

ITEM 9(a) (iv)

Strategic Priority 3: Ageing Well: Improving Outcomes for Older People												
KPI Description	Reporting Frequency	Good is.... High or Low	Milton Keynes	England Average	Data year	2015/16						Comments
						Target	Q1	Q2	Q3	Q4	Total	
Reduced demand on crisis services												
The % of people whose transfer of care, from acute & non acute beds was delayed, per 100,000 population 18 +	Quarterly	▼	15.92	N/A	2014/15	9.5 (TBC)	Red 17.21					ASCOF 2C part 1
More people able to live independently for longer with a high quality of life												
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population.	Quarterly	▼	625.1	699.6	Planned rate 2014/15	< 600 TBC	Green 569.9					Per 100 000. Recent data is local. ASCOF 2A Part 2
Number of people aged 65 and older discharged from hospital for rehabilitation	Quarterly	▲	Red 1.70%	3.30%	2013/14	5	Red 1.9					Per 100 000. Recent data is local. ASCOF 2B Part 2 2013 HES data is used for denominator This is an annual indicator based on Q3 HES data
People aged 65+ still at home 91 days after discharge from hospital into reablement / rehabilitation	Quarterly	▲	Green 97.50%	82.50%	2013/14	TBC	Amber/Green 82%					Per 100 000. Recent data is local. ASCOF 2B Part 1
Improved support to carers												
Overall number of adult carers supported by the commissioned carer support service, that are new to that service within the period	Quarterly	▲	633	N/A	2014/15	1767	Red 197					2015/16 target 1300 + shortfall 467 from 2014/15 167 adults, caring for adults and 30 parent carers, caring for children. Local data from commissioned service
Young carers supported by the commissioned carer support service as at quarter end	Quarterly	▲	409	N/A	2014/15	600	Red 428					There were 39 new young carers supported during Q1 and 20 young carers leaving the service. The 39 are not included in the indicator above. Local data from commissioned service
Health-related quality of life for carers	Annual	▲	0.8	0.72	2013/14	TBC						Average EQ-5D per rater Target tbc in November 2015

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Reduced social isolation												
Proportion of people who use services and their carers, who reported they had as much social contact as they would like	Annual	▲	Amber 43.6	44.5	2013/14	TBC						ASCOF 1L Target tbc in November 2015
An increase in the proportion of people aged 65 and over will receive Flu vaccinations												
Flu vaccination of people aged 65 years and over	Annual	▲	Amber 72.80%	72.70%	2014/15	75%						https://www.gov.uk/government/
Reduced hospital admissions and A&E visits for ambulatory sensitive conditions												
Unplanned hospitalisation for chronic ACS conditions	6 monthly	▼	Amber Rate =775.9 Count = 1,696	Rate = 790.8	2013/14	770	Green Rate = 706.2 Count = 372					DSR Per 100 000 population. Source: HSCIC
Emergency admissions for acute conditions that should not usually require hospital admission	Quarterly	▼	Red Rate = 1,244.2 Count = 3,176	Rate = 1195.7	2013/14	1200	Green Rate = 1117.0 Count = 748					Per 100 000 population. Source: HSCIC
Amber												
Injuries due to falls in people aged 65+	Quarterly	▼	Amber Rate = 2,166 Count = 648	Rate =1983	2013/14	1,990	Green Rate = 1854.5 Count = 147					Per 100 000 population. Source: PHOF .
Increase in diagnosis rates for dementia												
Percentage of expected number of dementia patients diagnosed	Quarterly	▲	Green 66.7	67	2014/15	TBC	TBC					Local data from CCG who are following up on 2015/16 target and data
Reduction in premature deaths												
Premature mortality rate from heart disease and stroke	Annually	▼	Amber 76.4	78.2	2011/13	76						Source: healthierlives.phe.org.uk per 100 000 population Provisional target
Premature mortality rate from lung disease	Annually	▼	Red 40	33.2	2011/13	35						Source: healthierlives.phe.org.uk per 100 000 population Provisional target

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Exception Reporting (Red RAG)						Board Action required						
Flu vaccination of people aged 65 years and over This indicator is showing amber for 2014/15. The target for 2015/16 is 75%.						<ul style="list-style-type: none"> • Flu Campaign has been planned to implement delivery of strategic aim of providing public health information to prevent and protect against flu and to ensure that we are communicating the benefits of the vaccine among all recommended groups • Winter preparation training to update both clinical and social care staff about infection control measures and managing respiratory disease outbreak • Plan to vaccinate frontline social care workers employed by MKC as an Infection control and to keep the workforce resilient measure and to keep the workforce resilient 						

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<p>Overall number of adult carers supported by the commissioned carer support service, that are new to that service within the period This measure is red in Q1.</p> <p>The provider has drawn up an action plan : the key actions to remedy this are :- Carers MK has adopted a broader perspective on how to expand the reach of the service, with a move away from a focus on those already in contact with Adult Social Care to a focus on working within the community, working through health services and better media promotion.</p> <p>The new focus will include:-</p> <ul style="list-style-type: none"> • Extending the hospital lounge initiative, launched in June 15. This model ensures a presence on the hospital wards in order to identify carers in need of support. The model is similar to a service at Bedford Hospital and Stoke Mandeville where 85 new carers a month have been identified. • Promotion of Carers MK through work with patient transport services starting August 15 • Innovative work with GPs to develop Well-Carer clinics based on successful models in Buckinghamshire. • Work with local businesses to reach working carers • Piloting of longer term community initiatives that have worked elsewhere including innovative use of a carer's discount card which has proved successful in Berkshire. <p>Carers MK has re-designed there team to provide a structure that supports the engagement needed with local communities to identify new carers especially those who are socially isolated.</p> <p>The service provider now has a communications team in place and 2015/16 is the first full year that this team has been tasked with raising the profile of carers, carers' issues and Carers MK in the local media.</p> <p>The provider has a number of developments to improve the offer for carers support</p> <ul style="list-style-type: none"> • Utilizing new technology to introduce new ways to support some carers' online, pilot to go ahead with carers caring for people with dementia. • Introducing new ways to support young adult carers • Development of the befriending scheme, introduced in April 15, offers a focus on specific support for carers who are socially isolated. • Development of a plan to reach more carers in ethnic minority communities and other hard to reach groups. 												

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<p>Young carers supported by the commissioned carer support service as at quarter end This measure is red in Q1</p> <p>The launch of the Young Carers MK website July 2015 will offer the opportunity for young carers to find out more about the service and access support via an online forum – ‘Chat Space’. This website will also offer support to professionals to promote ease of referral.</p> <p>Regular Young Carers clubs begin April 2015. This will increase the service provider’s capacity to support more young carers at level one and increase the motivation to refer young carers with lower level support needs.</p> <p>A young carers’ schools program to be launched in September 2015. This will identify and support many more young carers.</p> <p>Additional funding outside of the contract will support some of the above initiatives. A more detailed action plan will be available shortly.</p>												