

## Business Plan

BUDGET				
1	In the light of continuing significant Conservative government funding reductions, securing a balanced medium-term budget that mitigates as far as possible against impacting adversely on the most vulnerable, and ensuring the resources that support this process are deployed effectively	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR BUDGET COMMITMENTS – WE WILL:</b>				
1.1	Refresh the Medium Term Financial Strategy by Feb 19	•	•	•
	- MTFFS Refresh will be agreed by Feb 2019			
	- The MTFFS Refresh will be agreed in February 2019			
1.2	Set a balanced budget each year, which reflects the reality of funding availability and increasing demand	•	•	•
	- This will be reflected in the MTFFS which will be agreed by Feb 19.			
	- A balanced budget for 19/20 will be agreed in February 2019			
1.3	Review the contract procedure rules to ensure Best Value and increase the Social Value for local businesses in procurement by Nov 18	•	•	•
	- Consultation with relevant stakeholders on updating the Contract Procedure Rules will take place over coming months			
	- Reviewing and updating rules to reflect best practice			
	- Updating the optimising the level of social value secured from our supply chain.			
	- The Contract Procedure Rules have been amended to reflect best practice and obtaining best value and via Legal Services these have been reviewed by the Constitution Commission and were presented to Full Council in January 2019.			
	- The Procurement Best Practice Guidance provided to Officers have also been updated to promote best value and to recognise and optimise the contribution from social value in our supply chain.			
	- Social Value from within the Supply Chain will continue to be monitored and determined where appropriate to utilise within procurement activity.			
1.4	Review our relationship with LGSS to ensure it is meeting our objectives by Dec 18	•	•	•
	- Review of LGSS operating model underway and will be completed by Dec 18			
	- CIPFA have completed their reviews of LGSS and have identified a series of options in terms of a future Operating Model. These options are currently being discussed by the respective partner authorities, with a decision as to the preferred option expected by February 2019.			
1.5	Invite the LGA to conduct a Corporate Peer Review	•	•	•
	- Preparation and early scheduling underway			
	- Review will take place late Autumn, with a view to taking a report to Council in January			
	- LGA Peer Challenge took place 1-4 October, feedback letter and action plan noted at February Cabinet.			
1.6	Review our customer services, communications and councillor support by Dec 18	•	•	•
	- A review of Customer Services delivery has been carried out. The results of which have been presented to CLT.			

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|  | <ul style="list-style-type: none"><li>- A plan is being developed to continue the work already underway to improve and transform Customer services delivery across MKC.</li><li>- A Councillor Portal working group have met to –<ul style="list-style-type: none"><li>o Examine the feedback from the survey completed by Councillors</li><li>o Detail select, design and develop a councillor casework</li></ul></li></ul> |
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<b>GROWTH AND AFFORDABLE HOUSING</b>				
<b>2</b>	Despite being the fastest growing city in the UK, there is a national housing crisis that current central government policy is failing to address. We will work to secure the future of Milton Keynes, to build a city where everyone has access to a good home to rent or buy at a price they can afford, enabling sustainable growth so that MK can grow to a population of 500,000 and beyond by 2050.	<b>OPPORTUNITY</b>	<b>AFFORDABLE</b>	<b>HEALTHY</b>
<b>OUR GROWTH COMMITMENTS – WE WILL:</b>				
<b>2.1</b>	Support Plan:MK through inspection and adopt it	•	•	•
	<ul style="list-style-type: none"> <li>- The project is adequately resourced including consultancy and barrister support</li> <li>- A roadmap setting out the key milestones to adoption has been prepared. The best-case scenario mapped out assumes receipt of the Planning Inspector's report by the end of December 2018 and adoption in January 2019</li> </ul>			
	<ul style="list-style-type: none"> <li>- A consultation has been completed on proposed modifications to the plan, as recommended by the Planning Inspector, and all comments have been sent to the Inspector for consideration.</li> <li>- It is expected that the Council will receive the Inspector's final report in early February 2019.</li> <li>- Plan:MK is on the forward plan to be taken to Cabinet and Council for adoption in March 2019.</li> </ul>			
<b>2.2</b>	Commit to the aspiration that MK will grow to a population size of 500,000 by 2050	•	•	•
	<ul style="list-style-type: none"> <li>- Work with neighbouring authorities to prepare a Strategic Growth Study (MK Futures project one) by December 2018 to examine the impact a population of 500,000 by 2050 would have on Milton Keynes, and consider typologies of development, mobility solutions and partnership models to deliver growth.</li> <li>- Work with neighbouring authorities and government to establish proposals for a housing deal which supports the needs of Milton Keynes as a growing city.</li> </ul>			
	<ul style="list-style-type: none"> <li>- Strategic Growth Study initial draft received. Next step is to peer review the study and once finalised (likely end March) it will then form evidence basis for drafting Strategy for 2050. Engagement on Strategy now planned for summer 2019 with adoption late 2019/early 2020.</li> <li>- Housing Deal on Milton Keynes footprint agreed with Housing Minister October 2018 but completion was paused to allow further discussions with local stakeholders. Government and MKC shared ambition remains to conclude as rapidly as possible</li> </ul>			
<b>2.3</b>	Submit a Housing Deal with partners by July 2018	•	•	•
	<ul style="list-style-type: none"> <li>- Work underway with regional partners and Government</li> <li>- Submission will reflect aspirations to grow to a population of 500,000 by 2050, as well as specific infrastructure and policy requirements, and funding for 500 new council homes</li> <li>- Timescale likely to be late summer</li> </ul>			
	<ul style="list-style-type: none"> <li>- Housing Deal with regional partners did not progress and deal footprint is now MK alone. Update at 2.2</li> </ul>			
<b>2.4</b>	Support the aspiration for 75,000 truly affordable, new social and council homes	•	•	
	<ul style="list-style-type: none"> <li>- Scoping work throughout 18/19 to inform housing deal and MK Futures strategy</li> <li>- Already working with Government, Homes England, registered providers and developers to maximise the total investment in the provision of social housing and council homes, and working with partners across the Growth Corridor to maximise</li> </ul>			

