

Item 3

MKCHF Actions – 16th November 2006

Requestor	Officer Responsible	Action requested	Action taken
Geoff Woolmore/George Byfield	Kathy Bassett/Anth	Please send all guidelines from central government regarding rent increases to tenant reps, also copy to be sent to the Resource Centre	Following discussion at Executive meeting it was decided to send a copy of the document to those who requested it and to hold a copy at the Tenants Resource Centre.
Geoff Woolmore	Kathy Bassett	To investigate whether there is a review of how rents are calculated in the coming months	Assume domestic rents. No review of how rents calculated in coming months. Only possible change of not how, but how much, could occur when the final subsidy information arrives from the Government during December.
Fred Smith	Kathy Bassett	How much money is being paid from the HRA to HBS	2006/07 £3 million
Margaret Burke/Janette Bobey	Anth	To provide a detailed report to a future MKCHF meeting on garages. To include; <ul style="list-style-type: none"> • How many are currently rented • What is the drop of rate for the last 5 years • What is the uptake for the last 5 years • Comparisons of garage rents with other areas 	Report to be heard at the March Forum
Hazel Taylor	Anth	To provide a cost for the cost of sending a leaflet to every house regarding the recent survey of garages. Also to provide a percentage of how many garages are rented by non-council tenants	To be included in report above.

Jeanette Marling	Matt Bishop	To investigate why letters have not been sent to the Lakes Estate regarding decent homes	Mark Allison confirmed that letters were sent out to the Lakes
All	Matt Bishop	To provide the answer to how many voids are currently across the stock (16-11-06)	There are currently 50 voids with Building Services for the completion of works to bring them up to a standard for letting. This number of voids in this stage of the process has gradually and sustainably reduced over the past 6 weeks showing real improvements in service delivery in this area.
Fred Smith	Dave Siddals	To resend out letter to Fred Smith regarding his previous enquiry about wall ties.	Jason contacted Fred Smith 21.11.06 advised that full survey of the estate is required before any action can be taken. Fred had no issue with this.
Fred Smith	Dave Siddals	Dave to investigate why someone was turned down for insulation because no wall ties existed in their property – property situated in Bounds Croft, Greenleys.	This related to 36 Bounds Croft – As above a survey is required of the estate. Tenant advised 21.11.06
Hazel Taylor	Dave Siddals	To address contractors doing damage to paths in Greenleys by driving over them.	The contractor was identified as Aspect. Action was taken and Hazel advised in November 06.
Jeanette Marling	Pam Wharfe	To provide feedback from the voids workshop at a future meeting	Discussed at Exec and DoH meeting in Dec
Hazel Taylor	Derek Beaumont	To set up a working group to look at assistance for heating costs when a boiler fails	Volunteers requested to express an interest for a meeting to be held Jan/Feb
George Farran	Derek Beaumont	To look into details of an individuals case to find out why they waited three weeks for a	Derek has contacted George

		replacement boiler. Derek to contact George for details.	
All	Paula Mason	To circulate job description of Communications Officer for election/co-option of tenant rep.	Circulated with monthly calendar mailout.
George Chennell	Dave Siddals	To look into issues at Durrans House, Jan to contact George to clarify what they are. This will also include double glazing.	There are no plans to install double-glazing at Durrans Hse. The condition is acceptable.
Lyn White	Paula Mason	To discuss website for Residents Association	PM is looking onto course which will suit interested resident
All	Pam Wharfe	To discuss with Communications team the usage of pictures and addresses	
All	Paula Mason	To carry out a survey of how tenants would like to be contacted	In progress
Jeanette Marling	Sharron Comerford	Sharron to contact Jeanette re consultation about future use of Bramley Grange.	Meeting held 14-12-06