

STRATEGIC PLACEMAKING SCRUTINY COMMITTEE

24 November 2020

AGENDA ITEM NUMBER	SUBJECT AND RESOLUTION	DECISION REFERRAL	PERSON RESPONSIBLE FOR ACTION
2.	Apologies Councillor McPake (substituted by Councillor Trendall).	Minutes	Committee Services Manager
3.	Disclosure of Interests None.	Minutes	Committee Services Manager
4.	Notice of Intention to Hold the Meeting in Private That the public and press be excluded from the meeting by virtue of Paragraph 3 (Information relating to the Financial or Business Affairs of the Authority) of Part 1 of Schedule 12A of the Local Government Act 1972 if Annex B of the report was to be debated.	Minutes	Committee Services Manager

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5.	<p>The Introduction of a Demand Responsive Transport Service</p> <ol style="list-style-type: none"> 1. That the Cabinet member and officers be thanked for their presentation and their contribution to the Committee's scrutiny of this item. 2. That the Director of Environment and Property be requested to provide a written update to the Committee, prior to the service launch, setting out what customer insights will be used and how these will be fed into the communications strategy. 3. That the Cabinet member and Director Environment and Property be asked to ensure that they take account of the following comments made by the Committee when it comes to finalising the contract specification and implementation plans: <ol style="list-style-type: none"> a. That the contract specification should be outcome focused; b. That officers should have a strong focus on the importance of an effective client function to ensure the success of the DRT service; c. That the highest standard of driver welfare and employment practices be adopted by the successful tenderer; d. That officers continue to explore all available options for purchasing tickets including seasonal and visitor tickets; e. That officers continue to explore how information on using DRT can be made available at key entry points and online for residents and visitors to find out how to use the service; f. That officers continue to explore accessibility issues such as push chairs and cash options; 	<p>-</p> <p>-</p> <p>-</p>	<p>-</p> <p>Director Environment & Property</p> <p>Cabinet Member / Director Environment & Property</p>

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	<p>g. That the impact on the private hire industry be constantly examined to stop damage to that industry and also to ensure there is enough capacity in the new system.</p> <p>h. That the criteria used to assess performance should be robust enough to ensure proper enforcement of quality in the service, particularly waiting times.</p> <p>i. That officers provide 18 months passenger information and direct tenderers to be aware that new patronage may be drawn to the service from groups that were not previously bus users; and</p> <p>j. That officers engage with the driving community to see how car use could be reduced by the service.</p> <p>4. That a letter be sent to the Secretary of State for Transport, copied to the local MP's, setting out the Committee's view on the importance of subsidised transport and seeking additional funding for the DRT scheme in Milton Keynes.</p>	<p>-</p> <p>-</p>	<p>Cabinet Member / Director Environment & Property</p> <p>Chair/Committee Services Manager</p>