

# SAFEGUARDING ANNUAL REPORT 2019-20

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2019-20 was a year of huge change with many organisational shifts and structural changes, as well as new legislative imperatives, and then the immediate impact of COVID.

The partnership has dealt reasonably well with this, although the changes in the NHS and Probation Services have diverted significant amounts of energy and attention. Coupled with major changes in senior leaders, the Partnership has had limited scope to develop and grow stronger, and relationship building has at times been a challenge. The commitment to the MKT Partnership model has however held firm, and progress has demonstrably been made across a range of areas and priorities.

The partnership arrangements were severely tested in April 2020 and continue to be, but the strong initial foundations of partnership trust and confidence have stood Milton Keynes in good stead.

The role of Independent Scrutineer has allowed for the development over the year of challenge and a constant holding of partners to account for their attention to and delivery of services that safeguard everyone whilst allowing operational and strategic decision-making to be more focussed, flexible and dynamic. Whilst there is a lot to do, a lot has been achieved in difficult circumstances.



**Jane Held**  
**Independent Scrutineer for the**  
**MK Together Partnership**

# Introduction

## Introduction

Strong partnerships are at the heart of the way we do things in Milton Keynes. We have long since realised that we will have greater impact on the lives of local people if we work closely together. Our strengthened partnership arrangements for safeguarding, community safety and health and wellbeing, which were introduced under the MK Together banner in 2019, have enabled us to make further progress.

The three safeguarding partners have a shared and equal duty to make arrangements to work together to safeguard and promote the welfare of all children and adults at risk of abuse and neglect in Milton Keynes. Our safeguarding partners - Milton Keynes Council, Milton Keynes Clinical Commissioning Group and Thames Valley Police - work together with other key agencies as the MK Together Partnership. Notably, our partnership was strengthened this year by new representation from HMP Woodhill on the MK Together Management Board.

The MK Together Partnership has seven affiliated boards, each responsible for the delivery. Each of the boards has a sponsor from the MK Together Management Board.

**The MK Together Management Board agreed the following as key priorities for 2019/20 from the Health and Wellbeing Strategy and Safer MK Strategy.**

Domestic Abuse	Violent Crime	Hate Crime	Mental Health	Child Poverty/ Reducing Inequalities
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Safeguarding Partnerships are required (under the Care Act 2014 and Working Together 2018) to publish an annual report on the effectiveness of safeguarding and promotion of the welfare of children and adults at risk of abuse and neglect and identify areas for improvement.

This report constitutes the annual report for the year 2019/20. This was a transitional year as we moved to new partnership arrangements on 1 September 2019. As a result, this report provides a brief summary of work undertaken by MKSB as well work completed under the new partnership arrangements.

## Impact of COVID-19

The COVID-19 pandemic has not just impacted on our community, but also on partner organisations and continues to do so. Now more than ever, safeguarding the most vulnerable members of our community is of the upmost importance. COVID-19 has changed the way we work together, and we began to see the early impact of this at the end of 19/20. We reviewed our partnership arrangements as a result and published our revised arrangements at [www.mktogether.co.uk](http://www.mktogether.co.uk)

# Our partnership arrangements

4

Meetings annually  
Safeguarding Scrutineer



*Core membership (15 members)*  
Leader of MKC (Chair)  
MKCCG Chair (Vice chair)  
MKCCG Chief Operating Officer  
MKC Chief Executive  
MKUHFT Chief Executive  
CNWL Chief Executive  
GP Representation  
TVP Area Commander  
Director of Public Health  
Director of Adult Services  
Healthwatch representative  
VCS representative  
MKC councillor from each group

## Health and Wellbeing Board

A formal committee of Milton Keynes Council set up under the Health and Social Care Act 2012 to improve health and wellbeing

**Encourages system-wide co-operation**

**Assesses local needs, identifies priorities and strategy**

**Agrees new joint working arrangements or changes to them**

A formal partnership (and committee) set up under the Crime and Disorder Act 1998 to reduce crime and anti social behaviour

## Community Safety Partnership

*Core membership (16 members)*  
MKC Cabinet Member (Chair)  
TVP Area Commander (Vice Chair)  
MKC Chief Executive  
MKCCG Chief Operating Officer  
Bucks Fire and Rescue  
Police and Crime Commissioner  
NPS/CRC (probation) representative  
Director of Children's Services  
Director of Public Health  
VCS representative  
Urban and rural parish councillor  
Business representative  
MKC councillor from each group

4

Meetings annually  
Safeguarding Scrutineer



## MK Together Management Board

Responsible for addressing the identified priorities of the Health and Wellbeing Board and Community Safety Partnership and oversight of our multi-agency safeguarding arrangements by:

- Fostering the right kind of relationships and culture to support place based working.
- Agreeing strategic priorities for the safeguarding of children and adults and reporting on progress annually.
- Developing shared policies, processes and responses to identified issues, making best use of the total resources available.
- Co-ordinating the work of the affiliated boards (listed right), delegating effectively and providing active support and sponsorship.
- Commissioning any reviews including Safeguarding Practice Reviews, Safeguarding Adult Reviews and Domestic Homicide Review.

*Core membership (16 members)*

MKC (four places including DASS, DCS and DPH)  
MKCCG (two places)  
TVP (two places)  
CNWL (two places)  
MKUHFT Trust (two places)  
Bucks and Milton Keynes Fire and Rescue  
GP Representation  
NPS/CRC (Probation)  
Healthwatch

10 Meetings annually

Safeguarding Scrutineer

Chairing rotates annually between MKC, MKCCG and TVP



Voice

Ensures the voice of local people is heard and feedback is provided to stakeholders, service users and the public. Works closely other existing groups. Co-ordinates multi-agency public consultation. Sponsor: Healthwatch



Workforce

Promotes consistency and best practice through developing joint policy and procedures and ensuring the provision of appropriate multi-agency training and events. Responsible for learning from case reviews. Sponsor: CNWL



Risk

Identifies new and emerging areas of risk and exploitation and responses. Oversight of case-based panels (Channel, Multi-Agency Risk Management Group, Vulnerable Adults Risk Management and CR-MARAC). Sponsor: TVP



Tasking

Develops and delivers local and borough-wide multi-agency interventions, including awareness raising campaigns and joint disruption or enforcement operations, in response to specific problems or issues. Sponsor: MKC



Assurance

Monitors performance against partnership plans and organises thematic reviews, audits and data review as appropriate. Responsible for oversight of statutory safeguarding assurance duties. Sponsor: MKCCG



Review

Manages local and statutory case and practice reviews, ensuring they are appropriately commissioned, meet quality expectations and are timely with any actions taken forward and learning is shared. Sponsor: MKUHFT



Child Death

Reviews information on all unexpected child deaths locally, recording any modifiable factors that may have contributed and making any recommendations to reduce future child deaths. Sponsor: MKC (DPH)

# What is Safeguarding?

## What is Safeguarding?

Safeguarding means protecting people's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent both the risks and experience of abuse or neglect, while at the same time making sure that the individual's wellbeing is promoted.

