

**INTERNAL MEMORANDUM****To:** Licensing Team**Our Ref:** SRU544705**From:** Natasha Bentley
Tel: 01908 252408
Fax: 01908 258055**Your Ref:****Date:** 25 April 2017**Re: Memlings Metro Limited, Unit 40 Agora Centre, Church Street, Wolverton**

I have reviewed the application for the above site and I have some concerns in respect of the application and therefore would like to make a representation. The premise is in close proximity to residential properties hence there is potential for noise disturbance to residents residing in the area.

Due to the proximity of the nearby premises the following conditions are recommended:

- 'All amplified Regulated Entertainment must be provided through a sound limiting device. The sound limiting device must be installed and set by a competent engineer or otherwise NICEIC registered electrical contractor. The Premises Licence Holder shall ensure that the sound limiting device is set, maintained and operated, to ensure that noise from entertainment does not cause a nuisance to nearby noise sensitive properties. Upon completion, a report by the sound engineer shall be forwarded to the Licensing Authority, stating the positions of its associated component microphone, warning alarms and noise outlets (to power amplifiers and loudspeakers) and state the noise trigger level at which the cut off-device will activate.'
- 'Regulated entertainment is not to be provided until a sound limiting device has been installed, set and a report forwarded to the Licensing Authority as per condition above.'
- 'The Premises Licence Holder or nominated person shall ensure that the sound limiting device is sealed after commissioning, so that sound operators cannot override the system during the performance of recorded music.'
- 'The Premises Licence Holder shall ensure that the sound limiting device is reset as necessary, particularly when monitoring of noise from the premises has identified an issue. Any resetting of the sound limiting device must be undertaken by a competent engineer or otherwise NICEIC registered electrical



contractor. Upon completion, a report by the sound engineer shall be forwarded to the Licensing Authority, stating the positions of its associated component microphone, warning alarms and noise outlets (to power amplifiers and loudspeakers) and state the noise trigger level at which the cut off-device will activate.'

- 'The Premises Licence Holder or nominated person shall carry out regular assessments of the noise coming from the premises, at least hourly when regulated entertainment is taking place in order to establish whether there is noise breakout from the premises. If the assessment reveals noise breakout at a level likely to cause disturbance to the occupants of properties in the vicinity then the volume of music shall be reduced to a level that does not cause disturbance. A record of such observations shall be kept in a log for that purpose, such a log shall be completed immediately after the observation detailing the time, location and duration of the observation, the level of noise breakout and any action taken to reduce noise breakout. Such log must be made available at all times upon request to any relevant responsible authority.'
- 'When regulated entertainment is being provided all external doors and windows will be kept closed, save for immediate ingress and egress of staff and customers.'
- 'Self closers are to be installed and maintained on all entry doors to the premises so as to ensure that doors close automatically during ingress and egress of staff and customers.'
- 'Prominent, clear notices shall be displayed at all exits requesting customers to respect the needs of local residents and leave the premises and the area quietly.'
- 'Taxis should be encouraged to pick up and drop off customers on Church Street.'
- 'The premise licence holder or his nominated representative will ensure as far as reasonably practicable that persons do not congregate outside the premises after closing time.'
- 'The premises licence holder will regularly monitor and check that all the above conditions are being complied with whether or not responsibility for the compliance with those conditions has been delegated to the designated premises supervisor.'
- 'Two door supervisors are to be provided from 11pm to make sure entry and dispersal takes place in an orderly and proper manner and all customers enter and disperse quietly and respectfully. Helping customers with Taxi's, Moving



People along, ensuring customers are as quiet as possible and clearing the site as quickly as possible.'

- 'The premise licence holder or his nominated representative will ensure as far as reasonably practicable that patrons do not congregate outside the premises on the stairway and the alleyway during opening hours and after closing time.'
- 'Regulated entertainment must finish no later than 30 minutes before the closing time specified on the licence.'
- 'The provision of late night refreshment for consumption on the premises must finish no later than 45 minutes before the closing time specified on the licence.'