	investment potential			
	- 31ten Consultancy has completed work to define truly affordable housing for Milton Keynes and to help us understand the impact in terms of the HRA and viability for MKC and for developers. The draft final report has been presented to senior officers and the Cabinet member for Housing. It will be presented to the Leader later in February. Once the definition is formally adopted, we will consider ways in which to implement the recommendations.			
2.5	Bring forward the Affordable Housing SPD in line with the Plan:MK timetable.	•	•	
	- A draft SPD has been prepared and consulted - Adoption of the SPD will need to follow on from the adoption of Plan:MK as the parent document - The best-case scenario for the adoption of SPD would be in spring 2019			
	- A draft SPD has been prepared and consulted. Work remains ongoing as a result of modifications to Plan:MK, and amends have been made - Adoption of the SPD will need to follow on from the adoption of Plan:MK as the parent document - The best-case scenario for the adoption of the SPD is July 2019			
2.6	Complete the adoption of the Site Allocations Plan	•	•	
	- The adoption of the Site Allocations Plan was agreed by Council on 18 July 2018.			
2.7	Complete the existing programme of 200 new council houses	•	•	
	- <b>New build:</b> - In year completions are at 18, with additional delivery of 10 units before year end. - Designs for the four Lakes Estate infill sites amounting to 190 units; alongside the development of the preferred option for Serpentine Court of 391 new homes after demolition, due to go into planning summer 2019. - Cripps Lodge due into planning in spring 2019, 87 units. - 11 sites on pipeline 2 are now being progressed to planning, scheduled for Feb/March 2019. An additional 2 schemes will come forward summer 2019, planning and commencement will start before the end of 2019 - 2019 projects to include The Laurels a new build /refurbishment of 3 homes and Rowlands Close of 2 x 2 bedroom bungalows. - Further delivery completion due summer 2020 at Germander Place of 22 units. - <b>Acquisitions:</b> - On 7 August, approval was granted by delegated decision to increase resource allocation and spend in the 2018/19 Capital Programme by £8m for the purchase of council properties. This was to buy around 40 Council owned social rented homes primarily in the priority regeneration areas, to supplement the new build programme, spend our capital receipts and reduce further the number of homeless households in temporary accommodation. It is likely that there will be a significant shortfall in the number and cost of acquisitions in 2018/19. Any shortfall in acquisitions will be rolled forward into the 2019/20 Capital Programme. 6 properties completed in Q2 with a further 5 completing in Q3. The programme is progressing at pace with a number of acquisitions currently in the pipeline.			
	- Continue to invest in new developments and an acquisition programme			
2.8	Submit proposals to Government for an extra 500 new council houses and removal of the HRA borrowing cap by Sep 18	•	•	

	- See 2.3			
<b>2.9</b>	Bring forward plans to ensure empty or disused housing can be brought back into use by March 19		•	
	- Prepare and consult on an Empty Homes Strategy to submit to Cabinet for approval by March 19			
	- The Empty Homes Strategy went out for consultation during quarter 3. As a result of the consultation, no amendments to the strategy are required. We are currently awaiting confirmation as to whether the final strategy needs to be ratified by Cabinet or through a delegated decision. Once this is confirmed, we will ensure the strategy is fully ratified before the end of March. There are resource concerns however around the implementation of the strategy			
<b>2.10</b>	Work with partners to undertake a feasibility study of establishing a Community Land Trust or Housing Co-operative by March 19		•	
	- The new Housing Strategy will include a commitment to community led housing schemes and will be consulted on over the summer for submission to Cabinet for approval - establish a forum of partners to bring forward plans for community led housing			
	- The new Housing Strategy includes a commitment to supporting community led housing schemes. The strategy and will be going back out for consultation in February and then back to Cabinet for approval. Once our housing enabling and partnerships officer is in post, we will start to explore options for community led housing, working in partnership with key stakeholders.			

HOMELESSNESS				
3	Ensuring people have a safe place to stay is hugely important, and this continues to be a priority. Building on the initiatives that are in place and the significant reduction of families in temporary accommodation, there will be continued access to advice to prevent homelessness and support to people at a time of crisis.	OPPORTUNITY	AFFORDABLE	HEALTHY
OUR HOMELESSNESS COMMITMENTS – WE WILL:				
3.1	Halve rough sleeping by 2019, and end it by 2021.	•	•	•
	<ul style="list-style-type: none"> <li>- An outreach service and tenancy support service will be commissioned to deliver Housing First to support rough sleepers into settled accommodation</li> <li>- The Rough Sleeper Initiative (supported by MHCLG funding) has provided a rough sleeper outreach service including outreach workers and a reconnection worker (to support people reconnecting to areas they can access support), with funding to support securing accommodation, and the provision of emergency accommodation. As part of this funding a rough sleeping coordinator has been appointed to manage this service, further develop relationships with partners and to implement the Rough Sleeping Reduction Strategy.</li> <li>- The official figure for homelessness is taken with a count and/or an estimate on a single night in October or November each year. At the time of the 2017 estimate/count 48 people were identified as sleeping rough in Milton Keynes, however our rough sleeper outreach provision was not in place at this time and our partnership working was not as established as it is now. Following the development of the Rough Sleeping Reduction Strategy, the provision of additional services for rough sleepers, and the regular coordination of partners to develop actions plans to support each rough sleeper, we identified that the figure peaked at 126 people later that winter. By November 2018, the official figure had dropped to 41 and we are confident that this is an accurate reflection. As part of the Rough Sleeper Initiative, regular counts of rough sleepers in CMK are taken, and found 25 people in October 2018 and only 11 people in January 2019.</li> <li>- There are currently 96 people in temporary accommodation that would otherwise be rough sleeping, 18 of those were placed under the RSI with support from SMART, 60 under Housing First pending an offer of a secure tenancy with support from Connections, and 18 under SWEP.</li> <li>- Housing First was implemented in May 2018 as a 12 month trial and following the successful outcomes identified at the 6 month review, we will look to commission (pending a delegated decision in February 2019). Some of the headline outcomes include – <ul style="list-style-type: none"> <li><b>84%</b> people have engaged in support</li> <li><b>1</b> person has returned to the streets (we will continue to engage via outreach)</li> <li><b>97%</b> of people supported now have access to their welfare benefit entitlements</li> <li><b>63%</b> had a history of offending behaviour and none have re-offended</li> <li><b>95%</b> of people supported are now registered and engaged with health and social care services appropriate to their needs</li> <li><b>9</b> people are now in paid employment</li> <li><b>8</b> people are now in education or training</li> <li><b>91%</b> of Housing First clients have reported an improvement in their quality of life</li> </ul> </li> </ul>			
3.2	Improve access to support services	•		•
	<ul style="list-style-type: none"> <li>- Work with the Homelessness Partnership to ensure a joined up approach to ensure better access to housing, health provision and employment services</li> <li>- Provide a Prevention Fund to support people to maintain their current home and improve their chances of securing permanent accommodation</li> </ul>			
	<ul style="list-style-type: none"> <li>- Continuing support is provided to the Homelessness Partnership, which is now formalised as a Foundation CIO, with a CEO and Project Manager in post. Once a bank</li> </ul>			