**Safeguarding children** - Safeguarding and promoting the welfare of children is defined as:

- Protecting children from maltreatment.
- Preventing impairment of children's health or development.
- Ensuring that children grow up in circumstances consistent with the provision of safe and effective care.
- Taking action to enable all children to have the best outcomes.

Key principles for effective safeguarding of children:

- **Safeguarding is everyone's responsibility** – For services to be effective each professional and organisation should play their full part.
- **A child-centred approach** – For services to be effective they should be based on a clear understanding of the needs and views of children.

## The legal framework

Safeguarding both adults and children is about preventing the risk of harm from abuse or exploitation or having the ability to reduce it by raising awareness and supporting people in making informed decisions.

**Safeguarding adults** – Safeguarding duties apply to an adult who:

- Has care and support needs (whether or not the local authority is meeting any of those needs).
- Is experiencing, or at risk of experiencing abuse or neglect.
- As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

Six key principles of adult safeguarding:

- Empowerment** – people being supported and encouraged to make their own decisions and give informed consent.
- Prevention** – it is better to take action before harm occurs.
- Proportionality** – the least intrusive response appropriate to the risk presented.
- Protection** – support and representation for those in greatest need.
- Partnership** – local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.
- Accountability** – accountability and transparency in delivering safeguarding.



## Sponsor – Milton Keynes Clinical Commissioning Group

The Assurance Board monitors performance against partnership plans and organises thematic reviews, audits and data review as appropriate. This Board is responsible for providing oversight of the statutory safeguarding responsibilities.

### What has the board done?

The Board has:

- Reviewed the case review actions and approved the process to receive updates, monitor progress and hold to account. Review actions include workstreams on domestic abuse, mental health and improving the life chances of children living in poverty.
- Agreed a process for agencies to escalate risks to partnership working and regulatory compliance.
- Planned a programme of audit activity for 2020/21.
- Completed the Section 11 Audit and agreed to incorporate learning into current workstreams, including the training review.
- Planned the Oakhill Restraint Review, which will be conducted in October 2020, and kept in contact with the Head of Safeguarding at Oakhill to ensure they continued to be supported by the partnership.
- Reduced the reporting burden on agencies by replacing our data collection with a more proactive monthly review of the regulatory framework for partner agencies.
- Progressed a number of case review actions and whilst there continues to be work required to improve this process, we have more confidence that reviews are changing practice.
- Agreed a way forward to ensure we have more robust assurance mechanisms in place to have oversight over the whole system.
- Started to work with other Affiliate Boards and Chairs and are feeling more confident about our partnership working.

### What will the board do next?

We will:

- Report on audits on: children who go missing, the voice of the child, effectiveness of professionals meetings.
- Review the current safeguarding children's training arrangements and make recommendations to the management board.
- Implement a new Section 175 process and report in January 2021.
- Continue to work closely with Risk Board to ensure population risks and compliance risks are effectively communicated and managed by the two boards.
- Have oversight of the implementation of the Domestic Abuse strategy.
- Review and have oversight of the implementation of the self-neglect strategy.
- Agree a programme of audits for 2021/22, based on risks identified in current child safeguarding practice reviews, domestic homicide reviews and safeguarding adult reviews.





## Sponsor – Thames Valley Police

The Risk Board identifies new and emerging areas of risk and exploitation. This Board maintains oversight of case-based panels including Channel, Multi-Agency Risk Management, Vulnerable Adult Risk Management and CR-MARAC.

### What has the board done?

The Board has:

- Identified through risk registers that domestic violence and knife enabled crime are significant issues in Milton Keynes and has consequently shared data highlighting knife crime with Tasking Board to inform intervention work.
- Supported knife enabled crime prevention work by the Office of the Police and Crime Commissioner (PCC) including Redeeming Our Communities community engagement events. This has improved communication with partners regarding PCC initiatives.
- Worked with the Chair of the Domestic Violence Strategic Group to discuss their work, in particular how they are engaging with schools.
- Begun work on an MK Exploitation Strategy, nearing completion, and tactical work is improved by the inclusion of regular meetings to share information and generate intervention plans for those children whose vulnerability is linked to missing incidents.
- Improved partnership collaboration as can be evidenced by the debrief on the double murder which agreed a pathway for the multi-agency response. This has been put into action twice since and worked effectively to share information and co-ordinate response.
- Developed a Serious Violence Dashboard as part of a public health approach to tackling violent crime. This uses multi-agency data to inform intervention strategies and is in the process of meeting with Milton Keynes University Hospital to assess opportunities to incorporate A&E data.

### What will the board do next?

We will :

- Work with Tasking to progress the knife enabled crime initiatives funded by the PCC and ensure there is a partnership approach. The Chair of Risk attended Tasking Board in January 2020 to agree the actions needed and who will take them forward.
- Review and amend the Risk Registers in order to make it easier to record identify the Risks.
- Produce a one page guidance on bruising on non-mobile babies following the NAI local case reviews.
- Convert the child death pathway for suicide to be used in any violent death of a child/adolescent.
- Conduct a practitioners event to test our current child criminal exploitation pathways.



## Sponsor – Milton Keynes Council

The Tasking Board develops and delivers multi-agency activities in response to specific problems or issues, including awareness raising campaigns and joint disruption or enforcement operations.

- Two incidents of extreme violence were managed via a multi-agency response allowing for streamlined information sharing and protection of other vulnerable children and adults who may have been at risk of harm.

### What has the board done?

- We have:
- Signed off and launched a Self-Harm Tool Kit which supports universal settings such as schools to identify early risk signs of self-harm in children and provides resources professionals can use to reduce escalation and prevent further harm.
  - Agreed funding for Hazard Alley to deliver knife crime prevention sessions to Year 6 students across Milton Keynes. This intervention is designed to build children's resilience against engaging in gang/violent activity which is a priority for Milton Keynes.
  - Set up Knife Crime Task and Finish Group to explore preventative projects targeting primary school aged children and children transiting to secondary school.
  - Worked closely with TVP colleagues to understand the youth violence picture,
  - Worked closely with multi-agency colleagues including Bucks Fire and Rescue to support work done to reduce anti-social behaviour in Serpentine Court and make it a safer place for vulnerable adults and children.
  - Agreed and supported the implementation of the Car Cruising PSPO to reduce anti-social use of cars in Milton Keynes.
  - Worked with colleagues from Risk Board to implement an incident response to serious violent crime that ensures all agencies are made aware of potential implications for other known vulnerable children or adults.

