

REVIEW OF SERVICES FOR PEOPLE WHO ARE DEAF AND HARD OF HEARING - ACTION PLAN

Recommendation	Action	Who	When	Resource Implications
Eligibility Criteria	Develop Consult & consider impact on current provision	Dave Ewing-PD Team manager Commissioning Unit	✓ -Dec -Jan/Feb -	Not known until the criteria is agreed and the resource implication will be affected by new charging policy
Identified Officer to liaise with Deaf Club & Community	Liaise with Team Manager & Service Manager	Commissioning Unit Dave Ewing Sue Graham- Service Manager	Jan	If no one is found a request for funding will have to be made
Support the establishment of a new MK Deaf Club	-Find venue -Constitution -Money for running prevention -Rent agreement -Adapt property	Commissioning Unit Deaf Steering Group	✓ Oct 99	£3000 for start up costs from prevention grant and £2000 pa for the following 2 years agreed

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Need to improve Services to the under 5's	Distribute report – Education, HealthVisitors, PCG,audiology and Children's Services Service review – children with disability	ML-Commissioning Dot Metcalf	Jan Spring 2000	None at present
Establish a quarterly forum	Distribute report Organise initial meeting	ML ML / OP Commissioner	March 2000	None – except with existing provision of ? & admin support. Forum to be serviced through commissioning.
Jointly produce information with Health Education Social Care & Independent Provider	Complete tendering process Establish a Working Group	Commissioning Unit	Summer 2000 Info published -Jan 2001	£1500 – one off within existing printing budget negotiate contribution from health

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Establish a corporate contract for deaf interpreting	<ul style="list-style-type: none"> ◆ Equalities ◆ Equalities panel ◆ Liaise & establish estimate of annual use ◆ Negotiate with directorates ◆ Negotiate block booking contract April 2000-2001 	Commissioning Unit Finance	March 2000	<ul style="list-style-type: none"> ◆ NS & L&D &Ed already have identified budgets ◆ £1000 from Resources £1000 from environment to be ring fenced for interpreting
Deaf awareness raising campaign	<ul style="list-style-type: none"> ◆ Liaise with training ◆ Include as part of DDA training ◆ Distribute review summary 	Joy Halles – HR Commissioning Unit	During 2000/2001	<ul style="list-style-type: none"> ◆ No additional highlighted within existing courses ◆ Ensure maximum take-up of existing courses
Develop more accurate register of deaf & hard of hearing	<ul style="list-style-type: none"> ◆ Flyer – GP's audio audiology hos ◆ SW's older people ◆ Liaise Care 1st & secretary PD team 	Commissioning Unit	March 2000	<ul style="list-style-type: none"> ◆ Time & stationery within existing provision

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Single access point for information & equipment – Deaf & hard of hearing children & adults	Committee agreement Prepare tender & spec Consult on specification Tender	Commissioning Unit	✓ Nov 1999 Jan 2000 Feb 2000 Mar 2000	The existing combined budgets allow £4,600 <u>£26,875</u> £31,475 This would provide the basis for the first year
Pursue funding – support for new hearing aid wearers	◆ Explore external funding ◆ Negotiate with Health	Commissioning Unit	Summer 2000	There is no scope at this time to provide this within existing resources. This would need to be new funding, but has not yet been possible to quantify.
Review Day & Residential provision	Incorporate in existing review process	Commissioning Unit	Spring 2000	Won't know until outcome of review. A report to member will be prepared with the outcome at that time.
Further consultation to include health	Arrange meeting	ML	Feb	Within existing arrangements

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Minicom & loop systems available across council	Costings sought Report to equalities panel	ML Sound advantage	Dec Feb 1999	Approx £5000 Depending on the number of offices included. Suggest a programme over 3 years
Publish minicom and fax numbers	Liaise with all sections of the council & identify numbers & locations	ML / Admin	March 2000	Within provision 'messenger'
CAB should provide expert advice to deaf and hard of hearing Council to support this	Liaise – CIL, CAB And MK Language Service Monitor use after 6 months	ML	✓ Oct 99	Covered within existing contract
Further work to consider the needs of deaf / blind	Incorporate in existing review	Commissioning Unit	During 2000/2001	Wait until the outcome of review