

## COMMUNITY AND HOUSING SCRUTINY COMMITTEE OUTCOMES

20 JULY 2021

AGENDA ITEM NUMBER	SUBJECT AND DECISION	DECISION REFERRAL	PERSON RESPONSIBLE FOR ACTION
2.	<p><b>Apologies</b></p> <p>Councillors Balazs and Nazir</p> <p>Councillor Bowyer substituted for Councillor Nazir</p>	Minutes	Minutes
3.	<p><b>Disclosure of Interests</b></p> <p>Councillors Fuller and Wallis advised that they were tenants of Milton Keynes Council.</p>	Minutes	Minutes
4.	<p><b>Minutes</b></p> <p>That the Minutes of the meeting of the Community and Housing Scrutiny Committee held on 23 February and the special meeting held on 19 May 2021 be signed by the Chair as a correct record.</p>	Minutes	Minutes
5.	<p><b>Milton Keynes Council Housing Maintenance Programme</b></p> <ol style="list-style-type: none"> <li>1. That the Council's Head of Asset Management and Investment and the Managing Director of the Mears Group be thanked for their presentations and contributions to the ensuing discussions with the Committee.</li> <li>2. That both officer colleagues and the Mears Group be congratulated on the way they managed and maintained the council housing repairs service over the past year despite all the challenges posed by the pandemic.</li> <li>3. That the Committee welcomes the successful collaboration between officer colleagues and the Mears Group, particularly in areas of concentrated council housing, to deliver an effective repairs service which was generating a high level of tenant satisfaction.</li> </ol>	Minutes	Minutes
		Minutes	Minutes
		Cabinet	

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<b>5. cont</b>	4. That the Committee welcomes the marked improvements to the number of properties meeting the Decent Homes Standard and noted that the delivery plan for this work should continue to deliver these improvements.	Cabinet	
	5. That the Committee welcomes the Council's future plans to improve the energy efficiency of council homes, making them easier to heat in a cost-effective manner.	Cabinet	
	6. That the Committee welcomes the Council's undertaking to address the issue of roof voids by installing partitions where necessary in order to reduce the risk of a fire spreading to other properties in the block.	Cabinet	
	7. That the Committee welcomes the commitment to complete the mapping of boundary ownership to assist tenants in getting repairs done.	Cabinet	
	8. That the information as to how to best control or treat damp and mould, be placed on the Council website so that all residents, not just HRA tenants, can access it.	Director Environment and Property	Head of Asset Management and Investment
	9. That the Chair of the Lakes Estate Renewal Forum and the Forum's Repairs Sub-Group be congratulated for the work they are doing to improve tenant/council/repairs service communication.	Chair, Lakes ERF	Chair, Lakes ERF
	10. That consideration be given to rolling out a similar model of operation to other estates in Milton Keynes.	Director Environment and Property	Head of Asset Management and Investment
<b>6.</b>	<b>Estate Management</b>  1. That the Head of Environment and Waste be thanked for his presentation and contribution to the ensuing discussions with the Committee.  2. That the Committee endorses the work being done by the Cabinet Member for Public Realm and officer colleagues from Environmental Services to tackle the issue of fly-tipping across the Borough.	Minutes  Cabinet	Minutes  Head of Environment and Waste

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6. cont	<p>3. That information on how the various estate management operations are carried out effectively, eg reduction of fly-tipping, education about waste presentation, rat reduction, etc be provided via the MKC environment website so that other residents and parish and ward councillors can access it.</p> <p>4. That the Committee welcomes the commitment to complete and publish the mapping of landscaping responsibility and to ensure a common standard across all Council land.</p>	<p>Head of Environment and Waste</p> <p>Cabinet</p>	<p>Head of Environment and Waste</p>
7.	<p><b>2021/22 Work Programme</b></p> <p>That the proposed 2021/22 Work Programme for the remainder of the year be noted.</p>	<p>Committee</p>	<p>--</p>
8.	<p><b>Information Item</b></p> <p>That the information item on the Housing Service Key Performance Indicators for Q4 of 2020/21 be noted.</p>	<p>Committee</p>	<p>--</p>