### What will the board do next?

We will:

- Assess the need for our involvement in reducing anti-social behaviour in Fullers Slade.
- Launch a new 'consent to share information decision making matrix' for use by all agencies working with young people to ensure they are appropriately safeguarded and confidentiality is maintained as appropriate.
- Review the need for professionals meeting guidance following Assurance Boards audit.
- Set up a Violent Reduction Subgroup that will report to Tasking Board.
- Co-ordinate the multi-agency response to flu vaccination during the high risk flu and Covid-19 period.
- Support the set up of the Nightsafe group to co-ordinate a multi-agency response to the safety of the Night-time Economy.
- Implement the recommendations of the Knife Crime Task and Finish Group.
- Work closely with partners and affiliate boards to progress necessary work.





## Sponsor – Milton Keynes University Hospital Foundation Trust

The Review Board manages local and statutory case and practice reviews, ensuring they are appropriately commissioned, meet quality expectations and are delivered in a timely fashion, and that actions are taken forward and learning shared.

### What has the board done?

- The Local Case Review Panel has carried out eight Rapid Reviews for adult cases and four for children. Two adults cases met the threshold for Safeguarding Adult Reviews (SARs), four met the threshold for a Child Safeguarding Practice Review.
- We completed four Local Learning Reviews and one Serious Case Review (pre-dates CSPR).
- We have implemented and refreshed the rapid review process for children's and adults reviews, allowing learning to be identified at an earlier stage.
- We have agreed action plans that reflect the recommendations of reviews in order to embed new safeguarding practice, delivery of which is being overseen by the Assurance Board.
- We have introduced a more robust management process for DHRs by integrating them into Review Board. We have published one Domestic Homicide Review, and contributed to a Domestic Homicide Review as panel members in another local authority area.
- We have identified themes for improvement across the system and ensured our action plans are reflective of these to promote system wide learning.

### What will the board do next?

We will continue progress all outstanding reviews and ensure all learning is identified and appropriate SMART action plans created to continue to improve practice across our local system.

### Key learning from our reviews

- Agencies should adopt dynamic risk assessments to capture changes in risk levels when family situations change, such as house moves or new partners.
  - Agencies need to ensure fathers and other adults present in a child's life such as the mother's partner are engaged in statutory and non-statutory intervention including pre-birth assessments.
  - Agencies need to be clear about when to override consent to share information for safeguarding purposes.
  - Agencies need to take a whole family approach to safeguarding.
  - Services should take a flexible approach to supporting adults with multiple complex needs including late diagnosis autism.
  - A multi-agency response is required to manage risk where adults with care and support needs and assessed as having mental capacity are making decisions that are likely to cause them harm.
- As a result of learning identified from reviews:
- An Autism service has been developed providing assessment, diagnosis and some post-diagnostic support for people aged 16 and over.
  - A Vulnerable Adult Risk Management meeting has been developed and implemented.
  - Consent to share information guidance is being progressed.
  - Agencies have reviewed their processes for engaging fathers/partners in pre-birth and newborn interventions.



## **Sponsor – Central & North West London NHS Trust (CNWL)**

The Workforce Board develops joint policy and procedures and ensures there is access to appropriate training. The Workforce Board is responsible for implementing learning from Case Reviews.

### **What has the board done?**

The Workforce Board has progressed the following priorities:

- The launch of the MKT Multi-agency Safeguarding Competency Framework, together with guidance for agencies re implementing the framework.
- The Competency Framework covers all areas of safeguarding practice for children, young people and adults, and so supports all the MK Together priorities.
- The Safeguarding Competency Framework is designed to help staff, practitioners, employers, volunteers and commissioners understand the role and level of competence required in safeguarding training. It sets a standard for the knowledge, skills and behaviours required in safeguarding specific to roles and provides a reference tool to assess the training, learning and developmental needs of staff.
- The Competency Framework was developed by and with colleagues from agencies across the partnership and as such represents a commitment from all partners to continuous improvement through developing a culture of learning from practice; and to developing cross agency initiatives to provide education and training which supports high quality safeguarding practice.
- A review of training offered through the partnership, and guidance for agencies re good quality training.

### **What will the board do next?**

When the Workforce Affiliate Board reconvenes the priority will be to conduct a review of training offered through the partnership and develop guidance for agencies regarding delivering and evaluating good quality training and education.



## Sponsor – Milton Keynes Council

The Child Death Board reviews deaths of children normally residing in Milton Keynes, recording modifiable factors and making any recommendations for preventative action.

### What has the board done?

The Board collates information about the child and their family gathered from agencies who had contact with the child during their life and/or were involved in the investigation following their death. The Board consider factors such as domestic abuse, neglect and mental health and also ask general questions about the family and environment.

If concerns are raised during the review of a child's death the Board will follow this up with the relevant agency, with other Boards or partnerships to highlight areas where they believe action is needed.

If a child who died was over four years old and had a learning disability this child's death is reported to the LeDeR (Learning Disabilities Mortality Review), to enable a review via that process. Information from the Child Death Board, which is the primary review forum, is shared with the LeDeR.

All child deaths have been reported on National Child Mortality Database system, which collects information from all partnerships to look for patterns and help identify any themes nationally, to help understand how and why children die and to disseminate learning to those working to improve the care of children.

This year the Board has:

- Heard from CONI (Care of Next Infant) colleagues about their service to help promote their service.
- Taken forward recommendations from its previous annual report, including continuing to work across the ICS to enable shared learning from child death reviews; strengthening the focus on identifying modifiable factors and addressing them; undertaking a premature mortality review, and reviewing the effectiveness of the palliative care pathway.
- Saw improvements made in consistency and standards for paediatric palliative care; co-sleeping has been addressed via a campaign and ICS wide workshops have been held to raise awareness of consanguinity.

### What will the board do next?

We will:-

- Continue to ensure a focus on identifying and addressing modifiable factors arising during reviews.
- Continue to ensure information about any child deaths reviewed that meet the criteria for a LeDeR are reported to and shared with LeDeR.
- Monitor the palliative care pathway and promote support to bereaved families.
- Having commissioned eCDOP to record the child death review details, work to support practitioners to embed the use of the system across the MK workforce.
- Review and take forward recommendations from the extreme prematurity report.
- Produce an annual report, reporting on its activity and identifying overarching recommendations for the MK Together Partnership to consider.



## **Sponsor – Healthwatch Milton Keynes**

The Voice Board feeds the voice of local people into the work of the partnership and provides feedback to stakeholders. The Voice Board works closely with existing groups and coordinates multi-agency public consultation.

