

AGENDA

1. Welcome and Introductions

The Chair to welcome Members, officers and the public to the meeting and introduce Members and officers who are present.

2. Apologies

To receive any apologies.

3. Disclosures of Interest

Members to declare any disclosable pecuniary interests, or personal interests (including other pecuniary interests), they may have in the business to be transacted, and officers to disclose any interests they may have in any contract to be considered.

4. Minutes

To approve, and the Chair to sign as a correct record, the Minutes of the meeting of the Community and Housing Scrutiny Committee held on 23 February 2021 (Item 4a) (**Pages 6 to 15**) and of the special meeting of the Committee held on 19 May 2021 (Item 4b) (**Page 16**).

5. Milton Keynes Council Housing Maintenance Programme

The Committee will receive, scrutinise, comment on and make recommendations as appropriate, a presentation from the Council's Head of Asset Management and Investment updating it on the progress the Council's Housing Maintenance Programme (Item 5a) (**Pages 17 to 21**).

As part of the update, the Head of Asset Management and Investment has been asked to address the following points:

- Provide a brief report on the past year, how far back on track the programme is and new initiatives coming forward, work planned for 2021/22, progress against the 2021/22 budget and how this compares to the 2020/21 budget;
- How work is prioritised and what targets are set - in particular:
 - What has been achieved so far and progress towards the Decent Homes Standard for all council housing in Milton Keynes;
 - What has been achieved in energy efficiency improvements;
 - Timeliness of response – time from the first report to resolution;
 - Issues of damp – are these being escalated properly?

The Committee will also receive a presentation from the Managing Director of the Mears Group, which provides the Council's repairs and maintenance

service, and who will discuss the Maintenance Programme with the Committee (Item 5b) (**Pages 22 to 32**).

Council Housing Planned Investment Programme (PIP)

Milton Keynes Council Housing Planned Investment Programme was created in 2018, informed by stock condition survey work conducted by Savills.

It is a 5 year, £165m programme which is due to be completed in 2023/2024. It is currently refreshed yearly based on asset data and local knowledge of the MKC and Mears teams to develop the programme. The 2021 edition of the Programme's Delivery Plan is included as Item 5c (**Pages 33 to 47**).

6. Estate Management

The Committee will receive, scrutinise, comment on and make recommendations as appropriate, on a presentation from the Council's Head of Environment and Waste on how the Council manages estates within the Housing Revenue Account (HRA), covering:

- Landscaping and maintenance of HRA land on estates;
- Pest control – how it is being tackled and is it successful?
- Cleansing / litter / fly-tipping (Item 6) (**Pages 48 to 55**).

Local residents' groups and Estate Renewal Forums (ERFs) have been approached to provide short submissions on both of the above agenda items and may be invited to give witness statements at the meeting.

7. 2021/2 Work Programme

The Committee's 2021/22 Work Programme is attached for information (Item 7) (**Pages 56 to 58**).

Please note that all scrutiny Work Programmes remain flexible and may be subject to change at short notice depending on circumstances at any one time.

If there are any other items within the Committee's remit which members would like to see included in the Work Programme, please bring them to the attention of the Committee's Planning Group (Chair, Vice-Chairs & Scrutiny Officer).

8. Information Item

Housing Service Key Performance Indicators (KPIs):2020/21 – Q4

Included in this agenda pack is data on the Key Performance Indicators for the Housing and Regeneration Service for Q4 of 2020/21 which was reported to the Scrutiny Management Committee on 8 June 2021.

This is for information item only and committee members should feed any concerns they may have about the data in this item to their party housing representative (Chair and Vice-Chairs). The Committee's Planning Group will review any comments at a subsequent meeting (Item 8) (**circulated separately**).

Data on the 2021/22 Q1 KPIs will be published in September.