	<p>account is set up the remaining Homelessness Partnership funds awarded by the Council will be transferred and further funding opportunities will be considered.</p> <ul style="list-style-type: none"> <li>- A number of working groups are actively progressing to address the main areas of homelessness and some successful outcome have been delivered including a monthly GP outreach service at Unity Park Station for rough sleepers. An awareness/fundraising campaign will be the next positive action.</li> <li>- A homelessness prevention fund is in operation to support a range of homelessness prevention opportunities. This fund is significantly overspent and a pressure has been identified for the 2019/20 budget, however this is off-set by savings in temporary accommodation. On average £1200 is spent on preventing homelessness compared to £5300 for an average temporary accommodation placement per household.</li> </ul>				
<b>3.3</b>	Keep the use of Bed and Breakfast at low levels		•	•	•
	<ul style="list-style-type: none"> <li>- Continue to secure properties for the use of temporary accommodation including private sector leasing as well as negotiating assured shorthold tenancies with local landlords as settled accommodation to minimise to the use of bed and breakfast accommodation</li> <li>- Deliver 70 modular units of temporary accommodation by March 2019</li> </ul>				
	<ul style="list-style-type: none"> <li>- The Secure Lets scheme has increased to 119 properties. This is the cheapest form of temporary accommodation at £15.51 global net cost (after HB/UC). An increase in the use of hotel accommodation has been seen due to high demand, however additional alternative temporary accommodation models are being sourced including the use of licenced HMOs.</li> <li>- Modular Units – All terms of the lease have been agreed. Consideration currently being given as to role of YourMK, which is currently a signatory of the lease. On track to deliver units by the third quarter of 2019/20.</li> </ul>				
<b>3.4</b>	Continue to support the One Stop Shop and MK Homelessness Partnership		•	•	•
	<ul style="list-style-type: none"> <li>- Continue to provide representation and guidance to the Homelessness Partnership as an equal partner</li> <li>- Continue to provide financial assistance towards the running costs of the One-Stop Shop</li> </ul>				
	<ul style="list-style-type: none"> <li>- The Council is represented on the Homelessness Partnership Board following the charity set up. Ongoing support and guidance is provided.</li> <li>- Ongoing running costs for Unity Park Station are being provided for 2018/19, in addition to a £30k contribution to the refurbishment costs</li> </ul>				
<b>3.5</b>	Work with Citizens:MK to produce a Citizens Guide to Homelessness		•	•	•
	<ul style="list-style-type: none"> <li>- Support the Homelessness Partnership to develop the guidance as one of their objectives for 2018/19</li> </ul>				
	<ul style="list-style-type: none"> <li>- This is ongoing and will be developed further as part of the awareness campaign and launch of the Homelessness Partnership's website.</li> </ul>				
<b>3.6</b>	Ensure dignity and respect for homeless people by ruling out Public Space Protection Order for rough sleeping				
	<ul style="list-style-type: none"> <li>- Ensuring that every rough sleeper who wants settled accommodation has access to it</li> </ul>				
	<ul style="list-style-type: none"> <li>- There are a range of pathways now available to rough sleepers to access accommodation and support. There has been a need to take some enforcement action to protect the community from anti-social behaviour related to rough sleeping and we have utilised powers (low level) to resolve some areas of concern to the public including the train station as we are now confident with the offers available to those willing to engage. A PSPO is not considered as an option to dealing with rough sleeping in Milton Keynes.</li> </ul>				

HIGHWAYS				
4	We recognise the value of our road network, and we understand that this is an area that is very important to the quality of life for citizens and the efficiency and productivity of our businesses. We will make changes and further investment so there are tangible improvements.	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR HIGHWAYS COMMITMENTS – WE WILL:</b>				
<b>4.1</b>	Fix 20,000 extra potholes by April 2019	•		•
	- Two three month pilots increasing the number of pothole and other defects being repaired on roads commenced on 11 April 2018 – a rolling total of numbers will be reported in the quarterly updates to demonstrate delivery of additional 20,000.			
	- Monitoring of the numbers of potholes repaired is ongoing. Over 13000 potholes have been repaired since beginning of April to the end of December across the MK network. We are working towards completing the 20,000 by the end of the year.			
<b>4.2</b>	Review the pothole intervention criteria by July 18	•		•
	- Following the completion of the two “pothole” pilots in June 2018, a review will be undertaken and recommendations to change the Council’s policy will be considered and proposed through a delegated decision in Summer 2018.			
	- The new Policy is now in place and we are working to this which includes undertaking more vicinity repairs. A recent Scrutiny review on potholes acknowledged and welcomed the change in policy.			
<b>4.3</b>	Fix more missing road and street signs			•
	- The 2018/19 programme is shown on the Council’s web site; <a href="#">Link</a> , and progress will be reported as part of the quarterly updates to demonstrate additional work undertaken			
	- There are currently 16 locations where we are replacing signs on the grid road network, funded from the additional £400k provided in this financial year 2018/19. There are a further 45 identified sites where grid road signs are missing. The next batch of replacement street nameplates (40+) have now been ordered and are now on site.			
	- Work to remove damaged signs that are awaiting replacement on the grid road network is ongoing and the programme will be completed before the end of March. The grid roads with the highest volume of traffic will be replaced as a priority			
<b>4.4</b>	Replace more white lines on highways			•
	- As for 4.3, The 2018/19 programme is shown on the Council’s web site; <a href="#">Link</a> , and progress will be reported as part of the quarterly updates to demonstrate additional work undertaken			
	- Re-commencing the refurbishment programme beginning of January. The next stage of the programme is focussing on the Grid Roads and Rural roads (The work in the estates was completed prior to Christmas). We are continuing to assess regularly in terms of spend, issues etc such as weather. In addition we are also co-ordinating road marking refurbishment works within road closures to minimise disruption.			

CHILDREN				
5	Putting young people first by always prioritising protecting our vulnerable children from harm and neglect and providing support so every child has the opportunity to succeed	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR CHILDREN'S SERVICES COMMITMENTS – WE WILL:</b>				
5.1	Always prioritise protecting vulnerable children from harm and neglect, including child sexual exploitation	•		•
	<ul style="list-style-type: none"> <li>- Continue to improve our multi-agency safeguarding hub (MASH)</li> <li>- Deliver an awareness raising campaign to encourage reporting where there are concerns of abuse.</li> </ul>			
	<ul style="list-style-type: none"> <li>- QA MASH service review completed and reported to the MASH operational group in September 2018. Immediate actions completed and operational group considering longer term recommendations.</li> <li>- Exploitation tools, processes and MARMM refocused to capture wider exploitation and missing agenda.</li> <li>- Train all FAST workers in Hope for Children and Families – a seven-stage model of assessment, analysis, planning and reviewing interventions</li> </ul>			
5.2	Ensure our workforce is robust by continuing initiatives to recruit, retain and to recognise the contribution of the social work teams	•		•
	<ul style="list-style-type: none"> <li>- Refresh our recruitment process for social workers so that MKC remains an attractive career option in a competitive market</li> <li>- Investigate the opportunity for social work apprenticeships to provide another qualification route into the profession</li> <li>- Establish a continuing professional development centre to develop the skills of our existing social care workforce</li> </ul>			
	<ul style="list-style-type: none"> <li>- Additional capacity has been identified to review the recruitment and retention packages or qualified social workers in MK.</li> <li>- MKC approved as an Apprenticeship Centre from September 19. Recruitment processes have been agreed and will begin September 19.</li> <li>- PDC has launched and the majority of CSC courses take place in the Centre.</li> </ul>			
5.3	Increase the number of high quality local placements for children and young people.	•		•
	<ul style="list-style-type: none"> <li>- Implement the commitments set out in our Fostering First booklet</li> <li>- Deliver an enhanced foster carer recruitment programme during the year</li> <li>- Increase foster care, residential and semi-independent placement quality and support, with a strong focus on outcomes based commissioning</li> <li>- Continue to invest in preventative work, including our Children and Families Practices and maintaining all Children's Centres</li> </ul>			
	<ul style="list-style-type: none"> <li>- Significant progress in recruiting to Team Manager and Social worker post in the fostering service. Annual household reviews have been completed or are booked. New targeted support groups are in place. New foster carers are being supported to complete their TSDs. We are formally consulting on a new streamlined foster carer payment scheme.</li> <li>- Our communications and marketing strategy is in operation with high profile on radio, facebook and twitter.</li> <li>- This is an increase in the number and percentage of children placed locally and predominantly in family placements.</li> <li>- Children and Family Practices are fully funded and we are seeking to identify future funding streams. Investment in terms of training is being funded via training budget.</li> </ul>			
5.4	Continue to invest in preventative work, including our Children & Families Practices and maintaining all Children's Centres.	•		•
	<ul style="list-style-type: none"> <li>- Strengthen our children and family centre services and the way we deliver them</li> <li>- Provide effective interventions by Children and Families Practices to prevent needs from</li> </ul>			