### **What has the board done?**

The Board has:

- Fulfilled the Community Safety Partnership's statutory duty to consult with the public, including oversight of the annual crime and disorder survey. Partners on the Voice Affiliated Board promoted the survey widely across the Milton Keynes community and received 2361 responses, an increase of 800 citizens from the previous year.
- Provided guidance and contacts for meaningful engagement around the development of the Domestic Abuse Strategy.
- Highlighted the particular challenges of appropriate and sustainable funding for the local Sexual Assault and Abuse Support Service.
- Provided person-centred comments and reflections on actions from the JTAI, Mental Health Needs Assessment and learning reviews submitted to the MK Management Board

### **What will the board do next?**

The Board will:

- Contribute to the work of the Assurance and Risk Boards, feeding the considerations of 'Voice' directly to those Boards.
- Work with the MK Together Management Board to ensure that the voice of people is able to be effectively delivered at the management board level, and affiliate boards.
- Work with partners to develop a forward plan of engagement and assurance activities beyond the community safety survey, aligned with the Health and Wellbeing Board and Community Safety Partnership priorities of that year.

<p><b>Programme Boards</b></p>	<p>The Adult Programme Board :</p> <ul style="list-style-type: none"> <li>• Implemented the Vulnerable Adult Risk Management Meeting following learning from a Safeguarding Adult Review.</li> <li>• Approved work to begin on a self-neglect and hoarding policy and new Decision Making Framework for adults safeguarding.</li> <li>• Made links with HMP Woodhill to support safeguarding.</li> </ul> <p>The Children’s Programme Board :</p> <ul style="list-style-type: none"> <li>• Approved new guidance on Child Exploitation, moving the model from child sexual exploitation, to incorporate all forms of exploitation.</li> <li>• Started work on a new Early Help Strategy and a Self-Harm toolkit that was completed by the new Tasking Board.</li> </ul>
<p><b>Sub-Groups</b></p>	<p>The Performance, Quality and Improvement (PQI) Sub-group:</p> <ul style="list-style-type: none"> <li>• Completed a mapping exercise on children in care in Milton Keynes that have been placed by other local authorities. This information is now being monitored by Risk Board and has been used by Children’s Social Care to liaise with areas most likely to place children in Milton Keynes.</li> <li>• Sought assurance on the re-registration of patients removed from GP practice registers.</li> <li>• Sought assurance from CAMHS on the progress made on the introduction of a Single Point of Access and reduction in waiting times.</li> <li>• Implemented a new Section 11 model using a strengths-based peer challenge event.</li> </ul> <p>The Case Review Management Group:</p> <ul style="list-style-type: none"> <li>• Merged to incorporate both children and adult reviews.</li> <li>• Implemented a new rapid review process for serious incidents with children and adults.</li> <li>• Approved the process for Domestic Homicide Reviews to be incorporated into the new Review Board.</li> </ul> <p>The Workforce sub-group:</p> <ul style="list-style-type: none"> <li>• Progressed the multi-agency Safeguarding Competency Framework for children and adults.</li> </ul>



## What have we done?

- The Adult Services Mental Health Team introduced a strength-based approach to supporting people to maximise their independence and wellbeing, and provided training to the Campbell Centre to improve the knowledge base of those colleagues to make appropriate referrals in a timely way and facilitate a planned discharge
- MKC and CNWL developed senior and operational managers meetings to reduce barriers and improve joint working for MK citizens with mental health needs.
- Adult Social Care took part in a multi-agency meeting with the MK Coroner on suicide, and managers are engaged with the MK Suicide Prevention Group.
- Commissioned Connection Support to provide low level floating support to prevent homelessness and support vulnerable adults to sustain their tenancies and manage their money.
- Safeguarding Adults Team continue to attend multi-agency meetings to discuss issues and cases of domestic abuse including MARAC, Operation, Delegation and MARM. The presence of domestic abuse is checked during the Adult Safeguarding screening process, regardless of it being mentioned at initial stages.
- DA Champions raise awareness of domestic abuse within the service and support colleagues with cases involving domestic abuse.
- Set up and supported the Domestic Abuse Strategic Partnership Board (DASPB) and recommissioned our domestic abuse specialist service contract. The organisation of a local domestic abuse partnership has led to the successful bid for dispersed housing that will widen availability to emergency accommodation and support to people fleeing domestic abuse.
- With Public Health colleagues, we led the development of the Domestic Abuse Prevention Strategy 2020-2025 involving a series of interviews with survivors and conversations with partner agencies to formulate our priorities.

- Managers attend the Temporary Accommodation Panel that considers people who are homeless and enabling people who may be in need of care and support to be identified and supported without delay.
- Adult Services contributed to the MARMIM group to ensure that adult social care responds appropriately to vulnerable children who are at risk of exploitation and transitioning into adulthood.

## What will we do next?

- Look at how the Community Support Team (CST) and the Mental Health Team will provide support using the resources and expertise from both teams.
- Explore how technology can facilitate face to face professional discussions between MKC and CNWL.
- Work with partners to improve our pathways and access to support for those people in need of mental health support.
- Work in partnership with MKCCG and CNWL to develop a crisis hub as a safe space for people to go to when they feel unsafe or unwell.
- Work with Thames Valley Police to explore ways of providing advice and support to the police when they are concerned about an individual's mental health.
- Embed the new VARM procedures.
- The MK Multi-Agency Safeguarding Policy and Procedures are being reviewed, updated and improved.
- Consider introducing a new Decision Making Framework that provides more clarity for those considering safeguarding referrals and screening concerns.
- Pilot a sanctuary scheme with Domestic Abuse Strategic Partnership Board members to enable people experiencing domestic abuse to remain in their homes safely. Launch and monitor the Domestic Abuse Prevention Strategy 2020-2025 and action plan with partners.

## What have we done?

- We provide a wide range of universal and early help services for children and families in Milton Keynes. For example, Milton Keynes has maintained its 17 children’s centres, offering practical and emotional support.
- The MASH is the front door for all support and advice regarding the safeguarding of children, we signpost families and other professionals to appropriate services. Partnership work within the MASH, and between the MASH and other services, is well established and effective.
- We have maintained support for Children and Families Practices (CFPs) which has continued to offer support to families prior to statutory intervention, empowering families to make sustainable changes to their circumstances. This work is actively seeking to reduce inequalities and enhance children’s wellbeing.
- We offer a wide range of services to support children and families affected by domestic abuse. Referrals are triaged and a full Children and Families Assessment is completed which considers all aspects of domestic abuse, including the severity, frequency and any history of abuse. The proactive and targeted work completed has ensured that those families most in need have received support when it was most needed and by the most appropriate level of service.
- Our Healthy Relationships Project supports children and families that have been affected by domestic abuse. The project delivers a range of support and interventions both as groups and on a 1:1 basis. This includes the Freedom Programme, Recovery Toolkit, Escape the Trap and Let’s Talk. Young children have engaged well with the ‘let’s talk’ programme which has enabled them to speak about their experiences of domestic abuse.
- During year 2019-2020 the Healthy Relationship Programme received 666 referrals. The most popular service in the Freedom Programme. 1:1 Support is also well received by women who do not feel able to access this service immediately.

Information is shared between services so that children and families can be appropriately safeguarded.

