

(Email received – 12 April 2017) additional information

Hi James.

Regarding memlings metro.

In the past few years that memlings has operated from the agora building they have been a real nuisance. Me and my wife have tried every avenue to sort this out and it was only recently they were supposed to be going to court, in which I was going to appear as a witness on behalf of the council. The owners then wrote to say that the business was closing down so the court hearing got cancelled. But now they are reapplying for a license in a new name. It has been extremely distressing living next door to memlings over the past few years. I was very disappointed when I found out they were reapplying.

The worst times for disturbances are mostly on a Friday and Saturday night. There are some weeks when there is very little noise but other weeks it can be extremely noisy.

Time wise the noise seems to peak at around 11pm until they close. The music can be heard from inside our house when customers open the door to come outside to smoke/enter and leave the premises. The customers are also extremely noisy when they enter and leave. When the door is shut there can sometimes be a dull thud of bass that seems to travel through the house. It's not enough to be heard over the tv for example but on occasions when I've laid down in bed it's enough to drive me insane.

On occasions I have had to phone the police to report anti social behaviour regarding customers from memlings. There have been fights in the street and ally way outside memlings as well as customers urinating in the street and ally way.

On one last note that is more of an environmental issue. The Extractor for their cooking equipment smokes horrendously. If the wind is blowing our way we have to close the windows and bring in the washing. It's so thick and dense it covers the street.

If the hearing is open and I am able to make it I would like to come if possible.

Thanks
Nigel.