly	Bigger	New	New	60%	60%	89.0%	
MKC 1844	Percentage of registrations for Children and Family Centres across the reach area	Percentage of registrations across the reach area for Children and Family Centres	Monthly	Bigger	New	New	80%	80%	58.0%	Centres reopened end of May. Several factors have had impact such as restrictions on numbers allowed in Centres, families need to book in advance, no baby clinics running and parents not being confident to attend Centres in person. With restrictions easing, Summer of Play attracting families to Centres and all Centres having new timetables from September 21 which will be widely advertised, an improvement will be seen.
MC 1845	Percentage of regular engagement from target families	Percentage of regular engagement from target families for Children and Family Centres	Monthly	Bigger	New	New	65%	65%	10.0%	Centres reopened end of May. Several factors have had impact such as restrictions on numbers allowed in Centres, families need to book in advance, no baby clinics running and parents not being confident to attend Centres in person. With restrictions easing, Summer of Play attracting families to Centres and all Centres having new timetables from September 21 which will be widely advertised, an improvement will be seen.