



MILTON KEYNES COUNCIL HOUSING FORUM

18 JANUARY 2007

7.30 PM

**COUNCIL CHAMBER, CIVIC OFFICES,
CENTRAL MILTON KEYNES**

A G E N D A

**REPAIR AND HOUSING MANAGEMENT
SURGERIES WILL OPERATE FROM 6.30 PM IN
THE MEMBERS LOUNGE (CIVIC OFFICES)**

If you have any enquires about this agenda please contact Michael Toze, Committee Manager, on Tel: (01908) 252362 or E-mail: Michael.Toze@milton-keynes.gov.uk

TENANT REPRESENTATIVES

1. **Bradville North End Residents' Association**
M Burke and P Bonarius
2. **Bradwell Common**
B King and P Warner
3. **Castles Residents Association**
M Healey and J Blore
4. **Conniburrow Community Association**
G Byfield and T Field
5. **Eaglestone Residents' Association**
A Mercer
6. **Fenny Stratford Residents' Association**
G Chennell and R Venn
7. **Fishermead Residents' Action Group**
A Work and G Farran
8. **Greenleys Residents' Association**
F Smith and H Taylor
9. **Lakes Residents' Association**
J Marling and L White
10. **Meads Close Residents' Association**
G Murphy and J Beale
11. **Netherfield Residents' Association**
J Bobey and E Bobey
12. **Tinkers Bridge Residents' Association**
J Kennah and P Prop
13. **Town End Crescent, Stoke Goldington**
G Bacchus and C Sandall

PARISH REPRESENTATIVES

1. **Great Linford Parish Council**
C Allum (Downs Barn) and C Bradford (Pennylands).
2. **Woughton Parish Council**
G Woolmore (Beanhill).

OFFICERS OF THE FORUM EXECUTIVE 2006 – 2007

Eamonn Bobey (Netherfield Residents Association) (**Chair**), Margaret Burke (Bradville North End Residents Association) (**Vice-Chair**), Pauline Prop (Tinker's Bridge Residents Association) (**Tenant Resource Centre Manager**), Rita Venn (Fenny Stratford Residents Association) (**Deputy Tenants Resource Centre Manager**), Jeanette Marling (Lakes Residents Association) (**Finance Officer**).

The proceedings at this meeting may be recorded for the purpose of preparing the Minutes of the meeting.

Agenda can be accessed via the Internet at: http://www.mkweb.co.uk/your_council/

(a) Health and Safety

Any persons attending meetings in the Council Offices are requested to take a few moments to familiarise themselves with the nearest available fire exit, indicated by the fire evacuation signs. In the event of a continuous alarm sounding during the meeting you must evacuate the building immediately and follow all instructions provided by the fire evacuation officer who will identify him/herself should the alarm sound. You will be assisted to the nearest designated assembly point until it is safe to return to the building.

Any persons unable to use the stairs will be assisted to the nearest safe refuge. The yellow call point alarm will be sounded to alert the fire service as to your presence.

(b) Mobile Phones

Please ensure that your mobile phone is switched to silent or is switched off completely during the meeting.

Comments, Complaints and Compliments

Milton Keynes Council welcomes comments, complaints and compliments from members of the public in order to make its services as efficient and effective as possible. We would appreciate any suggestions regarding the usefulness of the paperwork for this meeting, or the conduct of the meeting you have attended.

A form is available online at <http://www.mkweb.co.uk/complaints/home.asp> or is obtainable from the Committee Manager at the meeting.

Agenda – 18th January 2007

1. Apologies

2. Minutes

To approve as a correct record the Minutes of the Milton Keynes Council Housing Forums held on 16th November 2006 (**pages 6-16**).

3. Matters arising

To consider any matters arising from the Minutes of the meetings held on 16th November 2006 (**pages 17-19**).

4. Advance notice of any other business

ITEMS FOR DISCUSSION

5. Tenant and Leaseholder Satisfaction Survey 2006 results

To receive a presentation from ORC International who carried out the survey on behalf of the council (**pages 20-26**).

6. Draft Black and Minority Ethnic Housing and Social Care Strategy

To receive a presentation from Clementine Smith, Housing Research and Strategy Officer (**pages 27-29**).

7. Budget 2007/8 and HRA budget monitoring update

To receive 2 reports from Caroline Chandler, Finance Manager (**pages 30-43**).

8. Performance report

To receive a report from Deborah Cater, Performance and Quality Officer (**pages 40-49**).

9. Election of Communications Officer to the Executive 2006/7.

To elect to the above position on the Forum Executive.

ITEMS FOR INFORMATION

10. Window replacement programme 07/08 – leaseholder consultation

To receive a verbal update from Derek Beaumont, Partnering Manager.

11. Reports from Associations

To receive individual reports from Residents Associations, 3 minutes per Association.

12. Officers Reports

To receive the Minutes from the Officers meetings of the MKC Housing Forum held on 30th October, 13th November and 27th November (**pages 50-61**).

13. Notes from other meetings

To receive notes of the meeting held between the Executive and Councillor Irene Henderson on 23rd November and notes of the meeting held between the Executive and Pam Wharfe on 14th December (**pages 62-65**).

14. Any other Business

To receive any other business that the Forum has given advance notice of under item 4, Advance notice of any other business.