

MINUTES OF THE MEETING OF THE HEALTH AND ADULT SOCIAL CARE COMMITTEE HELD ON WEDNESDAY 6 DECEMBER 2017 AT 7.00 PM AT THE CIVIC OFFICES, ROOM 1.02.

Present: Councillors Marie Bradburn (Vice Chair), Paul Williams (Vice Chair), Isobel McCall, Gladstone McKenzie, Catriona Morris, Alex Walker, Pauline Wallis and Alan Hancock (Healthwatch Milton Keynes)

Officers: Michael Bracey (Corporate Director- People), Victoria Collins (Director- Adult Social Care), Sandra Rankin (Head-Older People's Housing and Community Support), Elizabeth Richardson (Overview and Scrutiny Officer) and Dwight McKenzie (Overview and Scrutiny Officer)

Also Present: Cllr Nigel Long, Hilda Kirkwood (Chair- Healthwatch Milton Keynes)

Apologies: Councillors Alice Jenkins (Chair), Ann Clancy, Stephen Coventry, and Jan Lloyd (Older Persons' Champion).

DISCLOSURE None

OF

INTEREST

Following agreement by the Committee, the meeting was chaired by Cllr. Paul Williams due to Cllr. Alice Jenkins not being able to attend the meeting.

**HASC24 MINUTES
RESOLVED-**

That the Minutes of the meeting of the Committee held on 27 September 2017 be approved and signed by the Chair as a correct record subject to Hilda Kirkwood (Healthwatch Milton Keynes) being recorded as having substituted for Alan Hancock (Healthwatch Milton Keynes), and "assess regeneration areas" be changed to "assess regeneration and new areas" on page 5.

HASC25 DIRECTLY PROVIDED DOMICILIARY CARE SERVICES

Witnesses: Nigel Long (Cabinet Member- Adult Care & Housing)
Victoria Collins (Service Director- Adult Services), Sandra Rankin (Head- Older People's Housing and Community Support Service)

The Committee received a brief presentation from the witnesses who outlined:-

- The Bulk of domiciliary care services in Milton Keynes is provided by external partners.
- Care needs for Milton Keynes' population has been increasing in complexity.
- Milton Keynes Council faces a challenge to expand in-house domiciliary care services given resource constraints.
- An internal review of the Council's in-house domiciliary care services is being undertaken to develop the service so as to better meet demand and more complex needs.
- In-house domiciliary care services are being developed to address dementia care needs.
- Milton Keynes Council domiciliary care service employs 130 carers who work from 7am to 10pm daily and on average over 2,100 hours of care per week.
- "Dignity in care" is adhered to by Milton Keynes Council, and the care service is person centred.
- A recent Peer review has identified staffing as being a strength in Milton Keynes in-house domiciliary care services.
- All carers in Milton Keynes are required to have at a minimum a level 2 diploma and most have a level 3 diploma.
- A dementia pathway training programme which includes dementia awareness is made available to carers by the Council.
- Care services in Milton Keynes will in future be more joined up.

Following the presentation, in its discussion the Committee noted:-

- a) In-house domiciliary care services transformation will be carefully managed so as to mitigate any impact on users in the process.
- b) Milton Keynes Council has the resource capacity to provide domiciliary care for young people with dementia.
- c) The Council encourages those eligible for personal budgets to access and utilise it.
- d) An increasing number of Councils are opting for in-house domiciliary care service provision so as to prevent over reliance on external providers.
- e) Day and night domiciliary care services will be integrated in January 2018 to enable 24/7 home care and greater flexibility for users.
- f) Milton Keynes Council is working in partnership with hospices to provide end of life care.
- g) The reablement service provides 6 weeks of care after people are discharged from hospital.
- h) Age UK has identified isolation for people needing care as an issue, but this cannot be solved by domiciliary care services but rather through community engagement.

- i) The Government's "Integration Agenda" is supported by the Council, which it is hoped will improve how the NHS and Clinical Commissioning Groups commission services.

RESOLVED-

1. That the Committee commends the Adult Social Care Service for the domiciliary care services provided.
2. That the Committee supports the "Integration Agenda" as relates to domiciliary care services.

HASC26

ACCESS TO MENTAL HEALTH SERVICE FOR HOMELESS-TASK AND FINISH GROUP REPORT

Cllr. Paul Williams (Chair- Task and Finish Group), provided a brief presentation on the work and report of the Task and Finish Group. It was outlined:-

- The Report has been presented to Cabinet which has accepted all the Report's Recommendations.
- The Housing and Community Committee and Scrutiny Management Committee have both endorsed the Report.
- Several organisations including charities were engaged in the conduct of the review of mental health services for homeless people.

Following the presentation, in its discussion the Committee noted:-

- a) The Health and Wellbeing Board has asked its member organisations to feedback on the Report, regarding which Michael Bracey (Corporate Director- People) will follow up for responses.
- b) The Scrutiny Management Committee will in future review the issues identified in the Report and any progress in implementation of the Report's Recommendations.

RESOLVED-

1. That the Committee endorse the Access to Mental Health Service for Homeless- Task and Finish Group Report.
2. That the Access to Mental Health Service for Homeless- Task and Finish Group Report be provided to the Milton Keynes GP Federation for their information and feedback to the Council.

Witness: Hilda Kirkwood (Chair- Healthwatch Milton Keynes)

The Committee received a brief presentation from Ms. Kirkwood who outlined:-

- Healthwatch Milton Keynes recently appointed a new Chief Executive Officer and Deputy Chief Executive Officer.
- Healthwatch Milton Keynes is appreciative of the financial support provided to it by Milton Keynes Council.
- "Enter and view" is a statutory power held and used by Healthwatch Milton Keynes, and has been used to observe service provision at Milton Keynes University Hospital NHS Foundation Trust.
- Healthwatch Milton Keynes currently has a larger number of volunteers relative to past periods.
- Healthwatch Milton Keynes failed to adequately engage with hard to reach community groups in the 2016/17 period.
- A new Healthwatch Milton Keynes Board was recently appointed, and greater engagement with hard to reach and minority ethnic groups is planned for the 2017/18 period and beyond.
- Healthwatch Milton Keynes is heavily involved in issues relating to access to primary care.
- Healthwatch Milton Keynes is one of four Healthwatches in the Bedfordshire, Luton and Milton Keynes Sustainability and Transformation Partnership (STP) footprint area that are working closely together regarding the STP.
- A review of Accident and Emergency services in Milton Keynes was recently undertaken by Healthwatch Milton Keynes volunteers.
- Healthwatch Milton Keynes uses social media to engage young people in its activities.

The Committee commended Healthwatch Milton Keynes for its report and work in Milton Keynes. The Committee also expressed the view that the Healthwatch's notable successes could have been highlighted to a greater extent in the Annual Report.

RESOLVED -

1. That the Committee endorse Healthwatch Milton Keynes Annual Report 2016/17.
2. That Healthwatch Milton Keynes' Annual Report be considered early in the Committee's yearly Work Programme.

HASC28

PROPOSED 2017/18 WORK PROGRAMME

The Committee received and reviewed the items for the 2017/18 Work Programme.

RESOLVED

1. That the remainder of the Work Programme for 2017/18 be agreed.
2. That Gambling be considered as a potential Agenda item for the 2018/19 Work Programme.

THE CHAIR CLOSED THE MEETING AT 8:10 PM