

Scam victims and the work of Trading Standards

Deborah Charles
Principal Trading Standards
Officer



ITEM 5c



milton keynes council

Rogue Traders and Scammers



PRIZE CLAIM AND DELIVERY COUPON
(To be completed and sent to the relevant provider in order to claim the prize)

By sending this PRIZE CLAIM AND DELIVERY COUPON to **MILTON KEYNES - THE FALCON!** you are acknowledging the assignment of your Prize Delivery Office to you and the transfer of all your rights to the prize.

APPROVED

YOUR PRIZE
 You have already been assigned to you and the ticket to enter the draw, the competition and the prize delivery office. You are now required to complete this form to claim the amount of the "GRAND PRIZE" Competition.

AWARD OFFICE

For the payment of insurance fees and the opening of the prize - a total amount of £250.00

Name of Contestant: (By Contestant)
 LAWSA CA Milton Keynes
 Card Number:
 Date: / /

Prize Delivery Office (Name and Address):
 Street: Milton Keynes, Bucks MK14 6 5LH

WAIVER
 (To be sent in the enclosed envelope only if you wish to waive your right to your prize)

I, the undersigned, hereby acknowledge that I have received the PRIZE and I agree to transfer all my rights to another event in the future. I also agree and accept that my Prize Delivery Office will be the "GRAND PRIZE" Competition draw, which will be held on at . I agree to accept the terms and conditions of the "GRAND PRIZE" Competition and I agree to accept the terms and conditions of the "GRAND PRIZE" Competition.

NAME: / /
 Address: / /
 Date: / /

OFFICIAL SIGNATURE
 Signature:



2:13 pm
 GOVREV >

Text Message
 Wed 3 Apr, 1:26 pm

you have an outstanding tax refund of 265.86 for tax year 17/18, please fill out the following form to process your refund <http://hmrc.govme.com>

scammer:

someone who makes money using illegal methods, especially by tricking people

Impact of Scams

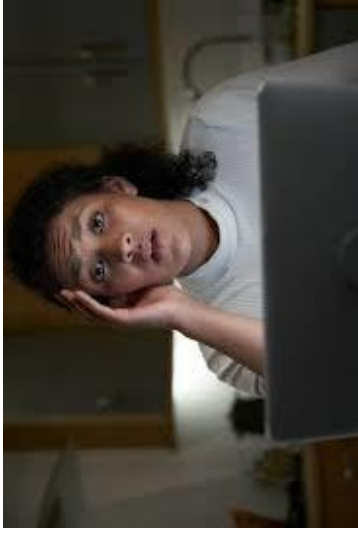
Become repeat victims

Lose confidence

Embarrassed

Fearful

In denial



Tackling Rogue Traders

- Rapid response team
- Investigate and prosecute
- Share intelligence
- Educate



[B](#) News > Buckinghamshire News > Milton Keynes

Milton Keynes builder jailed after conning customers out of almost £40,000

Matthew Irvine took money for work he never completed



milton keynes council

Tackling 'Scammers'

- Visit scam victims
- Adult Social Care
- Friends Against Scams Training
- Social media
- Community groups
- Royal Mail sorting offices training
- Banks
- Prosecutions



INVESTIGATES

...from the fishy

Don't get burned by solar heating racket

FIRM CHARGES £495 FOR 'WORTHLESS' COMPENSATION CLAIMS



THE RECS no shortage of dodgy solar panels firms and some people might even suggest that the industry is a victim of a reputation that once applied to double-glazing.

But in an industry in which recovery firms springing up and offering to help get compensation for the cost of the panels, it is not surprising that the industry has been hit by a scam.

One of those scam firms is Vesty Energy, which has been charged with 12 per cent director George Hordley has this had he legally obtained a patent for the panels.

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The 31st Payment Tip-Off...

The opportunity to enter to win a Cash Award is brought to the recipient of this notification by CASH CLAIM ADVISORS, a United Kingdom based company. Failure to respond before the imposed deadline will result in the award being null and void. The full specification is critically responded at 14 days. Follow applicable instructions item as written.

Award Amount Available (Maximum): **1,792,000.00 €**

Designated Entry Number to Recipient: **3050333132333132333333**

OFFICIAL JUDGING NOTIFICATION

AWARD NUMBER: **407-UN**

AWARDING OFFICE: **1407-UN**

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Difficulties we face

- Rogue Trader incidents – lack of reporting
- Scam victims – failure to identify
- Small team
- Many other responsibilities