

**MKCHF ACTIONS – 18 JANUARY 2007**

<b>Requested by</b>	<b>Officer responsible</b>	<b>Action requested</b>	<b>Action taken</b>
Brian King	Paula Mason	Training for reps on race/cultural awareness	A session will be arranged and all Forum reps invited.
Geoff Woolmore	Simon Aslett	Geoff to receive info on rent setting	Geoff will collect from TRC
Janette Bobey	Caroline Chandler	How much has the extra spend on disabled adaptations reduced the backlog?	The additional funding has reduced the waiting list from approximately 460 to 205. The 255 that were targeted were some of the larger jobs. If this additional funding was not made available the waiting list would have potentially stood at 700.
Eamonn Bobey	Derek Beaumont	Report back on Mitie overspend	The HRA as a whole will <b>not</b> be overspent. The deficit in responsive repairs will be met by use of the contingency fund and underspend elsewhere in the service. We are working to understand where the issues are and what control measures can be taken for 2007/8.
Janette Bobey	Jon Bilson	Re para 7.3 of performance report what local focus groups were set up?	Under investigation
Janette Bobey	Jon Bilson	Reps would like to be involved in the review of the complaints system	Jon and the Council's Complaints Officer to meet with Forum Executive in the near future.

Hazel Taylor	Derek Beaumont	Issue of window replacement for leaseholders to be reviewed and any developments brought back to the Forum.	We are evaluating the options on the best way to proceed. The Forum will be informed once a decision is reached.
Hazel Taylor	Derek Beaumont	After the recent stormy weather how will the council respond to requests for fencing repairs?	Revised guidelines for fencing have been developed – restricted to health & safety work.
Janette Bobey	Pam Wharfe	Investigate allegation of fraudulent housing application.	Pam awaiting the information from Janette.
Janette Bobey	Anthony Hodson-Curran	Investigate why a walkabout on Netherfield had been arranged before the focus group had met.	The local manager had arranged this walkabout.