

**Consultation questions**

A 6-week consultation on the HRA Business Plan will be held, during which every MKC tenant and leaseholder will be sent a survey to complete. The aim of the survey is to understand what tenants' priorities are and how they want to see the HRA invested. We should acknowledge that we cannot make investment decisions based only on tenant's views, but they will form part of the decision-making process.

In order to make direct comparisons to what tenants wanted to see prioritised when the HRA Business Plan was first developed in 2018, we will ask the same questions, with an additional question focussed on energy efficiency.

The following questions will be asked, and tenants will be asked to rate their responses in order of importance:

1. Of the four main areas of investment, what is most important to you?

- Repairing existing homes
- Investing in new homes
- Looking after your estate
- Services for you and your home

2. What type of homes do you think the council should prioritise building?

- Family homes
- Flats and smaller homes
- Bungalows
- Sheltered/specialist accommodation

3. What type of improvements in existing homes is most important to you?

- Kitchens
- Bathrooms
- Roofs
- Windows
- Doors
- Energy efficiency
- Insulation
- Exterior of the home (ie painting and cladding)
- Dealing with mould

4. What type of improvements to your estate and surroundings are most important to you?

- Fences and gates
- Paving and paths
- Boundary walls
- Communal storage areas
- Garages
- Play areas
- Pest control
- Grass and shrub cutting

5. If you live in a flat or sheltered accommodation what type of improvements are most important to you?

- Entrance security
- Garages
- Communal storage areas
- Staircases
- Lighting in communal areas

6. What type of services is most important to you?

- Improved tenancy support and guidance
- Advice and support on how to 'have your say'
- Advice and support on community involvement

**\*NEW\***

7. MKC plans to invest more of the HRA in making its existing council housing stock more energy efficient and building new council homes that are highly energy efficient; this will lower tenant's energy bills, help tackle climate change and help MK become a carbon neutral city. On a scale of 1-10 (1 being not at all important and 10 being very important) how important is this to you?

For all questions, there will be a free text option for respondents to make additional comments. Once the consultation is closed, responses will be analysed, and the results will be used to reshape and finalise the HRA Business Plan prior to December Cabinet.