	escalating		
	<p>Our 17 children and family centres continue to support children and families through varied and developing offer. Recent initiatives include:</p> <ul style="list-style-type: none"> <li>- Wood End School has now taken over management of Squirrels Children Centre.</li> <li>- We are working closely with health colleagues on increasing the take up of immunisations for under 5s.</li> <li>- Daisychain Family Centre launched their 'community fridge' project enabling the local community to access spare food or donate on a daily basis.</li> <li>- Over 50 volunteers are now supporting all centres.</li> <li>- Train all CFP workers in Home for Children and Families – <i>a seven-stage model of assessment, analysis, planning and reviewing interventions.</i></li> </ul>		
<b>5.5</b>	Maintain a council-tax exemption for care leavers	•	•
	- There are no plans to change this policy		
<b>5.6</b>	Work with partners to implement the Starting Well element of the new Joint Health and Wellbeing Strategy	•	•
	- Continue to work with and influence partners to ensure this is a focus		
	<ul style="list-style-type: none"> <li>- The Health and Wellbeing Board has worked with partners to identify system successes and challenges around the Starting Well Year One Priority <i>of helping children and young people to better mental health</i>. This identified good practice in schools, the Healthy Relationships project and the Early Help Project for those in contact with the youth justice system. Access, workforce training and support to resolve low level concerns were highlighted as areas for the system to work on. The Starting Well element of the HWB Strategy was also taken to the Healthy Young People Network on 14<sup>th</sup> January to encourage collaborative approaches to health and wellbeing.</li> <li>- The SEND inspection also identified flexible and proactive support for young people with complex needs (including mental health) particularly during transition between children and adult services.</li> <li>- Other areas include improved flu vaccination rates in both pregnant mothers and young children due to work across the health system.</li> </ul>		

HEALTH AND SOCIAL CARE				
6	Continuing to modernise and improve our adult health and social care services with priority placed on promoting independence, prevention, and dignity through various initiatives, including developing plans for a better integrated and locally accountable adult health and social care system	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR HSC COMMITMENTS – WE WILL:</b>				
6.1	Develop plans for a better integrated and locally accountable adult health and social care system	•		•
	<ul style="list-style-type: none"> <li>- Influence the development of a more sustainable local approach to health and social care in Milton Keynes, with a stronger focus on prevention and integration working with our Health and Wellbeing Board partners and in line with the priorities set out in our Health and Wellbeing Strategy.</li> <li>- Review MKCs commissioning service and the opportunities for greater alignment with the CCG with a view to securing efficiencies through joint commissioning and savings through service redesign.</li> </ul>			
	<ul style="list-style-type: none"> <li>- Programme agreed with Milton Keynes CCG to further align and take an integrated approach to commissioning of services providing end of life care packages</li> <li>- Monitoring of the quality of care provided in care homes</li> <li>- Autism diagnosis and support</li> <li>- Areas of adult safeguarding work</li> </ul>			
6.2	Invest extra resources in our HomeCare service			•
	<ul style="list-style-type: none"> <li>- Develop the MKC homecare service to provide a better service to people with dementia and people who have complex or challenging needs.</li> <li>- Redesign and rebrand MKC homecare services to incorporate the MKC night team and create more joined up working.</li> </ul>			
	<ul style="list-style-type: none"> <li>- In 2018-19, additional funding of £0.113m has been provided to increase capacity within the team which includes an additional rapid response carer who works alongside the mobile wardens throughout the night.</li> <li>- All homecare commissioned during the night is now provided by MKC homecare.</li> <li>- All new referrals into homecare are for those with dementia or complex needs. A training programme of specialist dementia training is in place.</li> </ul>			
6.3	Sign the Dignity Code for Older People			•
	<ul style="list-style-type: none"> <li>- Formally sign up to the National Pensioner's Convention's Dignity Code for Older People.</li> </ul>			
	<ul style="list-style-type: none"> <li>- The Cabinet portfolio lead took a delegated decision on January 22nd. This affirmed the council's commitment to the Dignity Code and a clear direction for implementation</li> </ul>			
6.4	Continue to deliver the Unison Ethical Care Charter, improving pay for homecare workers, including for travel time, and schedules that allow staff to spend sufficient time with clients, and investigate implementing the UNISON Residential Care Charter		•	•
	Maintain our commitment to the Unison Ethical Care Charter (MKC is one of 31 out of 206 authorities across England, Scotland and Wales signed up to the charter) and monitor compliance across providers. Complete an impact assessment on the introduction of the Unison Residential Care Charter.			
	<ul style="list-style-type: none"> <li>- We continue to monitor compliance with the Unison Ethical Care Charter.</li> </ul>			
6.5	No cuts to domestic abuse service levels	•		•
	<ul style="list-style-type: none"> <li>- Complete a stocktake of domestic abuse services</li> <li>- Review and, if appropriate, re-shape MKC funded domestic abuse services to ensure they are as high quality and impactful as possible</li> </ul>			
	<ul style="list-style-type: none"> <li>- Following a detailed needs assessment, the Cabinet portfolio lead has agreed to take a</li> </ul>			

	Delegated Decision. This relates to the development of a strategic partnership for domestic abuse services.		
<b>6.6</b>	Review the Safer:MK Partnership by Nov 18		•
	<ul style="list-style-type: none"> <li>- Complete a review of the partnership, agreeing the future focus for Safer MK and the inter-relationship with the Health and Wellbeing Board and the Safeguarding Board to ensure duplication of effort is avoided and that there are clear lines of accountability for specific issues.</li> <li>- Explore the potential to bring the community safety partnership (Safer MK) under the MK Together umbrella.</li> </ul>		
	<ul style="list-style-type: none"> <li>- A review of the areas of focus for Safer MK (Safer MK Strategy 2018-2021) has been completed and work to identify how the Safer MK and Safeguarding Board work programme can be better aligned is underway.</li> </ul>		