- We are acutely aware of the increase in violent crime. We have been working closely with partner agencies to try and reduce this national trend in the local area.
- We worked alongside Thames Valley Police, going into schools as part of the PSHE (Personal, Social, Health and Economic) education to deliver an interactive play around knife crime, which was seen by over 3000 students within MK.
- The CMET meeting has been extended to a monthly meeting to include violent crime and is now known as the MK Youth Violence Meeting. This meeting is well attended by partnership agencies to support the sharing of information.
- TVP has recently created the Violent Crime Task Force and shares details with CSC of the young people they work with, so we can also offer additional support.

## What will we do next?

- There is ongoing partnership work between CSC and health to consider implementation of the Graded Care Profile as a multidisciplinary tool for working with neglect.
- We’re working with our specialist service provider MK-Act to deliver tiered domestic abuse training to MKC colleagues. We will introduce a domestic abuse specialist worker to FDAC (Family Drug and Alcohol Court).
- The Healthy Relationships Project will work to improve its engagement from male service users by linking with workers from YouthMK.
- We will review the usage of the Freedom Programme online to make it more accessible, especially in the context of COVID 19.
- We will continue to work closely with partner agencies to ensure that information is shared between services to support children and families.

## What have we done?

We have:

- Updated pathways including the sexual abuse referral centre (SARC), referral pathway and the GP Domestic Abuse pathway. We have incorporated an ‘aide memoir’ for GPs around DA into the GP electronic staff record so that GPs are easily able to flag/identify patients where there is known domestic abuse. MK ACT has reported an increase in source of referral from GPs around Domestic abuse.
- Commissioned Kooth, which offers online support to children with emotional issues.
- Delivered a safeguarding event for GPs and practice staff in safeguarding issues with a focus on child sexual exploitation and PREVENT.
- Planned and held a one-day conference for safeguarding professionals on complex safeguarding issues, including self-neglect, CSE and domestic abuse with the focus on men as victims.
- Provided leadership of the FGM panel and updated the FGM toolkit; referrals remain consistently high with a range of screening tools completed by the partnership.
- Established a more integrated working arrangement with the MKC safeguarding team, allowing the designated nurse to identify and monitor any themes and follow up areas of concern which are fed into the CCG quality assurance processes.
- Developed multiagency guidance for management of bruising and suspicious marks in immobile children.
- Delivered training across the health economy on a range of safeguarding themes.
- Contributed to the development of a safeguarding adult’s supervision model and commissioned training.
- Continued to provide a safeguarding advisory and support role for GPs, Adult Social Care; and NHS providers.
- Improved oversight of provider safeguarding concerns resulting in early support where required.

## What will we do next?

We will:

- Continue our work around domestic abuse and set up a Domestic Abuse champion’s network in GP practices.
- Make clear pathways in relation to child neglect medicals and support in the implementation of the Graded Care Profile as a tool to measure and evidence neglect in children.
- Ensure learning from current and future statutory reviews is shared, incorporated into training and is being considered within MKCCG commissioned services.
- Promote and encourage providers to adopt and embed the adult supervision model.
- For our Looked after Children, we plan to continue to ensure we build upon the compliance of initial health assessments, ensuring they are timely, of good quality and that the health care plan recommendations are tracked and completed. A multi-agency looked after children strategy will be drafted which will further insure that as a system we have a shared vision to meet the health and emotional welfare needs of our looked after children.
- With effect from 1 April 2021, The CCG will become a Responsible Body and will be required to authorise an incapacitated person’s deprivation of liberty. The Designated for Nurse for Safeguarding Adults is working jointly across BLMK to ensure we are prepared to take over this new responsibility in a seamless way.
- Continue to build upon current relationships and work to ensure we are working jointly across BLMK as one safeguarding team.

## What have we done?

- CNWL-MK hosted a half day Domestic Abuse conference which focused on the different roles within the partnership. Following a powerful drama, presentations were heard from Thames Valley Police (Domestic Abuse Investigation Unit), MK Act, MASH and Health Services. A staff member bravely shared her lived experience. This free of charge event was attended by approximately 100 professionals across the partnership.
- MK Act met with the Safeguarding Adult champions – a group of practitioners who champion safeguarding adults in practice – to upskill this multi-disciplinary group of health professionals in responding to domestic abuse concerns.
- Our work to raise awareness of domestic abuse meant community health staff have been able to support residents in a more person-centred way by helping them to access the most appropriate local service.
- The Specialist Nurse for Safeguarding Children is a member of the MK Together Reducing Knife Crime Task and Finish Group. CNWL-MK's 'Think Family' agenda was launched at an event for practitioners across the Mental Health services. At this half day workshop, staff heard directly from family members who have lost loved ones to suicide, or who were living with a serious mental illness.
- In partnership with Milton Keynes Council, we commissioned an external provider to deliver a series of training sessions in relation to the law and complex decision making in order to strengthen partnership working to protect those at significant risk of self neglect.
- Following the Think Family launch, a key message that now threads through reflective practice is the need to involve and listen to the perspective of loved ones. We are recognising that families are often the experts by experience.

- CNWL and MKUHT have worked collaboratively to consider how engagement with fathers and partners is discussed in a 'Think Family' way.
- A range of learning materials has been created to encourage professional curiosity when thinking about families and working in a multi-agency approach. Guidance has been developed for staff, which explains parental responsibility and the importance of knowing who has parental responsibility for a child. Staff have found this very useful.

## What will we do next?

- Think Family approaches, guidance and training materials will continue to be shared and promoted at a variety of forums and bespoke training sessions.
- Over the coming year we plan to host an online event in relation to exploitation.
- Awareness raising and support information will be developed to support staff with understanding the topic of self neglect.



## What have we done?

- A new MK Violence Reduction Taskforce (VRT) has been formed, including early intervention, diversion and enforcement strands. A Serious violence reduction plan has been implemented to deliver TVP response including an engagement and enforcement framework encompassing the problem-solving team (PST), Stronghold, VRT and neighbourhood teams. This work is co-ordinated with partners to target causes of offending in families and communities to provide contextual safeguarding and a clear pathway for young people at risk, either involved in violence or weapon carrying or at risk of becoming involved in that activity.
- The PST has also targeted repeat domestic abuse victims and perpetrators. A multi-agency process takes place (OP DELEGATION) which targets the top five perpetrators and puts a holistic plan in place to divert their behaviour.
- A domestic abuse working group has also been set up to drive performance, training, improved risk assessments and cascade this to front line officers. Police navigators provide intervention and diversion away from risky behaviours. The PST is working in partnership to try and reduce the demand created by mental health crisis.
- MK problem solving team (PST) now works from data called RFG (Recency, Frequency, Gravity) which scores the children in the town most at risk of criminality or harm from being missing. This data identifies a cohort which are intensively managed by PST officers and holistic multi-agency plans are put in place.
- Adults identified at risk of domestic abuse or at risk due to mental health are also managed by PST. A multi-agency approach is always taken to ensure that victims are safeguarded but additionally that offenders are brought to justice. The working group is also driving priorities around the voice of the child.
- We have also continued to support mental health triage to ensure vulnerable persons are safeguarded.
- The joint working between agencies in the partnership has improved considerably. Young people at risk are being identified sooner and plans put in place earlier to either extract them from, or prevent them from becoming entrenched in criminality such as county drugs lines and gangs.
- There is now a clear framework in MK for dealing with young people at risk which provides opportunity and ownership of both safeguarding and investigation with the onus on identifying those who exploit young people in Milton Keynes.
- The Domestic Abuse Partnership Board is driving forward performance, ensuring there is a process for the review of any domestic abuse cases.
- A new Violence, Missing and Exploitation Reduction Framework was introduced that has focused the problem-solving team on repeat missing person episodes- increased partnership working, safeguarding and reduced number of repeat cases. By utilising a multi-agency approach, partners are able to provide service-specific input whilst working together to develop a common understanding and shared perspectives on protecting vulnerable persons and pro-actively disrupting offenders.

