

**Conditions agreed Ousebank (provisional)**

1. A sound limiter shall be used to the effect that after 23:00 hours, all amplified music, recorded or otherwise live music, shall not exceed the pre-existing background noise level, by more than 5dB (LAeq 5 mins), as measured at the rear and side boundary of the premises
2. All Patrons shall be clear of the premises by the closing time specified on the licence for that day.
3. All alcohol supplied for consumption off the premises shall be in sealed containers, other than that supplied for consumption in the designated outside areas of the premises shown on the attached plan'.
4. Tables and chairs outside the premises shall not be used by customers after 23:00
5. Notices will be displayed requesting that customers respect residents by keeping noise to a minimum as they leave.
6. A contact number or email will be made available for residents to notify the premises of any concerns/complaints.
7. A record shall be kept of all complaints made and the action taken.
8. When regulated entertainment (i.e. live music, recorded music etc.) is held at the premises, the premises licence holder or another responsible person nominated by the licence holder shall carry out a sound check outside the premises to ensure that music is not played at such a volume so as to cause a nuisance or if identified as a potential nuisance, to take steps to reduce the volume. Checks shall be made at the start of entertainment and every 45 minutes thereafter.
9. An adequate CCTV system will be maintained at the premises covering the bar and main licensed area
10. The last supply of alcohol for consumption on the premises shall be 15 minutes before the stated closing time Sunday to Friday.
11. There shall be no entry to the premises after 23:00 for any new customers.
12. If the premises licence holder receives a report/complaint from a resident that a patron of the premises has behaved in a way so as to cause an unreasonable nuisance either whilst at the premises or when leaving the premises, it shall be dealt with as follows:
13. If the patron subject to the complaint can be identified and the premises licence holder is reasonably satisfied that a nuisance was committed by that patron the premises licence holder shall, in the first instance issue a warning; and in the second and any further instances bar the patron for an appropriate period of time. If the patron subject to the complaint cannot be identified the premises licence holder shall record the incident as occurring.
14. On a quarterly basis the premises licence holder shall review all complaints made and if the premises licence holder believes that its patrons are having a negative effect on the local area shall take reasonable measures to prevent this.
15. Posters shall be displayed confirming that a challenge 25 Policy shall be operated at the premises.
16. A refusal book shall be maintained at the premises and used for recording all refusals.
17. All staff will be trained to challenge customers appearing under the age of 25 and the types of Identification document acceptable as proof of age.
18. The rear exit door shall be closed at all times.
19. The shutters on the windows of the lounge bar facing Ousebank Gardens are closed from 22:00.
20. The Club has secondary double glazing installed on the windows to the premises that front Ousebank Street.
21. The outside area to the rear of the premises is not to have tables and chairs placed in it.