

THE PATIENT VOICE	
Partner: Healthwatch Milton Keynes	Representative: Hilda Kirkwood

UPDATE 1	Our Annual Healthwatch event, which provides a one stop shop for Health and Social Care information, will be held in Middleton Hall again this year. The date is Thursday 6 October 2016.
UPDATE 2	We are in the process of updating our computer systems and developing the way in which we capture and report on issues gathered for the public regarding Health and social Care matters in Milton Keynes. The system is designed by Healthwatch England and enables Local Healthwatch input into national trends. We are also customising it to meet our needs locally, and have entered a development phase.
UPDATE 3	We continue to work with MKCCG on their engagement strategy and would welcome opportunities to develop similar working with Social Care and the Hospital.
UPDATE 4	We are heavily involved in the Bedfordshire and Milton Keynes Health Care Review with representation at all levels of the joint committees that are now progressing this. In particular we are part of the Communications Development Group and are committed to ensuring that the people of MK have a full consultation process and ensuring that the voices of hard to reach and seldom heard groups are heard.
UPDATE 5	As reported last time, under the terms of Governance, we accepted nominations for 5 vacancies on our Management Board in February. 4 nominations were received and accepted so no elections need to be held. The four new Management Board members bring a wealth of skills to add to those of our existing Board Members.
UPDATE 6	With regard to issues and concerns raised with us, we have made representation into the budget consultations, especially with regard to changes originally proposed about the services currently offered through Orchard House and wardens for sheltered housing schemes. We are receiving a lot of concerns around mental health services. We will have our annual issues report to draw on for the meeting in June.