## What will we do next?

- In relation to domestic abuse cases there is a plan for a live chat Q&A on social media and further bespoke training for front line staff. We will also use problem solving public health techniques to tackle domestic abuse going forward. We will continue to evaluate and develop our process and framework around children at risk.
- TVP continue to work to increase diverse communities' confidence to report hate crimes.
- A strategic priority of TVP for 2020/2021 is to improve how the police protect the vulnerable so we will continue to prioritise and focus resources accordingly.



## What have we done?

- Joint initiation and active participation in regular meetings to support inter-agency working with complex families.
- Safeguarding Team at MKUHFT has been working with multi-agencies to help support clinical staff to understand their responsibilities around reporting of violent crime and domestic abuse. This work is currently still ongoing and is predominately targeted work with the emergency department clinicians.
- Priority of developing mental health work stream within acute trust, linking with external partners for joint pathway reviews, education and training.
- Safeguarding supervision has been piloted in paediatrics with the support of a Social Worker from Children Social Care.
- eCare (hospital recording system) has been interfaced with CPIS to ensure that clinical staff within the hospital are alerted to children attending that are on a child protection plan or are a looked after child.
- Review training to recognise the new ways of working within Milton Keynes taking into account the 'Think Family' approach and use of the Signs of Safety Toolkits when risk assessing vulnerable families.
- Maternity has completed work on FGM and how to identify pregnant women at risk and how to report it.
- Work ongoing throughout the Trust on professional curiosity and challenge to empower staff to remain curious and ask the appropriate questions in order to identify potential abuse.
- Initiated partnership working with Chadwick Lodge to develop Memorandum of Understanding alongside a joint physical and mental health training programme.
- Held internal safeguarding meetings to discuss information sharing in particular, allegations of domestic abuse.
- Safeguarding presence in Emergency Department (ED) twice a day to review attendances and support staff.

- Safeguarding Supervision has led to a more structured reflective review of themes and learning. In particular related to complex families and has led to the development of a robust approach to supporting and managing these families.
- Increased presence in high risk areas has resulted in higher quality referrals along with increased confidence to challenge practice.
- Inter-agency meetings to discuss complex child needs has increased communication and partnerships between teams.

## What will we do next?

- Work with MKUH Staff and Young People through an Adolescent steering meeting to review pathways and structure communication between the various services within MKUHFT and identify areas for improvement.
- Continue with the ongoing work looking at the voice of the child and the family using the Signs Of Safety approach.
- Continue to support staff in identifying and risk assessing safeguarding concerns with regards to the reporting process.
- Collect more robust data regarding domestic abuse disclosures to support the appointment of an IDVA at the Trust.
- Progress our engagement with the Hospital Navigator Scheme (pilot with TVP) in supporting people involved or at risk of violent crime and abuse.
- Support attendance of ED and Safeguarding team at Domestic abuse training sessions, provided by TVP.
- Continue to explore provision opportunities for Child Protection Medicals with Designated Safeguarding Doctor and team.

## What have we done?

The NPS Bucks and Oxon Local Delivery Unit works in partnership with a wide range of local agencies across its footprint in its remit to protect the public and reduce victimisation. The local NPS is divided into three areas: Courts, Prisons and Community.

We currently manage 185 service users who live in the Milton Keynes area and manage approximately 114 local residents in custody. We have a Court Team offering a direct service to the MK Magistrates Court and have a team based at HMP Woodhill. Many of our service users pose a high risk of harm to others and have complex issues encompassing all priority areas for the MKT and require interventions, collaboration and support from many local agencies

As the National Probation Service (NPS) manages adults over the age of 18, staff will have limited contact with children, making it difficult to use child-focused assessment tools. However, the NPS has a responsibility to safeguard and promote the welfare of children and adults.

The NPS follows quality, performance and outcome measurements regarding safeguarding issues. Activity includes:

- Mandatory staff training re Safeguarding, DA and Neglect. Probation Staff attend local safeguarding training events and are directed to reflect on learning in appraisal process and line management.
- Maintenance of NPS Child Protection case monitoring database by Senior Probation Officers.
- Completion of quality audit on all safeguarding referrals utilising a national PIT (practice improvement tool).
- Senior Probation Officers endorse all risk assessments for individuals posing a high risk, including references to safeguarding issues to ensure oversight of assessments

and accompanying risk management plans.

- Use of Neglect Toolkit to inform identification and assessment of cases with concerns re Neglect
- Engagement with Early Help Team to provide Staff awareness sessions and improved identification of need and referrals.

Working in partnership is a cornerstone of the work we do. The NPS fully recognises that we cannot effectively protect others and successfully support the rehabilitation of our service users without collaborative working with supportive local statutory and voluntary partners. Our relationship with MKT is key to this locally and makes a valuable and significant difference to our outcomes through:

- Provision of local support, knowledge and access to specialist services
- Sharing of expertise, experience and understanding
- Sharing of resources and information when working in partnership

## What will we do next?

- Continue to be active members of all current statutory partnership forums.
- Continue to provide NPS staff resource to local DHR Panels.
- Continue to seek opportunities for joint training, networking and awareness raising.
- Continue to quality assure partnership safeguarding, specifically responses to MASH enquiries and all safeguarding referrals against practice guidance, expectations, SLAs and local thresholds.

