

Waste Strategy Task and Finish Group

WEDNESDAY 28 SEPTEMBER 2016

6.30PM

ROOM 2, CIVIC OFFICES
CENTRAL MILTON KEYNES

AGENDA

www.milton-keynes.gov.uk/scrutiny

Membership: Councillors D McCall (Chair), D Hopkins, D Hosking, V McPake, M Petchey and A Webb

Overview and Scrutiny Officer: Dwight McKenzie

For more information about the meeting please contact Dwight McKenzie by e-mail Dwight.McKenzie@milton-keynes.gov.uk

AGENDA

1. **Welcome and Introductions**

The Chair to welcome Members and, officers to the meeting and introduce Members and officers who are present.

2. **Apologies**

3. **Disclosures of Interest**

Members to declare any disclosable pecuniary interests, or personal interests (including other pecuniary interests), they may have in the business to be transacted, and officers to disclose any interests they may have in any contract to be considered.

4. **Minutes**

To approve, and the Chair to sign as a correct record, the Notes of the meeting held on 6 September 2016 **(Item 4) (Pages 3 to 5)**

5. **Scope / Terms of Reference**

To approve the Scope and Terms of Reference for the Task and Finish Group **(Item 5) (Pages 6 to 14).**

6. **Report - What customers want and think of waste services (Evidence of a pilot and satisfactions surveys)**

To consider what customers in Milton Keynes want and expect of waste services in the borough based on data obtained from a pilot and satisfaction surveys. **(Item 6) (Pages 15 to 31) (Annex 3 to Follow)**

7. **Proposed Work Programme**

- **September 28, 2016-** Review of what customers want and think of waste services (evidence of a pilot and satisfaction survey information).
- **October 2016-** Review of future trends/demand predictability (what will waste look like in 5 years), and what happens elsewhere in waste service management such as with other local authorities.
- **November 2016-** Review of shortlist with the varied options/pilots considered in development of the new Waste Strategy broken down into costs, benefits, medium term financial plans/projections.
- **December 2016-** Review of Strategy direction based on evidence gathered and particular option(s) chosen.