MENTAL HEALTH				
7	Ensuring good mental health is a key to ensuring wellbeing, and we will work with partners to ensure there is a focus on mental as well as improving the services we deliver.	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR MENTAL HEALTH COMMITMENTS – WE WILL:</b>				
7.1	Cut waiting times and access to mental health services			•
	<ul style="list-style-type: none"> <li>- Deliver a formal project to improve MKC mental health services (The MKC mental health service carries out its responsibilities in line with the Care Act 2014 and Mental Health Act 1983. The 2017/18 budget for mental health is £3.25m, employ 30 staff and support 593 people. The team also includes a small autism service, Approved Mental Health Professional (AMHP) service and an out of hours service).</li> </ul>			
	<ul style="list-style-type: none"> <li>- The 2018-19 budget for MKC mental health services is £4.5m.</li> <li>- The project for mental health improvement meets monthly and is reviewing pathways with health services and commissioned services.</li> </ul>			
7.2	Champion the importance of mental health and ensure it is given parity with physical health in the design and delivery of community health services.	•		•
	<ul style="list-style-type: none"> <li>- Continue to work with and influence partners to ensure this is a focus</li> </ul>			
	<ul style="list-style-type: none"> <li>- The new 10-year (2018-2028) Health and Wellbeing Strategy for Milton Keynes emphasises mental health and wellbeing across all ages. A report on mental health and wellbeing system successes and system challenges in delivering these priorities and areas for Health and Wellbeing Board discussion and action will be presented to the Health and Wellbeing Board on 6 February 2019. A more detailed mental health needs assessment across children, adults and transition is being carried out to identify need and gaps and provide evidence-based recommendations for approaches to prevention and low-level support to build on the offer currently in place.</li> <li>- There has been considerable work on mental health and suicide prevention work within primary care, DWP, businesses, schools and through supporting the redesign of services. In November 2018, the multi-agency Milton Keynes Escalation Team won a National Rail Safety Team of the Year award for their work around Suicide Prevention.</li> <li>- A MK-wide mental health Challenge in October 2018 targeted all partners and workplaces across MK with a focus on the 'Time to Change' Mental Health pledge for workplaces. The men's mental health campaign "Heads Up" resulted in increase in online 'hits' and referral for IAPT. Within MKC, mental health has remained a focus with the launch of the Health Champions, a mental health for managers training programme and mental health intervention training for frontline workers (Connect 5)</li> </ul>			

ECONOMY				
8	Being ambitious for jobs and skills, supporting our vibrant economy with innovative, world-class, initiatives that will enable high quality jobs, inward investment and sharing the benefits of growth fairly, ensuring we have a strong, resilient economy that is equipped to meet the challenges of the 21 <sup>st</sup> Century.	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR ECONOMY COMMITMENTS – WE WILL:</b>				
8.1	Further develop plans with partners for MK:U, a 21 <sup>st</sup> century new university in Central Milton Keynes	•		•
	<ul style="list-style-type: none"> <li>- MK:U design competition launching 30 January 2019, with winning team due to be announced Summer 2019.</li> <li>- MKC represented on MK:U Board and Steering Group. Officers working closely with Cranfield University colleagues on development of MK:U proposals, including regular meetings with MK:U project team. Conversations ongoing with MKDP and Cranfield University to develop heads of terms for Block B4 land deal.</li> <li>- Go/No Go decision on moving forward with next stage of MK:U project planned for November/December 2019, through Cabinet decision. Timing aligned with Cranfield University processes.</li> </ul>			
8.2	Work with partners to roll out ultra-fast broadband	•		
	<ul style="list-style-type: none"> <li>- Facilitate investment in and deployment of full fibre infrastructure through key providers</li> </ul>			
	<ul style="list-style-type: none"> <li>- The council continues to actively work to support the £40m City Fibre roll out of fibre to the home broadband across the city areas of Milton Keynes. So far over 100km of streets have new fibre networks in place with the remaining areas of the city area due to be completed by 2021. Other providers have also expressed significant interest in deploying new networks capable of providing ultrafast broadband across the city including the use of wireless network systems and Openreach is currently deploying its own hybrid ultrafast fibre solution (G.Fast) to selected estates. Due to these initiatives the overall proportion of ultrafast broadband available to residents has increased from 14% to 34% of premises in the last six months.</li> </ul>			
8.3	Continue to develop Milton Keynes as a world-leading transport innovation and Smart City brand	•		•
	<ul style="list-style-type: none"> <li>- Ongoing programme for 18/19 will be reported as part of quarterly update</li> </ul>			
	<ul style="list-style-type: none"> <li>- The UK Autodrive programme finished in October with full programme connected and autonomous vehicle demonstrations and international symposium held in Milton Keynes. The programme was regarded as a significant success with the project attracting attention and plaudits from a world wide audience.</li> <li>- Follow up projects are looking into developing a (small scale) POD service for MK in early 2019 within the SWARM project – this included developing further capability for the PODS.</li> <li>- Other project underway includes autonomous parking development, autonomous freight solutions and continuing with deployment of new EV infrastructure. The completion of the Coachway EV Hub, the largest of its type in the UK, being the highlight within the quarter.</li> <li>- MK 5G project has outline support from SEMLEP. This programme, delivered in partnership with industry is aimed at enhanced connectivity for the city and rural areas with the deployment of the technology supporting mobility, health and energy use cases as a first phase.</li> </ul>			

8.4	Continue to improve links with business and hold regular business engagement events	•	•	
	<ul style="list-style-type: none"> <li>- Links with businesses will be improved through the ongoing delivery of the Business Engagement Plan through a number of channels including events and face to face engagements, and working with partner organisations, including MK College</li> </ul>			
	<p>The current business engagement plan is continuing to be delivered, through the 3 engagement streams:</p> <ul style="list-style-type: none"> <li>- <u>Face to Face Engagement</u></li> <li>- A Digital and Technology Sector Roundtable took place on 29th October 2018 with around 12 SME's, with presentations from Cranfield University regarding MK:U and MK College regarding the planned institute of digital and technology, with discussions and insight into skill requirements of the future workforce.</li> <li>- <u>Partnership Engagement</u></li> <li>- Meeting with partners and business representation organisations on a quarterly basis.</li> <li>- <u>Digital Engagement</u></li> <li>- There has been an increase in connections and followers on LinkedIn and Twitter continue to be seen together with increased levels of engagement through these mediums. LinkedIn Connections have increase 19% compared to Q3 17/18 and twitter followers have increased 7.5% compared to Q3 17/18.</li> <li>- Procurement is underway for the refresh and redesign of the Invest Milton Keynes Website</li> </ul>			
8.5	Explore a business rate incentive to small businesses who pay the REAL Living Wage	•		
	<ul style="list-style-type: none"> <li>- Scoping work and recommendations will be undertaken by March 19</li> </ul>			
	<p>The current business engagement plan is continuing to be delivered, through the 3 engagement streams</p> <ul style="list-style-type: none"> <li>- Face to Face Engagement – continuing to conduct business visits, a digital and tech sector roundtable event took place on the 29 October 2018.</li> <li>- Partnership Engagement – meeting with partners and business representation organisations on a quarterly basis</li> <li>- Digital Engagement – increase in connections and followers on LinkedIn and Twitter continue to be seen together with increased levels of engagement through these mediums. LinkedIn Connections have increased 19% compared to Q1 17/18 and twitter followers have increased 11% compared to Q1 17/18</li> </ul>			