## What have we done?

- The Resettlement Team through their Interventions Lead and Family Co-Ordinator deliver Healthy Relationships Work Packs to children convicted of or identified as demonstrating domestically abusive behaviours.
- We take a multi disciplinary approach to reducing incidents of violence within the centre and future risk of violent behaviours through several interventions delivered by the Forensic Psychology Team, Resettlement Team, Conflict Resolution Team and Enhanced Support Team.
- We use an inter-agency approach to tackling Hate Crime. Any offences committed within the centre are referred to Thames Valley Police and information is shared through the monthly 'Crime Clinics'.
- Mental Health Intervention is provided by secondary healthcare service – CAMHS Team. The Team is made up of a mental health nurse and a clinical psychologist.
- The Resettlement Team and Residential team work closely together to gain information about children's backgrounds, experiences and specific needs. Many of the children within our care have had traumatic childhood experiences coupled with social and economic deprivation. Those children being released are supported by the residential team and resettlement team to prepare for their transition, this includes interventions to develop their life skills.
- The Oakhill STC Child Safeguarding Policy was reviewed at the end of 2019 and approved in 2020 in conjunction with the Local Authority and the Youth Custody Service (YCS).
- Staff receive refresher training annually and this business year we have focused on Child Exploitation as a theme, due to the experiences and needs of children here at Oakhill STC. New entrants to the Centre receive basic Safeguarding Training in line with our obligations under Working Together 2018.

- The Safeguarding Team and Senior Management continue to work closely and transparently with the Local Authority Designated Officer and Youth Custody Service (YCS) to ensure children are adequately safeguarded.
- Oakhill STC continues to share safeguarding data daily with the YCS Monitors and monthly to the Central YCS Data Team. Trends are monitored in comparison with other Youth Custody Sites and through the YCS Social Worker Forums.

## What will we do next?

- The focus in the early part of the 2020/21 Business Year has been on managing infection control in the Centre and maintaining the wellbeing of the children who have been subject to a restricted regime.
- We are working closely with the Youth Custody Service to return to a less restrictive regime, but this is bound by Her Majesty's Prison and Probation Service Instructions on the management of those remanded or serving a custodial term.
- The momentum of the Black Lives Matter movement internationally has also been the catalyst for a review of equality and diversity in the Centre. We have already begun to review disparity in Restraint and Use of Force and looking at Unconscious Bias Training for our staff members. We are incredibly fortunate to have an already diverse workforce that enables effective working with a diverse group of children.
- The Safeguarding Team continues to monitor National and Local Learning Reviews, the findings of which will be shared with staff groups through regular bulletins and updates to their annual safeguarding refreshers.

## What have we done?

- Working together in partnership with Thames Valley Police, Buckinghamshire Fire & Rescue Service has worked to raise the profile of the signs of domestic abuse and access routes to support, through delivering ‘Cut It Out’ training to hairdressing professionals, salon staff and trainees.
- Regular attendance at MARAC meetings has ensured that where victims of domestic abuse have been identified as being at risk from fire, appropriate risk reduction measures were offered.
- A clear process for Thames Valley Police to refer those who are at risk of fire through domestic abuse, honour based violence or criminal activity to receive additional risk reduction measures has been introduced across the Thames Valley Fire & Rescue Services area.
- A formal procedure has been implemented within the Service to ensure that learning from statutory reviews is communicated and enacted effectively.
- To enable personnel to recognise both established and newly emerging safeguarding indicators, 80% of personnel in identified roles within Buckinghamshire Fire & Rescue Service have received safeguarding training this year. Enhanced training has also been completed by those making onward referrals to ensure that awareness of County Lines, Modern Slavery and Prevent are up to date. Together this training ensures that in so far as is practicable, safeguarding referrals are made where appropriate and where the threshold for safeguarding has not been met, early intervention is accessed where appropriate.
- Knowledge of safeguarding areas and developing themes has been updated and personnel within the Service are better equipped to recognise safeguarding needs when working within the community in which they operate.

- Through participating in a thematic review of self neglect and hoarding, the local learning review and subsequent activity, Buckinghamshire Fire & Rescue Service has worked to improve the recognition of and support for those who self-neglect by hoarding. Work in this area has included participation in the Vulnerable Adults Risk Management (VARM) and Community Resolution Multi-Agency Risk Assessment Conference (CR-MARAC), where the cases of vulnerable adults who are not engaging with services are reviewed.
- A clearer process is emerging of the risks associated with self neglect through hoarding and what is available to address it.

## What will we do next?

- Continue to equip personnel in identified roles within Buckinghamshire Fire & Rescue Service with the training necessary for the identification of safeguarding needs and understanding of the mechanism to address these.
- Liaise with other Fire & Rescue Services to peer review the processes in place within Buckinghamshire Fire & Rescue Service to safeguard people’s right to live safely, free from abuse and neglect.
- Work with other statutory agencies to build working practices which develop resilient communities where people’s wellbeing is the prime objective.
- Learn from and implement where appropriate the findings of Safeguarding Adult, Domestic Homicide and Local Learning reviews to improve practice.



## **What have we done?**

South Central Ambulance Service (SCAS) has taken the MK Together priorities and has woven them in to SCAS's focus areas.

With regard to domestic abuse SCAS has a domestic abuse policy that was reviewed in 2019 and along with this, provided additional training for our staff in identifying and reporting DA situations. The SCAS safeguarding team has also regularly put out guidance and information in the weekly staff magazine on DA throughout the year. SCAS has also pushed the use of the Trust's DASH form for sharing any information with partner agencies.

Hate crime has been included in the year's safeguarding training. There have also been several information documents placed on our internal safeguarding hub for staff to access. SCAS has continued to work across our area to ensure that hate crime is kept at the front of practitioner's minds and at various multi-agency partnership meetings.

SCAS has worked very closely with several partner agencies and has been a member of a number of groups working to reduce violent crime. SCAS supports these groups by supplying data of these types of incidents to work as a partner in identifying any links or safeguarding concerns over a period time.



# Appendix A – Partnership representation at MKTMB meeting 19/20

June 2019 meeting was under previous partnership arrangements, from September 2019 new partnership arrangements in place	Jun 2019 (MKS)	Sept 2019	Oct 2019	* Nov 2019	Jan 2020	Feb 2020
Milton Keynes Council, CEO	✓	✓	✓	✓	✓	✓
Milton Keynes Clinical Commissioning Group, Chief Nurse	✓	✓	✓	✓	x	✓
Milton Keynes Clinical Commissioning Group, Chief Operating Officer	✓	✓	x	✓	x	✓
Thames Valley Police, Superintendent	✓	✓	✓	✓	x	✓
Thames Valley Police, Detective Chief Inspector	✓	✓	✓	✓	✓	✓
Milton Keynes Council, Director of Adult Services	✓	✓	✓	✓	✓	x
Milton Keynes Council, Director of Children's Services	✓	✓	✓	✓	✓	x
Central & North West London Trust, Director of Nursing	✓	x	✓	✓	x	✓
Milton Keynes University Hospital NHS Foundation Trust, Head of Patient Care	✓	✓	✓	✓	x	✓
MKS Independent Chair/Independent	✓	✓	✓	✓	✓	✓
Bucks Fire & Rescue Service, Community Safety Safeguarding Manager		✓	✓	✓	✓	✓
Central & North West London Trust, Managing Director		✓	✓	✓	✓	✓
Healthwatch, Chief Executive Officer		✓	✓	✓	✓	✓
Milton Keynes University Hospital NHS Foundation Trust, Head of Quality and Safeguarding		✓	✓	✓	✓	x
Milton Keynes Council, Director of Policy, Insight and Communications		✓	✓	✓	✓	✓
National Probation Service, Senior Operational Support Manager		x	✓	✓	✓	x
Public Health Director		x	✓	✓	✓	✓

