

ANNEX B

Commissioning Model and Scoring Methodology

Commissioning Model Weightings; A - H Commissioning Model for Landscaping Services

A-H		Details
A	Accountability (8%)	Culpability for public service delivery, transparent use of public funds and ownership to resolve through enquiries, complaints and escalation to elected representatives of the Parish, Town or Local Authority.
B	Best Value (40%)	Provision of best value including economies of scale, best schedule of rates costing, minimal interfacing, division of cost bases and opportunity to manage and spread cost.
C	Control (8%)	Ownership of service and flexibility to change services as needed. Ability to control and issue / instruct directions as required to workforce. Heightened response times.
D	Democracy (8%)	Ability for services to be scrutinised by the public, for taxes (precept payments) to be raised as needed, consultations to be undertaken and for local control and service delivery models to be democratically and publicly procured.
E	Equity (8%)	Is the provision and distribution of money / grant / funding / endowment, proportional and equitable across potential service delivery bodies.
F	Finality (8%)	What is the degree to which the proposed approach will ensure that landscaping is managed and maintained without the requirement for ongoing procurement or management.
G	Greenest City (10%)	How does this route deliver the principles, policy outcomes and around the greenest city ambitions of the borough and the Authority?
H	High performance (10%)	How does this route contribute towards the high performance and services expectation that Milton Keynes sets for its services including for managing issues, integrating services, customer satisfaction.

The commissioning model above has been presented at CLT, Strategic Placemaking Committee and agreed as an aggregated approach to developing the respective spectrum of challenges and considerations required from the various options presented.

The Greenest City policy has a higher weighting (10%) due to the core focus on Council policy being orientated around the Sustainability Strategy and carbon neutrality by 2030.

The Environmental Policy papers are here:

<https://milton-keynes.cmis.uk.com/milton-keynes/Calendar/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/6167/Committee/1257/SelectedTab/Documents/Default.aspx>

Customer satisfaction and high performance remains a critical aspect of service delivery for residents and is central to role of the service and therefore has a higher weighting allocation accordingly (10%). All other technical aspects criterion are allocated equally 8%.

Scoring Methodology

1 - 5	Details
0	Non-compliant. The option provides insufficient information such that it is not possible to make an assessment of the options understanding of the criterion or demonstrate how it could meet the requirements.
1	Unacceptable. The option fails to demonstrate any real understanding as to how it would align with the requirements and/or raises very strong concerns around risk and / or delivery.
2	Poor. The option is partially relevant but generally poor. It addresses some elements of the criterion requirements but is insufficient detail or developed to demonstrate how the requirements will be fulfilled.
3	Acceptable. The criterion demonstrates an acceptable understanding of the alignment against the respective requirements and although it may raise some queries, there are no notable or outstanding concerns. However, it is unlikely to provide immediate confidence.
4	Good. The option demonstrates a good understanding of the work and aligns well with the requirements and there are no concerns. Delivery confidence is high.
5	Excellent. The response demonstrates a complete understanding of the work requirements and meets them in full. There are immediately provides robust details on how the requirements will be fulfilled and confidence assessment is very high.