EDUCATION AND SKILLS				
9	Supporting improvement in our education and skills sector, ensuring a good local school place for every child and a non-selective model of education	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR EDUCATION &amp; SKILLS COMMITMENTS – WE WILL:</b>				
<b>9.1</b>	Ensure a good local school place for every child, and plan for growth	•		•
	<ul style="list-style-type: none"> <li>- Plan for additional early years and school places, with a focus on the growing demand for secondary places</li> <li>- Continue to support and challenge all schools and early years services to be good or outstanding</li> </ul>			
	<ul style="list-style-type: none"> <li>- 4,425 new primary school places and 3,750 new secondary school places are planned to be delivered between now and 2025. These will be delivered through 12 individual schemes</li> <li>- At 31 December 2018 90% of our schools are Ofsted Good or Outstanding as against 85% nationally and 89% regionally</li> </ul>			
<b>9.2</b>	No support or funding for selective or grammar schools	•		
	<ul style="list-style-type: none"> <li>- Not encourage, support or fund any selective education project</li> </ul>			
	<ul style="list-style-type: none"> <li>- There continues to be no selective education project in Milton Keynes</li> </ul>			
<b>9.3</b>	Continue to deliver the largest school places programme to ensure a good, local school place for every child.	•		•
	<ul style="list-style-type: none"> <li>- As 9.1</li> </ul>			
<b>9.4</b>	Support a new city centre MK College campus	•		
	<ul style="list-style-type: none"> <li>- Continue to work with MK College, including support for the Skills capital Fund bid</li> </ul>			
	<ul style="list-style-type: none"> <li>- The Council and College remain committed to seeking out opportunities in CMK for the College to support a city centre location.</li> </ul>			

REGIONAL WORKING				
10	Milton Keynes Council wants to play a full and active leadership role in our region and nationally. We will work to be a proactive and collaborative partner, seeking the best outcomes for our region and for Milton Keynes	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR REGIONAL WORKING COMMITMENTS – WE WILL:</b>				
10.1	Continue to play a leading role in developing and deepening cross boundary working relationships and governance	•	•	•
	<ul style="list-style-type: none"> <li>- Continue to play a leading role in shaping the work of the Central Area Growth Board for the 18/19 year</li> <li>- Work with neighbouring authorities and government to establish proposals for a housing deal by December 2018 which supports the needs of Milton Keynes as a growing city</li> <li>- Play a leading and active role in the Fast Growth Cities network, working with partners across the East- West arc</li> </ul>			
	<ul style="list-style-type: none"> <li>- MKC working with SEMLEP to arrange an early 2019 meeting of the Growth Board to coordinate the central area’s response to the Cambridge- Milton Keynes – Oxford arc and related work. MKC playing a leading role in establishing a new directors group to support work across the central area,</li> <li>- Update on Milton Keynes Housing Deal at 2.2</li> <li>- Fast Growth Cities event on the role of cities in the East-West arc hosted on 15.01.2019 with senior representatives from government, academia and business.</li> <li>- Fast Growth Cities working with Core Cities, Key Cities and Centre for Cities as the Urban Working Group to shape government proposals on Devolution</li> </ul>			
10.2	Support SEMLEP to implement the Government LEP review, and as a vital link to the business community	•	•	
	<ul style="list-style-type: none"> <li>- Work with SEMLEP to help them develop an ambitious Local Industrial Strategy by Spring 2019</li> </ul>			
	<ul style="list-style-type: none"> <li>- MKC submitted feedback on the draft Local Industrial Strategy to SEMLEP in January 2019</li> </ul>			

WASTE				
11	Continuing a long history of innovation and sustainability, look at community-led initiatives to reduce litter, as well as committing to keeping weekly bin collections	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR WASTE COMMITMENTS – WE WILL:</b>				
<b>11.1</b>	Reduce litter			•
	<ul style="list-style-type: none"> <li>- Litter action plan agreed at July Cabinet</li> <li>- A Business Plan has been the Environmental Services Board and subsequently reviewed for financial verification. Currently revising with a view for a trial as opposed to full scale deployment</li> <li>- Presented to Placemaking Scrutiny on the approach to potential increase areas of street cleansing concern in residential areas from 8 weekly cleaning to 4 weekly cleaning (pending resources)</li> <li>- Deep cleaning across 13 Parishes (33 areas) have been requested and currently being profiled for delivery</li> <li>- Education services for waste and street cleaning to residents and children actively discourages the use of single use plastics</li> </ul>			
<b>11.2</b>	Keep weekly bin collections			•
	- There are no plans to change this and this will be built into future budgets No change			

TRANSPORT				
12	Milton Keynes is built on great connectivity and mobility. We want to ensure a transport system fit for the challenges of the future so that our economy can continue to grow and people can move about with ease. We will tackle our transport issues and improve public transport by undertaking a road safety review and looking at innovative ways of delivering fast, mass transport in Milton Keynes	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR TRANSPORT COMMITMENTS – WE WILL:</b>				
12.1	Maintain reduced bus fares for young people	•		•
	<ul style="list-style-type: none"> <li>- These will be maintained and is built into the budget for 18/19</li> <li>- Funding to continue the scheme in 2019/20 is included in the 19/20 budget proposal</li> </ul>			
12.2	Implement a road safety review by March 19			•
	<ul style="list-style-type: none"> <li>- A review to improve the safety of all road users and pedestrians on and crossing Milton Keynes' high speed grid roads will be undertaken and recommendations to improve road safety will be consulted upon by 31 March 2019</li> </ul>			
	<ul style="list-style-type: none"> <li>- A review and analysis of the collision data is currently ongoing. Pending the outcome of the review consultation will commence however this is likely to be taken forward at the start of the new financial year.</li> </ul>			
12.3	Introduce a 20mph speed limit on new estates and support any existing community which requests a 20mph limit			•
	<ul style="list-style-type: none"> <li>- A report will be presented by the Cabinet member for Public Realm introducing a 20mph speed limit and associated traffic calming measures on an area wide basis to planned new developments. The new Community Infrastructure scheme will enable opportunities for existing communities to be able to introduce reduced speed limit schemes to improve road safety in their areas</li> </ul>			
	<ul style="list-style-type: none"> <li>- Applications for 20mph limits to be implemented in 2019/20 are now being received. These will be reviewed and prioritised and a forward programme of schemes will be produced by the beginning of April 2019.</li> </ul>			
12.4	Develop plans for a City Metro, a fast, mass transport system for MK	•		•
	<ul style="list-style-type: none"> <li>- Future mobility plans being developed through the Futures 2050 programme, project four, linking into the Mobility Strategy Implementation Plan</li> </ul>			
	<ul style="list-style-type: none"> <li>- A study team is currently assessing routing options for a rapid transit network. Phasing of a system is initially likely to require a bus based transit network (Mass Rapid transit MRT), designed to be flexible in terms of serving existing MK urban areas and have capability to be expanded into new development area. Additionally work has been commissioned (complementing alongside the MRT study) to consider a future system based on high speed guided system which could feature autonomous running on segregated routes – Advanced Very Rapid Transit (AVRT). Initial feasibility reports on both the MRT and AVRT are due towards end of 2018.</li> <li>- A submission has been made as part of a city deal to secure government funding to develop the full business case and undertake detailed design of the system. It is anticipated that this phase (subject to funding) would be completed by end of 2019</li> </ul>			