# Appendix B – Contributions and summary of 2019/20 budget

## Agency contributions for 2019/20

	<u>Children's</u>	<u>Adults</u>	<u>Total</u>
MK CCG	-51,482	-14,300	-65,782
TV Police (including additional one off contribution £10,000)	-28,595		-28,595
National Probation Service	-891		-891
TV CRC Community Rehabilitation Company	-2,673	-975	-3,648
Cafcass	-550		-550
MK General Hospital	-1,974	-3,250	-5,224
G4S Care & Justice Service (UK)	-1,974		-1,974
MKCHS (CNWL)	-1,974	-3,250	-5,224
Police & Crime Commissioner (via TVP)		-7,800	-7,800
Bucks & MK Fire & Rescue		-650	-650
MK Council inc public health	-107,504	-41,500	-149,004
<u>Total</u>	<u>-187,617</u>	<u>-71,725</u>	<u>-269,342</u>

## Summary of 2019/20 end of year budget position

<b>Income</b>	Brought forward from 18/19	64,684
	Contributions	269,342
<b>Expenditure</b>	Employee costs	214,805
	Independent chair/scrutineer	14,071
	Review activity costs (excluding DHRs)	18,545
	PHEW Support (website, policies and procedures)	8,465
	Misc	1,849
	<b>Total</b>	<b>76,291 (underspent)</b>

# Glossary

<b>AA</b> Alcoholics Anonymous	<b>DASPB</b> Domestic Abuse Strategic Partnership Board
<b>ACE</b> Adverse Childhood Experiences	<b>DNAS</b> Designated Nurse for Safeguarding Adults
<b>A&amp;E</b> Accident and Emergency	<b>DNCLAC</b> Designated Nurse for Safeguarding Children and Looked After Children
<b>ARC MK</b> Addiction Recovery Community	<b>DHR</b> Domestic Homicide Review
<b>ASC</b> Adult Social Care	<b>DV</b> Domestic Violence
<b>CAMHS</b> Child and Adolescent Mental Health Service	<b>eCDOP</b> system to record and notify child deaths
<b>CCE</b> Child Criminal Exploitation	<b>eCARE</b> Hospital Recording System
<b>CCG</b> Clinical Commissioning Group	<b>FDAC</b> Family Drug and Alcohol Court
<b>CCRP</b> Children's Case Review Panel	<b>FGM</b> Female Genital Mutilation
<b>CDOP</b> Child Death Overview Panel	<b>ICS</b> Integrated Care System
<b>CMET</b> Children Missing, Exploited and Trafficked	<b>IDVA</b> Independent Domestic Violence Advisor
<b>CNWL MK</b> Central and North West London NHS Foundation Trust Milton Keynes	<b>JTAI</b> Joint Targeted Area Inspection
<b>CONI</b> Care of Next Infant	<b>LeDeR</b> Learning Disability Mortality Review
<b>COVID-19</b> Coronavirus Disease 2019	<b>LDU</b> Local Delivery Unit
<b>CP</b> Child Protection	<b>LPA</b> Local Policing Area
<b>CP-IS</b> Child Protection Information Sharing	<b>MAPPA</b> Multi-Agency Public Protection Arrangements
<b>CQC</b> Care Quality Commission	<b>MARAC</b> Multi-Agency Risk Assessment Conference
<b>CR-MARAC</b> Community Risk-Multi-Agency Risk Assessment Conference	<b>MARM</b> Multi-Agency Risk Management
<b>CSE</b> Children's Sexual Exploitation	<b>MASH</b> Multi-Agency Safeguarding Hub
<b>CSPR</b> Child Safeguarding Practice Review	<b>MK</b> Milton Keynes
<b>CSC</b> Children's Social Care	<b>MKC ASC</b> Milton Keynes Council, Adult Social Care
<b>CST</b> Community Support Team	<b>MKC CSC</b> Milton Keynes Council, Children's Social Care
<b>DA</b> Domestic Abuse	<b>MKCCG</b> Milton Keynes Clinical Commissioning Group

<b>MKSB</b> Milton Keynes Safeguarding Board	<b>RFG</b> Recency, Frequency, Gravity
<b>MKUHFT</b> Milton Keynes University Hospital NHS Foundation Trust	<b>ROC</b> Redeeming Our Communities
<b>NAI</b> Non-accidental injury	<b>SAR</b> Safeguarding Adult Review
<b>NCMD</b> National Child Mortality Database	<b>SARC</b> Sexual Assault Referral Centre
<b>NHS</b> National Health Service	<b>SLA</b> Service Level Agreement
<b>NPS</b> National Probation Service	<b>SMART</b> Specific Measurable Attainable Realistic and Timely
<b>OMS</b> Offender Management Service	<b>TaF</b> Task and Finish Group
<b>PCC</b> Police and Crime Commissioner	<b>TV CJB</b> Thames Valley Criminal Justice Board
<b>PCN</b> Primary Care Network	<b>TVP</b> Thames Valley Police
<b>PIT</b> Practice Improvement Tool	<b>VARM</b> Vulnerable Adult Risk Management
<b>PQI</b> Performance, Quality and Improvement Group	<b>VRT</b> Violence Reduction Taskforce
<b>PSHE</b> Personal, Social, Health and Economic Education	<b>YCS</b> Youth Custody Service
<b>PST</b> Police 'missing' data system	<b>YOS</b> Youth Offending Service
<b>PSPO</b> Public Spaces Protection Order	

## Contacts

If you have a concern about an adult or child and they are in immediate danger you should contact the relevant emergency services by ringing 999.

If the adult or child you are concerned about is not in immediate danger you should report your concern to Milton Keynes Council.

### **Safeguarding Adults**

Monday to Friday from 8:30am-5:00pm

01908 253772

Out of hours 5:00pm-9:00am Monday-Friday Weekends & Bank holidays 24 hrs

01908 725005

[Access.Team@Milton-Keynes.gov.uk](mailto:Access.Team@Milton-Keynes.gov.uk)

### **Safeguarding Children**

MASH - Monday to Thurs 9-5pm and Fri 9-4.30pm

01908 253169/70

Emergency Social Work Team (out of office hours)

01908 265545

[children@milton-keynes.gov.uk](mailto:children@milton-keynes.gov.uk)

MK Together, Civic, 1 Saxon Gate East, Central Milton Keynes MK9 3EJ

[mktogether@milton-keynes.gov.uk](mailto:mktogether@milton-keynes.gov.uk)

