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REVIEW OF MENTAL HEALTH DAY SERVICES - CLUBHOUSE DEVELOPMENT

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1. Purpose

- 1.1 To seek approval for a process of consultation with partners and users to achieve a reconfiguring of mental health day services to enable the revenue costs of the "Clubhouse" to be included within existing mental health service budgets

2. Summary

- 2.1 Following on from the Workplace Associates report on Keystone, a user led review of mental health day services was undertaken and the findings presented to Neighbourhood Services Committee in February 1999. There were several recommendations, one of which approved the feasibility of developing a "Clubhouse" as an addition to the existing range provision, be explored.
- 2.2 The aim is to achieve this through consultation with users and partners in a process of "scenario building". At the same time work should be undertaken to progress the tendering of a managing agent for the Clubhouse and finding ways of providing a more joint service from Keystone and the Campbell Day Hospital.

3. Recommendations

- 3.1 The Committee is asked to:
- (a) agree that rather than re-tendering the services, a process of working together with partners and users is undertaken to determine the long term configuration of mental health day services, in accordance with the report approved by the Committee in February 1999.
 - (b) agree that further work should be undertaken to progress the potential of integration of some of the functions of Keystone with aspects of the Campbell Day Hospital; and
 - (c) agree that the management oversight of this process should be delegated to the Strategic Director Neighbourhood Services, in consultation with the Clubhouse Steering group.

4. Background

- 4.1 The Workplace Associates Report with respect to Keystone recommended that an in-depth user led review of Mental Health Day Services be undertaken as a matter of urgency. Neighbourhood Service Committee in February 1999 received this Review and agreed that further work should be undertaken to consider the feasibility of developing a Clubhouse in Milton Keynes while maintaining the existing range of services.
- 4.2 The Mental Health Day Service Review is a key task under 5.1 of the Directorates Strategic Plan.
- 4.3 The Clubhouse provides a very specific model of service. The underlying principle is that the Clubhouse is run by its members. Although there are a limited number of paid staff, the Clubhouse works on the belief that every member has some kind of contribution to make, a say in the running of the Clubhouse and a responsibility to contribute to it. The Clubhouse offers long term structured support and a place to belong. An integral Supported Employment Programme offers safe opportunities for moving back into the world of work and is part of the ethos of the Clubhouse model.
- 4.4 Since February 1999, a Clubhouse Steering Group has been established. The group has met on six occasions and has prepared a specification for the managing agent and the property. There has been a successful bid for a Supplementary Credit Approval for the capital costs of the Clubhouse. This will provide £300,000 towards purchase, refurbishment and equipping of property.
- 4.5 A similar report to this was prepared for Neighbourhood Services Committee on 9 November 1999, but withdrawn due to the confusion with the more immediate budget issues. These issues are dealt with in a separate report.

5. Issues and Choices

- 5.1 It is now proposed that the long term configuration of services should be resolved by a process of partners and service users working together to build up a small number of possible scenarios of how a Clubhouse could be developed within available resources, distributed across the spectrum of services. This process of re configuring resources in Mental Health Day Services will include Keystone. It is expected that this process should take approximately 4 months and then there would need to be widespread consultation on the developed scenarios.
- 5.2 Supplementary Credit Approval has been granted to provide the funding of the capital costs of developing a clubhouse. This will provide £300,000 to purchase, refurbish and equip a property. To ensure that the Supplementary Credit Approval is not lost, it will be important that a managing agent for the Clubhouse is identified before the end of the next financial year. (2000/2001) and the purchase and works on the property are complete in that time. To achieve this the tender process for the managing agent will need to go ahead in advance of the final outcome of the consultation process. The earliest that any changes will impact on services will be in the second half of the next financial year. It could in fact be as late as April 2001.

5.3 The Clubhouse Steering Group is continuing to work towards the development of a Clubhouse in Milton Keynes. It is important to avoid unnecessary delays, if their commitment is to be maintained.

6. **Implications**

6.1 Environmental

A property will be purchased for the clubhouse. Planning permission for change of use development may be needed and will need to address local environmental considerations.

6.2 Equalities

All of the proposals have been developed with a range of service users. This has included a mix of people of differing ages and a balance of gender. The Clubhouse Steering Group will be making all of the decisions about the Clubhouse and any provider will need to demonstrate their commitment to the continuation of this process. Any managing agent will need to be an equal opportunities employer.

The Clubhouse will have disabled access. The Clubhouse will need to make particular efforts to ensure that ethnic minority communities feel confident in using the service.

6.3 Financial

There are no additional resources required, but rather a reconfiguring of the existing budgets. The detail of these changes will be based on consultation with service users.

6.4 Legal

The acquisition of property will have to go through legal processes, including planning permission. Tendering will involve entering into contractual arrangements with an independent service provider.

6.5 Staff and Accommodation

No staff will be employed by the Council, and no Council premises will be used.

7. **Conclusions**

7.1 The user led review of mental health day services has enabled the Council to be confident that the proposed developments of the service will improve the spectrum of care available and the Council's ability to perform its statutory duties.

7.2 Achieving this change in current provision is difficult, particularly in the present financial situation. It will be essential that service users are involved in the detail of the reconfiguring of these resources.

Background Papers: Report to Neighbourhood Services Committee 2 February 1999