ENVIRONMENT				
13	We want to continue our legacy of being a green City with a high quality public realm, by better management, investment and different approaches to landscaping, with the Parks Trust as the custodian of choice	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR ENVIRONMENT COMMITMENTS – WE WILL:</b>				
13.1	Invest more resources in landscaping			•
	<ul style="list-style-type: none"> <li>- A balanced approach will be developed enabling Parish and Town Councils to take on more landscaping services in their Parishes from April 2020. A review of remaining Council provided landscaping services will commence including the provision to take the services in house when the existing contract finishes</li> </ul>			
	<ul style="list-style-type: none"> <li>- A paper to February Cabinet outlined the vision for future landscaping transformation; scoping work is underway and an update will be brought to the June Cabinet. 13.2 provides detail on work to date with Parish and Town Councils.</li> </ul>			
13.2	Implement a public realm partnership offer to local communities			•
	<ul style="list-style-type: none"> <li>- This will be through a number of channels under the Working Locally framework – details will be reported through the quarterly update</li> </ul>			
	<ul style="list-style-type: none"> <li>- Currently 6 P&amp;TC's deliver their own landscaping services under devolution agreements that commenced in 2014.</li> <li>- Further to the deadline date (31 October 2018) given to P&amp;TC's to confirm their commitment to deliver their own landscaping services from 2020, 13 further P&amp;TC's provided their commitment. 2 have subsequently withdrawn that commitment. We have been working with the 11 P&amp;TC's to support them and clarify details of the agreement and specification, etc in readiness for the signing of the agreements</li> <li>- In addition P&amp;TC's are able to top up services from those delivered through our contractual partner, SERCO. If they choose to use SERCO to deliver the top up services, they can do so through a specially created Access Framework that can be accessed via our website.</li> </ul>			
13.3	Bring forward a Carbon, Energy and Sustainability Strategy to 2050			
	<ul style="list-style-type: none"> <li>- The Sustainability Strategy 2019-2050 was adopted by Council on the 23rd January 2019 and will be reviewed after six months. It has also been referred to Scrutiny Committee for comments.</li> </ul>			

REGENERATION				
14	We want to ensure that every area of Milton Keynes is able to benefit from the benefits of growth and that every person, no matter where they live, has access to a good home and the ability to fulfil their potential	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR REGENERATION COMMITMENTS – WE WILL:</b>				
14.1	Develop viable community-led plans for the first regeneration estates	•	•	•
	<ul style="list-style-type: none"> <li>- Work with Resident Steering Groups to develop clear proposals for consideration by tenants</li> <li>- Establish a community engagement &amp; development team within the Council to work with all residents within the Priority Estates to develop their capacity, skills and understanding of regeneration</li> </ul>			
	<ul style="list-style-type: none"> <li>- Work is ongoing to integrate the community partnership and neighbourhood employment teams within the council (they previously sat in YourMK). Work began in January 2019 with the seven residents associations who cover the seven priority areas on planning the Big Conversation. This will lead to the development of a clear engagement framework</li> </ul>			
14.2	Guarantee a “Yes or No,” referendum for each plan	•	•	•
	<ul style="list-style-type: none"> <li>- Bring forward a framework for local ballots to Cabinet in July 2018</li> </ul>			
	<ul style="list-style-type: none"> <li>- Cabinet approved the ballot framework in July 2018 and a ballot was held on Serpentine Court in November 2018. There was an overwhelming majority of residents that voted for demolition and new build. We are currently working with residents of Fullers Slade with a view to getting to ballot stage sometime over the Summer</li> </ul>			
14.3	Use the review of contract and procurement social value to ensure local economic benefit from regeneration	•		
	<ul style="list-style-type: none"> <li>- Invest in a new Community development and engagement team</li> <li>- Develop a Social Value Strategy as part of the regeneration programme</li> </ul>			
	<ul style="list-style-type: none"> <li>- The Council will be conducting a strategic review of regeneration in the coming months which will involve looking at structures, resource and investment. An internal steering group has been established to bring together services including housing, planning, health, adult social care and children’s services, finance and legal and public health.</li> <li>- This group will ensure that regeneration has a focus on health, wellbeing, and social value. This will be supported by a revised structure within the Housing and Regeneration Service and as a result of that a social value strategy will be developed once the structure and objectives of the regeneration and development teams have been established within the Council.</li> <li>- A social value toolkit and associated guidance will be developed to emphasise the local economic benefit of regeneration. The toolkit will cover best practice in relation to the inclusion of social value at the tender stage. This will also provide guidance to contract Managers who have the responsibility for monitoring the impact of the commitments made by suppliers in relation in contracts in relations to social value. We anticipate the new toolkit and guidance being launched later this year</li> </ul>			
14.4	Increase the number of job clubs and skills training on regeneration estates	•		•
	<ul style="list-style-type: none"> <li>- Continue to support the Neighbourhood Employment Programme alongside our plans to bring forward a new engagement and community development team to ensure it provides focussed support where needed most</li> </ul>			

	<ul style="list-style-type: none"> <li>- The NEP has now aligned its delivery to focus within the 7 regeneration areas. Estate based jobs clubs run out of Fullers Slade twice a week (Tuesday afternoons and Wednesday evenings), Lakes Estate twice a week (Monday and Thursday mornings), Beanhill (2 sessions on Tuesdays), Coffee hall (Mondays afternoons) and Bradville (Thursday afternoons) alongside daily delivery at the Skills Centre in CMK. All the job clubs are universal access so any resident can use any job club wherever they wish, no restrictions.</li> <li>- The introduction of a third job club session, specifically aimed at those over 50 years on the Lakes Estate has been postponed until 20 February due to availability of the venue on Wednesday afternoons. Other planned activities on the Lakes Estate to develop residents employability skills include a Digital Inclusion course (starting 4 March) and a 'career workout' session with Work Tree (date to be confirmed).</li> </ul>			
<b>14.5</b>	Review the relationship and funding of Residents Associations to improve community wellbeing	•		•
	<ul style="list-style-type: none"> <li>- Establish a new community engagement and development team with the aim of working with local residents</li> <li>- Comply fully with the Homes England Regulatory Framework to ensure that all residents have the opportunity to shape and scrutinize the housing service</li> <li>- Develop a Local Offer with council tenants to identify their priorities for the housing revenue account and publish an annual Tenant Newsletter to keep them fully informed of performance</li> </ul>			
	<ul style="list-style-type: none"> <li>- The resident engagement team, whilst not yet fully staffed, is starting to establish itself and build strong links with most of our accredited residents associations. We held a residents association network meeting in January where we discussed the forthcoming review of our funding and support arrangements.</li> <li>- We hope to complete the review and have new arrangements in place by June 2019. At the network meeting, we also introduced our plans to develop a new resident engagement framework and we will work with our residents associations to develop this and ensure there are a range of opportunities for residents to get involved in the development, delivery and scrutiny of housing services. Our service plan for 2019/20 includes plans to develop local offers and publish an annual report.</li> </ul>			
<b>14.6</b>	Maintain current levels of access to welfare support for vulnerable people	•		•
	<ul style="list-style-type: none"> <li>- Work with colleagues in the revenues and benefit service to ensure that appropriate support is available to mitigate the impact of Universal Credit</li> <li>- Restructuring our housing service to ensure that more housing officers are on the estates to support tenants</li> <li>- Bring forward a sheltered housing strategy for consultation to ensure that our services continue to meet local need</li> <li>- Continue to support people to live in their own homes for as long as possible through the provision of disabled facilities grants</li> </ul>			
	<ul style="list-style-type: none"> <li>- Neighbourhood Officers continue to work closely with colleagues in Revenues &amp; Benefits to provide digital and personal budgeting support, taking the general approach that Revenues &amp; Benefits provide the support to non-MKC tenants, whilst Neighbourhood Officers provide the same to tenants. Payments for this support could until very recently, be claimed back from DWP.</li> <li>- It was announced recently that all future funding for this support will be given to the CAB, which may hamper our ability to maintain the level of support using the current model. However, the restructure of the Housing &amp; Regeneration service has resulted in the creation of additional Neighbourhood Officers, increasing the numbers from 4 to 18.</li> <li>- This significantly increases our capacity to deliver more support to our tenants in their own homes and communities. Additionally, we hope to create a dedicated tenancy sustainment team, whose focus will be to pro-actively support tenants with welfare benefit changes, providing budgeting and digital advice/support, helping tenants stay in their own homes and providing assistance with those who find their rent unaffordable. This team is</li> </ul>			

	subject to budget approval in February.			
<b>14.7</b>	Continue to support the regeneration of the Wolverton Agora site		•	
	<ul style="list-style-type: none"> <li>- Love Wolverton Ltd [LWL], a partnership vehicle between developer TOWN and Swedish housing company Trivselhus, exchanged contracts on the Agora Centre [i.e. with the current owner Leyland Holdings] and with MKC on the Agora Car Park on 9 Nov '18. Once the current standstill period expires on 15 Feb '19, Leyland will obtain vacant possession and the sale to LWL will complete, likely at the end of March.</li> <li>- LWL is likely to secure the building empty and seek early consent from MKC to demolish the Agora, reflecting local wishes and to minimise the period when it stands unoccupied. An associated application is expected in March and, if granted, the building could be demolished in late summer 2019.</li> <li>- Work has commenced on the design of a new residential-led mixed use scheme. MKC will work closely with LWL under a Planning Performance Agreement to advance a planning application, likely in June/July 2019. A stakeholder workshop is planned by LWL for early March, with public consultation on the emerging scheme scheduled for May, following the local elections. If planning consent is granted, work would begin on constructing the new scheme in winter 2019/20.</li> <li>- A Working Group established in late 2017 under the chairmanship of Cllr Middleton continues to meet regularly to review and discuss emerging plans and issues, including parking and transport.</li> <li>- MKC continues to work to facilitate LWL's requirement to purchase a small section of highway land, adjoining Buckingham St, to complete site assembly.</li> </ul>			

EUROPEAN DESTINATION CITY				
15	Building on our track record of success, we will ensure Milton Keynes becomes a thriving, dynamic European Destination City of 500,000 people	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR EUROPEAN DESTINATION CITY COMMITMENTS – WE WILL:</b>				
15.1	Continue to develop the Strategy for 2050, responding ambitiously to the NIC East-West corridor report	•	•	•
	<ul style="list-style-type: none"> <li>- Work with neighbouring authorities to prepare a Strategic Growth Study (MK Futures project 1) by December 2018 to examine the impact a population of 500,000 by 2050 would have on Milton Keynes</li> <li>- Development of the Strategy for 2050 for engagement and adoption in early 2019.</li> <li>- Make proactive contribution to the corridor wide vision by end of 2018, ensuring MK's ambitions and needs are recognised</li> </ul>			
	<ul style="list-style-type: none"> <li>- See update at 2.2.</li> <li>- MK officers actively engaged in the three growth arc workstreams that are progressing the corridor vision</li> </ul>			
15.2	Support the Milton Keynes International Festival	•		•
	<ul style="list-style-type: none"> <li>- MKC contribution to IF2018 and subsequent editions in 2020 and 2022 increased to £250,000 per festival.</li> </ul>			
15.3	Revitalise MK Bowl	•		•
	<ul style="list-style-type: none"> <li>- MKDP continue to review options and opportunities for the MK Bowl following extensive investigations and a detailed feasibility study looking into the sustainability of a music based leisure, retail and hospitality venue. The financial viability of such a significant scheme is proving a challenge and MKDP are continuing to have discussions with a number of operators within the music, leisure and media sectors in the hope of attracting investment – an update on progress will be provided through the quarterly reporting.</li> </ul>			
	<ul style="list-style-type: none"> <li>- It has been accepted that the market is not sufficiently strong enough to develop the concepts being explored in the recent feasibility study.</li> </ul> <p>Work to secure other uses of the site is currently being explored by MKDP. This work is in the early stages of development.</p>			
15.4	Keep all libraries open	•		•
	<ul style="list-style-type: none"> <li>- As above</li> </ul>			
	<ul style="list-style-type: none"> <li>- There are no plans to close any of the 10 existing libraries' as outlined in the Sharing Libraries report adopted in 2016</li> </ul>			

## Partnership

Building on our Cooperative Borough ethos, we will exercise effective and collaborative city leadership, working alongside partners of all backgrounds and disciplines.

# PARTNERSHIP

## CITY LEADERSHIP

- Enabling and empowering others to improve our City.
- Supporting parishes, the voluntary sector and communities to get things done.
- Working in partnership with health and other public services to innovate, reform and improve outcomes.
- Supporting businesses to grow and contribute to life in a prosperous and more equal City.
- Working with neighbours for a deal that meets Milton Keynes' needs.

PARTNERSHIP				
16	We will deliver a collaborative partnership approach and ensure we are working closely with all stakeholders to ensure that we build community resilience and develop further our Co-operative Council ethos	OPPORTUNITY	AFFORDABLE	HEALTHY
<b>OUR PARTNERSHIP COMMITMENTS – WE WILL:</b>				
16.1	No cuts to direct grants to the community or voluntary sector	•		•
	- There are no reductions to any grants for 18/19			
	- No reductions			
16.2	Establish an MOU with Community Action:MK to develop capacity and sustainability in the voluntary sector	•	•	•
	- An MoU and detailed action plan will be in place by Sep 18			
	- An agreement and action plan is in place			
16.3	Continue to develop the devolution and funding offer to parish and town councils by Oct 18			•
	- A proposal for funding will be developed by Oct 18, and developments will continue to be progressed under the Working Locally framework			
	- LCTRS funding (at £530k) is now proposed to remain static for 2019/20, with a review and consultation with P&TC's between October 2018 and October 2019 . Revised funding and funding model will become effective from 2020/21. Meetings with Portfolio leads responsible and officers, scheduled for February to start looking at new models and the consultation process			
	- Applications (deadline 31 October 2018) to draw from the £100k (one off funding) for			

	<p>the Parish Clean up have been received, including a collaborative bid from a group of parishes on behalf of all 48 parishes. We are working closely with the collaborative bid to group to fund the purchase of equipment and support the group. In addition we are also responding to other applications outside of the collaborative bid</p> <ul style="list-style-type: none"><li>- P&amp;TC's who have expressed an interest in delivering their own landscaping services from 2020 have been advised of their indicative funding</li><li>- Work is being undertaken to determine the amount and boundaries of a 'capacity fund' which support the devolution of service and assets approach.</li></ul>
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